AES 7705i
MultiNet Receiver System

User Manual

UL LISTED

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This product incorporates field-programmable software. In order for the product to comply with the requirements in the Standard for Control Units and Accessories for Fire Alarm Systems, UL 864, certain programming features or options must be limited to specific values or not used at all as indicated below.

<table>
<thead>
<tr>
<th>Program Feature or Option</th>
<th>Permitted in UL 864 (Y/N)</th>
<th>Possible settings</th>
<th>Settings permitted in UL 864</th>
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<tbody>
<tr>
<td>Alarm Automation</td>
<td>Y</td>
<td>0-90</td>
<td>As configured by UL 1981 Central-Station Automation Systems Requirements</td>
</tr>
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<td>Heartbeat Signal Frequency:</td>
<td></td>
<td></td>
<td></td>
</tr>
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<td>Serial or IP</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Data Type:</td>
<td>Y</td>
<td>Security, GPS, USDI, Others in pull down menu</td>
<td>Security</td>
</tr>
<tr>
<td>Old Alarm Delivery Options</td>
<td>Y</td>
<td>All, Subscriber controlled Never</td>
<td>All</td>
</tr>
<tr>
<td>Radio Packet Life</td>
<td>Y</td>
<td>0-99</td>
<td>0 – No Time Out for Alarm, Trouble or Restoral</td>
</tr>
</tbody>
</table>

Notes:

For Alarm Automation references throughout this manual, Alarm Automation output must be connected to a UL 1981 Listed Alarm Automation System and located in the same room as the 7705i Receiver.

For UL Central Station Burglar Alarm applications, Opening/Closing Signals shall be sent using an alternate communication means that provides for premises acknowledgement (ring back).

This product shall be installed in accordance with NFPA 72, NEC, UL 827 and all applicable local codes.

For compliance with UL Central Station Burglar Alarm applications, a workstation is required to be able to determine subscriber status. The workstation shall be UL Listed ITE equipment.
# AES 7705i MultiNet Receiver

## Table of Contents

1.0  Product Description: .......................................................... 6  
1.1  About AES IntelliNet: ............................................................ 6  
1.2  MultiNet Receiver: ................................................................. 6  
1.3  7170 IP-Link Transceivers: ..................................................... 7  
1.4  Document Conventions: ......................................................... 7  
2.0  Safety Considerations: ......................................................... 9  
3.0  Technical Specifications: ....................................................... 9  
3.1  Front Panel: ................................................................. 10  
3.2  Rear Panel: ................................................................. 12  
4.0  Installation and Setup: ......................................................... 14  
4.1  Software Installation: ............................................................ 15  
5.0  System Startup and Access: ................................................... 19  
5.1  1st Time Notes: ................................................................. 19  
5.2  Power up: ................................................................. 19  
5.3  Power Down - Information: .................................................. 20  
5.4  Local Access and Login: - Initial Setup ................................. 20  
5.5  Linux Command line: .......................................................... 21  
5.6  Common Linux Commands: .................................................. 21  
5.7  Setting Time: ................................................................. 22  
5.8  Synchronizing Time: ........................................................... 22  
5.9  Time Zone: ................................................................. 22  
5.10 Review your TCP/IP Configuration: ....................................... 23  
5.11 Factory Default TCP/IP Settings ............................................ 23  
5.12 Suggested TCP/IP Settings for Second MultiNet Receiver ......... 24  
5.13 A note on DHCP ............................................................... 24  
5.14 Configure TCP/IP, Linux Network Configuration: .................. 25  
5.15 Testing TCP/IP Configuration: ............................................. 27  
5.16 User Logout from directly attached keyboard & monitor: ............ 28  
5.17 User Logout from remote VNC Workstation Access: ................ 28  
5.18 Remote Workstation Access: ............................................... 28  
6.0  How to access the admin GUI via a Web browser .................... 29  
6.1  Non certified machines (big red screen) .................................. 29
7.0 Admin GUI for Configuration and Administration: ............................... 30
  7.1 Server Configuration ............................................................................. 32
  7.2 Define Business Units: (you must have at least one) ............................ 33
  7.3 Add a Business Unit – Alarm Automation Settings .................................. 36
  7.4 Business Unit Overview ....................................................................... 41
  7.5 Modify a Business Unit: ......................................................................... 42
  7.6 Subscriber Database Setup .................................................................... 43
  7.7 Alarm Data ............................................................................................. 46
  7.8 Configuring the Primary / Secondary Servers: ........................................ 48
  7.9 Configuring Primary Server Database Backup: ....................................... 49
  7.10 Close Your Browser When Finished With Admin GUI:........................... 50

8.0 Workstation Access and Login: ............................................................... 50
  8.1 Programs for Access Via a Workstation.................................................... 50
  8.2 Installing VNC Viewer: .......................................................................... 51
  8.3 Using VNC Viewer: ................................................................................ 52
  8.4 The MultiNet GUI Desktop and the AES Menu: ...................................... 53
  8.5 Start the Terminal Program: ................................................................... 54

9.0 MultiNet Receiver Programs and Utilities: ............................................. 55
  9.1 MultiNet Specific Programs: .................................................................... 55
  9.2 MultiNet Utility Programs and Scripts: ..................................................... 56
  9.3 Special Purpose Circuits: ........................................................................ 58
  9.4 AES Menu in the GUI Desktop: ................................................................. 59
  9.5 Configuring Time Synchronization: .......................................................... 60

10.0 Managing Users: .................................................................................. 61
  10.1 Adding a user: .......................................................................................... 61
  10.2 Retrieving user Display Number and Password: ...................................... 61
  10.3 Changing a user’s Password: ................................................................. 62
  10.4 Change Admin GUI Access - Username and Password: ......................... 63
  10.5 Deleting a User: ....................................................................................... 63
  10.6 Test new user login: ............................................................................... 64

11.0 Admin GUI Database Functions: ............................................................ 65
  11.1 Subscriber Overview .............................................................................. 65
  11.2 Routing Table Screen: .......................................................................... 66
  11.3 IP-Link Status Screen: .......................................................................... 67
11.4 Get Signal History / Get Alarm Status: ............................................................... 67
11.5 Close Your Browser When Finished With Admin GUI: ..................................... 68
12.0 IPCtrl (IP Control) Network Management Software: ........................................ 69
   12.1 IPCtrl Function Groups: .................................................................................. 70
   12.2 Common data entry/selection menus and pop-ups: ........................................ 70
   12.3 Using the pick list pop up to Select a Subscriber ID ....................................... 71
   12.4 Selecting a Route for Communication with a Subscriber Unit ....................... 71
   12.5 The Message Function Group: ...................................................................... 72
   12.6 Control Function Group.................................................................................. 74
   12.7 Programming Function Group: ..................................................................... 77
   12.8 Data Radio Function Group: ....................................................................... 89
   12.9 System Function Group.................................................................................. 93
   12.10 Interpreting Screen Messages...................................................................... 94
13.0 Operation ............................................................................................................. 95
   13.1 Manual Operation ........................................................................................... 95
   13.2 Automatic Operation ....................................................................................... 95
14.0 Warranty and Service Procedure: ................................................................. 96
APPENDICES ......................................................................................................... 97
Appendix A .............................................................................................................. 98
   Common Linux Commands .................................................................................. 98
Appendix B .............................................................................................................. 99
   Server-generated LCD Display Messages ......................................................... 99
Appendix C .............................................................................................................. 101
   Software installation Instructions ..................................................................... 101
Appendix D .............................................................................................................. 102
   Sharing the Serial Port with other Business Units .......................................... 102
Appendix E .............................................................................................................. 103
   Alarm Output Codes Produced by the MultiNet receiver .................................... 103
Appendix F .............................................................................................................. 116
   Printer Messages Produced by the MultiNet receiver ........................................ 116
1.0 **Product Description:**

This document discusses the installation, configuration and use of the various programs and hardware in the AES MultiNet Receiver uses. This Receiver is the heart of the AES MultiNet system. All properly configured 7170 IP-Link Transceivers (see section 1.3) will send their received AES IntelliNet packets to this Receiver via TCP/IP over a LAN, WAN, the Internet or if necessary and equipped, via Modem (as backup), for distribution to the appropriate application or external system.

1.1 **About AES IntelliNet:**

**AES IntelliNet** is a two-way data radio network for the monitoring of alarms or transmission of specialized data packets. It is faster and more reliable than telephone and cellular systems, which are subject to both tampering and general failure. Phone lines may still be used for backup.

What makes the patented AES system unique are its “smart” radio communicators, called subscriber units. Each subscriber unit is connected to an alarm panel or specialized data port. Alarm information or data is transmitted by radio to the central receiver or an “IP-Link Transceiver” (see section 1.3). If a subscriber unit is too far away to reach the central station or an IP-Link Transceiver directly, its message is relayed by another subscriber unit closer to or in better communication with the central station or other closer units. This unique built-in “repeater” capability creates a highly rugged, adaptive security network. The system adjusts itself to forward messages by the shortest and best available route. The “smart routing” capability is completely automated, with no special programming needed. Also, by eliminating the need for dedicated repeaters and towers, the AES system dramatically reduces the cost of setting up and operating a wireless monitoring system.

1.2 **MultiNet Receiver:**

The AES 7705i MultiNet Receiver with integrated PC, Linux operating system and IP-Link programs is housed in a 19” rack mountable enclosure. This device acts as the central receiver. It is a specialized Linux based server with specific programs running that acquire data packets from one or more IP-Link Transceiver(s). **AES** Linux server software reads subscriber data from these IP-Link transceivers via a TCP/IP socket connection. The server programs categorize the incoming data and forward it to customer systems for further processing. An example of this activity is alarm processing, where the server software identifies an alarm received by an IP-Link, sent by a Subscriber attached to an alarm panel, processes it, then forwards an alarm message to a customer’s alarm automation software.

The software installation consists of several AES programs that process the data and a web-based GUI for server administration and subscriber configuration. The AES programs rely on open system components, including the Apache web server with php, and the MySQL database, to process the subscriber data.
Other programs in the MultiNet receiver evaluate and distribute the data to an appropriate application on this machine or another located on the LAN, WAN or Internet. These other applications may re-distribute the data, store it in a database for later retrieval, send it out a local RS232 serial COM port, send it out a printer port or perform whatever function the application is designed. A single MultiNet Receiver can have multiple IP-Link Transceivers installed locally or anywhere connected by a TCP/IP connection. This capability allows the IntelliNet network to be expanded virtually to any location desired that is serviced by the LAN, WAN or Internet.

1.3 7170 IP-Link Transceivers:

These units communicate to the MultiNet Receiver via a direct Ethernet connection, LAN, WAN or the Internet. Models have an integrated Modem to communicate using a phone line if the TCP/IP connection is down. The IP-Link acts much like a subscriber that re-transmits its received data packets via the TCP/IP connection rather than via an RF transmission. This allows the IP-Link Transceiver to be located outside of RF communication with a central station receiver and the expansion of the IntelliNet system into previously unreachable locations. They should be installed with the same care that a central station receiver would as they are usually the primary path to the central receiver location. Multiple IP-Link Transceivers can be installed in a single RF cloud to act as backup or to provide multiple paths for subscribers in a geographical area. Each IP-Link Transceiver can operate at the same frequency or at another. Operating at other frequencies allows for an overcrowded region to get a new clear frequency and still be able to be managed by the same receiver. It also allows the expansion into other regions, states, countries or islands where regulations may require operation at a different frequency than your other IP-Link Transceivers.

1.4 Document Conventions:

<Key> Characters between angled brackets refer to a specific key on the keyboard.
Example  <Enter> means to press the Enter Key.

{variable} Characters between these braces refer to a value that will vary dependant on any number of circumstances or configurations.
Example: {username} means to replace {username} with the appropriate user name.
Example 2: {IP Address} would require a valid IP address be typed in place of the label.

[Screen Text] Square brackets have several uses. Occasionally refers to a Graphical Button, usually selected by clicking on the screen graphic.
Also used to indicate a selection available by choosing from an available list.
May also be used to show actual characters displayed.
**Typical MultiNet System**

It is highly recommended and required for UL systems that a redundant MultiNet Receiver be operational at the head end and that any location of 7170 IP-Link Transceivers have at least two for the purpose of redundancy.
2.0 Safety Considerations:
All equipment must be installed in accordance with National Electric Code, applicable UL Standards and local building codes. Unplug power before opening enclosures to avoid electrical shock.

3.0 Technical Specifications:
The 7705i is in a standard 2U 19” rack enclosure configuration.

- Operating voltage: 120 VAC, 60 Hz. +/- 10%
- Operating current: 0.6 Amps
- Operating Temperature Range: 13° to 35° +/- 2°C
  55° to 95° +/- 3°F
- Storage temperature Range: -10° to 60° C
  4° to 140° F
- Power Consumption: 200-Watts Maximum
- Physical Dimensions: 19”Wide X 3.5” High (2U) X 12.24 (13.25 including rack handles)
- Minimum Rack Depth: Approximately 16” to allow for cables and connectors.
- Approximate Weight: 9 pounds
- Encryption: AES 128 Bit
3.1 **Front Panel:**
The front panel has the user display and controls. Figure 3-1 shows a view of the whole front panel.

![Front Panel View](image)

**Figure 3-1  Front Panel View**

3.1.1 **LCD Display:** The LCD is a 4-line display with 20 characters per line. It shows messages for the 7705i. Use this in conjunction with the Alert panel to interpret and acknowledge messages. There is also a tactile response sounder to provide audible confirmation of a successful button activation.

In most modes of operation, the top line will be constant and usually displays the LCD firmware version number and AES copyright. Example:

```
REV #.### (C) 2005-06 AES
```

Other lines will be used to display messages generated by the server. Refer Appendix B to for a detailed explanation of server-generated messages displayed on the LCD.

3.1.2 **Power Button** is used to turn On/Off and Reset the computer motherboard integral to the MultiNet Receiver. Push to start up a downed unit. Press and hold for 10 seconds to perform an emergency shutdown (Not recommended for non-emergencies).

3.1.3 **Status Panel:** Contains LEDs that indicate fault conditions as described below: See Figure 3-2.

When any of the Status LEDs are activated to reflect a failure, the LED on the Alert panel will also be activated, causing the Alert Sounder to activate. Pressing SILENCE will momentarily silence the Alert Sounder for 30 seconds until message is cleared. Pressing ACKNOWLEDGE will clear the Alert LED. The status LED will not be “cleared” until the failure has been corrected.

- **Receiver:** Red Led - Indicates a hardware or system fault in the server. These faults will include Printer Offline and LCD display faults.
- **CPU:** Red Led - Indicates that the CPU or internal processor has performed a reset either manually initiated or automatically by the internal watchdog circuit. Pressing the Acknowledge button turns off this LED.
- **Ethernet:** Red Led - Indicates a fault condition with the Ethernet connection as detected by a missing check-in from a 7170 IP-Link Transceiver.

![Status Panel](image)

**Figure 3-2  Status Panel**
• **Automation:** Red Led - Indicates that the Alarm Automation process is unable to get Acknowledgements from a designated alarm monitoring system.

• **RF Interference:** Red Led - Indicates that an RF interference condition exists in an IP-Link and that signals may be hindered. RF interference is a condition where the Carrier Detect (CD) in the transceiver is active for more than 20 seconds. This LED will turn off if CD turns off for 100 milliseconds. Messages from IP-Links control the state of this LED.

• **Power:** Green Led - Indicates that proper power is detected at the monitored points within the 7705i.

3.1.4 **Alert Panel:** This section of the front panel contains an LED and two Push Button Switches. The LED illuminates to indicate the existence of unacknowledged message(s). The switches allow for Silencing and Acknowledgment as described below: See Figure 3-3. There is also an audio device associated with these functions, which is located behind the small hole to the right of the Alert Panel.

A message queue exists within the MultiNet receiver to hold messages that are in need of a user’s response. A user must acknowledge these messages manually when alarm automation is offline and that automation system is not acknowledging the reception of those messages using the configured communication protocol.

• **Tactile Response Sounder:** A short beep sound will be heard from the tactile response sounder located near the LCD any time a button press in this panel is accepted. There may be a short delay between the press and the sounder’s beep.

• **Silence Button:** Is used to silence the internal alert sounder.

**If the Silence Button does not silence the Alert Sounder,** it may be due to an overheating condition. MultiNet Receiver functions may appear normal. The unit must be shut down and the cause of the overheating condition corrected before continued use. If the **normal shut down procedure does not work,** press the Power Button on the front panel for 10 seconds or switch the power switch on the rear panel to the Off position. Contact AES for service.

• **Alert LED:** Red Led - Indicates that a condition exists that needs attention or that the CPU LED is on. Refer to the Alert messages on the LCD display for details.

• **Acknowledge Button:** Is used to Acknowledge the message that is currently displayed on the LCD Display. This is a function that is only required when automation is offline. Once acknowledged the current message is removed and the next message (if any) in the message queue is displayed.

When alarm automation is online, pressing this button will turn an illuminated Alert LED off.
3.2 Rear Panel:

The rear panel contains the connectors used to attach external connections, peripherals such as the monitor, keyboard, mouse and power. The main power switch is also located on the rear panel. The rear panel is divided into four sections as outlined below. Figure 3-4 shows a view of the rear panel.

### 3.2.1 Power Section:

Contains the power input connector and power supply On/Off switch as described below: Also contains the Power Supply fan.

- **Power input connector:** Plug the female end of the supplied AC power cord into this connector and the male end of the power cord into a 120 VAC, 60 Hz receptacle supervised by a UL Listed 864 UPS or a UL 1481 power supply. **Do not connect to a receptacle controlled by a switch.**

- **Power On/Off switch:** This switch controls the internal power supply. When in the off (O) position power supply output is interrupted. When in the On (1) power is provided to the internal electronics including the motherboard.

- **Power Supply Fan:** This fan must be kept clear of obstructions to permit unobstructed flow of air.

### 3.2.2 Modem Section:

Contains a single telephone jack connector:

- **Phone line/Modem Jack:** Plug a telephone cord into this connector with the other end plugged into an active telephone Jack. This is used to provide a backup Modem connection for IP-Link Transceivers that cannot communicate via the Internet or TCP/IP.

When connecting the 7705i MultiNet Receiver’s modem to a telephone line, use only 26 AWG or larger wire. A UL Listed 497A Secondary Protector is required to be installed on the incoming lines. Installation shall be in accordance with the NEC Article 800, the manufactures installation instructions and in accordance with all local codes.
3.2.3 Single Board Computer Connector Section: Contains connectors for computer peripherals.

- **Serial Port 1 (COM 1) Upper**: [/dev/ttyS1] Typically used to connect to alarm monitoring system for signals communicated via RS-232. See *Error! Reference source not found.* for *Error! Reference source not found.*.

- **Serial Port 2 (COM 2) Lower**: Unavailable. Not Used.

- **Monitor, CRT (J8)**: Plug the video monitor into this Jack. *

- **Ethernet Port 1 (J10) [eth0]**: This Ethernet Port is for connection to an Ethernet Router, Hub or Switch using a standard straight through CAT5 Ethernet cable. This port is pre-configured at the factory to the default static IP address of 192.168.0.101.

  This Port can be used with a crossover Ethernet cable for a dedicated connection to a single 7170 IP-Link transceiver using no additional network hardware. This is intended as a simple setup for testing or initial configuration purposes only.

- **Ethernet Port 2 (J11) [eth1]**: This Port is not used.

- **USB ports 0 & 1 (0 is Lower)**: Not Used

- **PS/2 Keyboard/Mouse port (J16)**: Use supplied Y-cable to connect a PS/2 keyboard and a mouse. These devices are used during configuration. Once configured access to the MultiNet Receiver is done through a network workstation.

- **Reset Switch**: Press and hold for 2 seconds to perform a hard reset. Do this only in the event of a lockup condition when proper shut down procedure cannot be accomplished.

3.2.4 Printer Port Section: Contains a single printer connector:

- **Printer Port**: Plug the Db-25 male end of the printer cable connected to a supported parallel printer. Attach only a printer Listed by UL for “Signaling use” under UL 864, such as an AES 75-0101.

  See Appendix F for Printer Messages Produced by the MultiNet receiver.

  Note: * These are to be used for initial setup only and are not to remain connected.
4.0 Installation and Setup:

A separate “Initial Installation and Setup Guide” is provided to guide you through the initial installation and setup.

A standalone Receiver requires a monitor, keyboard and mouse for user interface. See Figure 4-1. The standalone configuration is not recommended by AES Corporation for anything other than initial setup and preliminary testing of the system. Once properly configured and connected to a LAN, a network workstation is used to access and configure the receiver remotely. See Figure 4-2 and Figure 4-3

A printer is also required for printing any output directed to the printer port. Refer to Appendix F for a listing of printed messages. Ethernet port(s) are integrated into the PC, and are used to connect to the IP-Link Transceiver(s) and external applications on remote servers or systems via direct connection, LAN, WAN or the Internet.

A system, while it may not have a keyboard, video monitor or mouse connected during normal operation, will require these peripherals connected directly for initial setup until remote access is accomplished. They may also be needed later for occasional configuration modifications.

The 7705i, monitor and any network related equipment shall be connected to a suitable UL-UPS to maintain power during power outages.

In a Dual system, each 7705i and the 7170 IP-Link Transceiver shipped, is configured exactly the same. At least one set must be modified to operate the two pairs together in the same TCP/IP network. Each device in the system must have unique TCP/IP addresses. Each 7170 must have a unique Unit ID for the IntelliNet Network it will operate in.

Diagrams on next pages illustrate some typical system installations. The illustration on page 8 also illustrates a Typical MultiNet System.
Notes:

- Power Line, router/switch, and telephone connections shall not leave the room where the AES equipment is installed. This must be accomplished by co-locating outlets and interfacing equipment in the room where AES equipment resides.

- 7705i must be installed in a UL Listed metal rack-mounting cabinet that complies with UL864. The cabinet must be provided with integral outlets and the ability to connect AC input via conduit. All wiring exiting the cabinet must be in electrical conduit. Be sure non-power limited and power limited wiring are separated by at least 1/4 inch.

- All equipment shall be connected to a UL Listed UPS (UL 864) or UL 1481 power supply. In addition, the central station shall have a generator to maintain power for the receiving equipment and environmental controls for a period up to 24 hours or longer.

- A UL Listed UPS or generator to supply 24 hours of standby must be installed and utilized at the monitoring station. If the primary power source at the monitoring station is lost or otherwise faulted, this condition must be obvious to the operator on duty.

- Equipment Location: A UL 7705i MultiNet Receiver must be installed in a room where operators can properly hear the Audio Alert Sounder.

- When connecting the 7705i MultiNet Receiver’s modem to a telephone line, a UL Listed 497A Secondary Protector is required to be installed on the incoming lines. Installation shall be in accordance with the NEC Article 800, the manufactures installation instructions and in accordance with all local codes.

- When connecting the 7705i MultiNet Receiver’s Ethernet ports to a network, a UL Listed 497B Secondary Protector is required to be installed on the Ethernet cable. Installation shall be in accordance with the NEC Article 800, the manufactures installation instructions and in accordance with all local codes.

4.1 Software Installation:

All necessary software is pre-installed on your 7705i.

If your system has a catastrophic failure it may require the reinstallation of the Linux operating system and the specialized IP-Link software programs. BIOS settings should also be checked to confirm that the unit would initialize and operate properly. Routine backing up of the databases to another storage device would be essential in any successful reinstallation or recovery process.

Contact AES Technical Support if you need assistance with software installation or BIOS settings.
Figure 4-1
Single MultiNet Receiver Connections to a 7170 for Initial Setup

This configuration is intended for initial setup and testing ONLY.

- Customer Provided TELCO Line
- Optional Internet Connection
- Customer Provided Ethernet Router
- AC Power

This configuration is used for initial setup only! Monitor, Keyboard and Mouse not to be left connected during normal operation.

- Customer provided peripherals, or purchased separately from AES.
- Default IP Address Port 1 = 192.168.0.101
- Default IP Address Port 2 = 10.0.1.221
- Default IP Address = 192.168.0.11

See Appendix E for messages.
Figure 4-2
Dual MultiNet Receiver Connections to Local 7170 IP Links thru a LAN

Outside

Wall

Inside the building

2\textsuperscript{nd} 7705i Receiver as shown below. For redundancy.

Suggested IP Address = 192.168.0.102

2\textsuperscript{nd} Local 7170 as shown above.

Suggested Address = 192.168.0.22

Optional Internet connection

Customer Provided UL Ethernet Switch/Router

Customer Provided TELCO Line

UL 497B Surge Protector

UL 497A Surge Protector

C/S Generator

UL UPS

UL AC Power Surge Strip

7705i MultiNet Receiver

NFPA 72 Type 6

Alarm Monitoring
See Appendix E for messages. Not investigated by UL

Default IP Address Port 1 = 192.168.0.101
Default IP Address Port 2 = 10.0.1.221

16.5 Volt AC Transformer

Default IP Address = 192.168.0.11

UL 497B Surge Protector

Customer provided Workstation

See Appendix F for printed messages

UL 497B Surge Protector

UL 497A Surge Protector

UL 497B Surge Protector

* SINGLE POINT GROUND TO 7705i

AES Part Number 52-0054 Suppressor

EMR Corp Model 65610 Cavity Filter

Local IP-Link 7170
Figure 4-3

Dual MultiNet Receiver Connections to Remote 7170 IP-Links thru Internet

2nd Remote 7170

Remote 7705i Receiver as shown below. For redundancy.

Default IP Address 192.168.0.11
Consult with IT Dept.

16.5 Volt AC Transformer

Customer Provided UL Ethernet Switch/Router

UL 497B Surge Protector

Customer Provided UL Ethernet Switch/Router

Customer Provided TELCO Line

UL 497A Surge Protector

UL 497B Surge Protector

Customer provided Workstation

Off Site Remote Location

Head End - Location of 7705i MultiNet Receivers

Acquire IP Addresses from IT Dept.

2nd 7705i Receiver as shown below. For redundancy.

UL 497B Surge Protector

See Appendix F for printed messages

Remote IP-Link 7170

C/S Generator

UL UPS

UL AC Power Surge Strip

UL 497B Surge Protector

UL 497B Surge Protector

7705i MultiNet Receiver

Alarm Monitoring
See Appendix E for messages.
Not investigated by UL

Default IP Address Port 1 = 192.168.0.101
Default IP Address Port 2 = 10.0.1.221
Acquire final IP Addresses from IT Dept.
5.0 System Startup and Access:

AES ships the 7705i MultiNet Receiver with the Linux operating system and IP-Link programs pre-installed and with basic configuration already complete to operate as shown in Figure 4-1. Each installation will have site-specific parameters that would typically be changed or entered during initial installation and setup.

Refer to separate guide for assistance with initial setup.

Familiarity with the Linux operating system will be necessary to run programs that operate, control and configure your IP-Link system. Refer to Appendix A for a list of some Common Linux Commands you might use in this process.

5.1 1st Time Notes:

The first time that the MultiNet Receiver is powered up, it will require some configuration specific to the unique installation environment in which it is to be used. A directly attached keyboard, monitor and mouse will be needed to perform this configuration. Refer to separate Initial Installation and Setup Guide. Do not connect the Ethernet ports to an active network until you are confident the TCP/IP settings are appropriate for the target network.

5.2 Power up:

If this is a standalone system, or if you are still configured for initial setup as shown on Figure 4-1 with an attached keyboard, monitor and mouse, turn on power of the attached video monitor.

Switch the power of the 7705i to the on position. The main switch for the power supply is on the back panel. This must be switched to on first. Then if the startup process does not automatically begin, push the Power push button Switch on the front panel to initiate the startup process.

Once the startup process has begun, the 7705i MultiNet Receiver will initialize, going through its normal boot sequence executing the programs defined in the configuration files. Password protected remote access through VNC is factory configured. Web access to the Admin GUI, which is an html-based interface, should be available after a proper startup, assuming the network settings are properly configured for the receiver’s attached network.

---

Section of Rear Panel of Receiver

---

Section of Front Panel of Receiver

---

Figure 5-1 Power Switches
5.3 Power Down - Information:
The power to the 7705i should not just be removed without going through the proper shut down procedure.

**DO NOT REMOVE POWER OR TURN OFF POWER of the 7705i MultiNet Receiver WITHOUT USING THE PROPER SHUT DOWN PROCEDURE!**

This receiver is a Linux server and improper shut down could damage files and prevent operation. There are several ways to shut down a Linux server. Linux provides a command named “shutdown” to perform this function.

- To shut down a MultiNet receiver, enter the following command from a command line prompt:
  ```
  shutdown -h now<Enter>  
  ```

- To shut down a MultiNet receiver from the MultiNet GUI, right click on the desktop and select “Shutdown Server!”

You must be logged in as root on display 1.

5.4 Local Access and Login: - Initial Setup

Local access means to operate the MultiNet Receiver using a keyboard, monitor and mouse that are connected directly to the back of the Receiver. Login is required to operate the Receiver in this manner.

If you have a monitor attached directly to the MultiNet receiver, you should be presented with the login prompt “aes login:” after a successful power-up. You may have to press `<Enter>` after the boot up process to get the actual login prompt. Note the lines at the top of the display in Figure 5-2. They are typically the last lines seen before the login prompt on the display for a normal boot up. Press `<Enter>` after these lines are displayed if the “aes login” is not displayed. For Super user Administrator functions you need to login as `root` using the current password. The factory default password for user `root` is `peabody2`.

- At the “aes login” prompt, type
  ```
  root<Enter>  
  ```
  then
  ```
  peabody2<Enter>.  
  ```

  Note: After initial setup, if the password has been changed, as it should be, use the current password for user `root` to login to perform setup and configuration functions.
  
  - Be sure to log out when finished. See Section 5.16 and 5.17
  - The user `root` is the most powerful Super user in a Linux server. Do not leave the system unattended when logged in as `root`!
  - User `root` should only be used to perform administrative functions!
  - To prevent unauthorized access – change default passwords as described in “Managing Users:”, section 10.0.

When the startup and login process is complete, you should be presented with the command prompt “[root@aes root]#”. See Figure 5-2 below. Enter key may need to be pressed before the prompt is actually displayed.
If your system’s configuration is a dual UL or a non-UL system that is configured for remote access only, then your installation most likely does not or will not have a directly attached keyboard, monitor or mouse. Connect to the 7705i using VNC Viewer or your workstation program as instructed by the person or persons responsible for your configuration. See “Section 8.0; Workstation Access and Login:”

5.5 Linux Command line:
After a successful local access login, you would normally be presented with a Linux Command line prompt. If you are using the Desktop GUI interface, as would be the case from a remote access session, and want to enter Linux commands from a command line prompt, then you will need to start a Terminal shell. Refer to Section 8.5 for information on starting the Terminal program. An example of the Terminal screen is shown in Figure 8-5 Terminal window on the MWM Desktop.

5.6 Common Linux Commands:
Refer to Appendix A for a list of some of the more common Linux commands you may be using with the Linux operating system installed on your MultiNet Receiver.

There is also an abundance of information on the subject of Linux Commands, available on the Internet to supplement any documentation you may already have. You could begin by searching for “Linux commands” using any of the common search engines or services.

Use extreme caution when attempting to use any Linux command on your MultiNet system as the consequences could have unexpected results, disrupt normal system operation or cause permanent possibly irreparable damage.

Figure 5-2
Command Line Screen

Red Hat Linux release 7.3 (Valhalla)
Kernel 2.4.18-3 on an i686

aes login: root
Password:
Last login: (Date time stamp) on tty1

[root@aes root]# _
5.7 Setting Time:

Time is very important and somewhat complex in a MultiNet System. Use the Linux date command to set the initial time as shown in the following examples:

Where 

- **hh** = hour
- **mm** = minutes
- **ss** = seconds
- **MM** = month
- **DD** = day
- **CCYY** = 4 digit year

```
date MMDDhhmm.ss<Enter> or date MMDDhhmmCCYY.ss<Enter>
```

or

```
date 10031055.00
```

Sets the time to Oct 3, 10:55:00 AM using current year

For additional information on the date command, use:

```
man date<Enter>
```

Press Q to exit man program.

5.8 Synchronizing Time:

The most common technique used to synchronize two or more MultiNet Receivers to the same time standard is to utilize a timeserver. This is important in any system where servers share files. The recommended utility used to configure this is available in the GUI interface, which will be discussed later along with the utility to set time and configure a timeserver.

See Section 9.5 Configuring Time Synchronization:

5.9 Time Zone:

Time zone is also very important as time is kept internally in UTC and is set or displayed according to a variable that identifies the Time Zone the MultiNet receiver is located within.

By default, a MultiNet Receiver is typically set to Eastern Time Zone or America/New_York.

Red Hat - Text Mode Setup Utility, accessed by entering the following command at a command prompt is the suggested utility for setting the time zone.

```
setup<Enter>
```

should produce the following screen:

![Setup Main Menu](image)

Figure 5-3 Setup Main Menu
5.10 Review your TCP/IP Configuration:

The TCP/IP parameters of all TCP/IP devices must be properly configured in order for the MultiNet Receiver to communicate with any local or remote IP-Link Transceiver(s), and any other TCP/IP devices it needs to communicate with.

As stated before, if you are connected as shown in Figure 4-1 using the 7170 that was shipped with your receiver, then no configuration is needed for the pair to be operational.

There are two Ethernet adapters incorporated into the MultiNet Receiver. One is identified as eth0 the other as eth1. You can issue the Linux command ifconfig at a command prompt to review the TCP/IP settings. It is best to request IP information one adapter at a time. Enter the following to view Port 1 settings:

ifconfig eth0<Enter>

Review the data on the screen. Then, to review the settings of Port 2, the second adapter, enter the following:

ifconfig eth1<Enter>  This port is typically not used.

You can scroll the screen display to view information that has scrolled off by using the <Pg Up> and <Pg Dn> keys.

5.11 Factory Default TCP/IP Settings

The table below shows the factory default settings of all TCP/IP devices in a MultiNet Receiver / 7170 IP-Link transceiver pair. Both Receivers and IP-Link Transceivers in a dual system are configured the same from the factory. You MUST modify the TCP/IP settings of the second Receiver and IP-Link Transceiver before the two can be connected together in the same network. If the new MultiNet system is being placed in a network that has existing MultiNet devices then these new devices need unique settings. Failure to do so will result in conflicts.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Ethernet Port 1 / eth0</th>
<th>Ethernet Port 2 / eth1 (not used)</th>
</tr>
</thead>
<tbody>
<tr>
<td>USE DHCP</td>
<td>Unchecked</td>
<td>None</td>
</tr>
<tr>
<td>IPADDRESS</td>
<td>192.168.0.101</td>
<td>None</td>
</tr>
<tr>
<td>NETMASK</td>
<td>255.255.255.0</td>
<td></td>
</tr>
<tr>
<td>GATEWAY</td>
<td>192.168.0.1</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Parameter</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Address</td>
<td>192.168.0.11</td>
</tr>
<tr>
<td>GATEWAY</td>
<td>192.168.0.1</td>
</tr>
<tr>
<td>NETMASK</td>
<td>255.255.255.0</td>
</tr>
</tbody>
</table>

Table 5-4

Factory default TCP/IP settings
5.12 Suggested TCP/IP Settings for Second MultiNet Receiver

The table below shows some suggested settings for the TCP/IP devices in the second MultiNet Receiver / 7170 IP-Link Transceiver pair of a dual system. These suggestions should be appropriate for a network that is only made up of devices from a MultiNet System. If you are connecting to an existing network you must get these values from the administrator of that network. Failure to get the proper values could prevent proper operation of the MultiNet devices or other existing devices on the network.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Ethernet Port 1 / eth0</th>
<th>Ethernet Port 2 / eth1 (not used)</th>
</tr>
</thead>
<tbody>
<tr>
<td>USE DHCP</td>
<td>Unchecked</td>
<td>None</td>
</tr>
<tr>
<td>IPADDRESS</td>
<td>192.168.0.102</td>
<td>None</td>
</tr>
<tr>
<td>NETMASK</td>
<td>255.255.255.0</td>
<td></td>
</tr>
<tr>
<td>GATEWAY</td>
<td>192.168.0.1</td>
<td></td>
</tr>
</tbody>
</table>

**Second 7170 IP-Link Transceiver Suggested Ethernet Port Settings**

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP Address</td>
<td>192.168.0.22</td>
</tr>
<tr>
<td>GATEWAY</td>
<td>192.168.0.1</td>
</tr>
<tr>
<td>NETMASK</td>
<td>255.255.255.0</td>
</tr>
</tbody>
</table>

*Table 5-5 Suggested TCP/IP Settings for Second Receiver & 7170*

5.13 A note on DHCP

DHCP is an acronym for Dynamic Host Configuration Protocol. This means IP addresses are automatically assigned by a DHCP server on your network. Since the MultiNet Receivers in a MultiNet system must have a unique static IP addresses, a DHCP server would have to be configured to reserve and always provide the same address to each specific receiver. Contact your IT department for additional information. Do not use this option if you do not have a DHCP server on your network, or cannot configure it to provide static addresses to specific devices.
5.14 Configure TCP/IP, Linux Network Configuration:

As mentioned before, there are two Ethernet ports in the MultiNet receiver. The port names are Ethernet Port 1 [eth0] and Ethernet Port 2 [eth1]. Ethernet Port 2 has been disabled at the factory. You will need to contact AES for assistance if you have an unusual configuration that is going to use both ports.

Note that physical Ethernet connector labeled Port 1 is internally identified as eth0 and that the Ethernet connector labeled Port 2 is internally identified as eth1. This is due to a typical convention where components such as connectors are numbered beginning at 1 and a programmer’s convention that usually begin at 0.

In a Linux environment there are usually several ways to accomplish the editing of parameters and similar tasks. Instructions below are for using Red Hat - Text Mode Setup Utility. This is the same utility that was suggested for setting the time zone in Section 5.9.

Note: AES ships the 7705i, pre-configured to operate as shown in Figure 4-1 as a single receiver. This is to assist those who want a quick setup to be able to perform radio testing and to become familiar with the system prior to a permanent installation into your operational alarm monitoring system. Later or if your intended initial installation will be connected to a LAN/WAN, you will have to change the TCP/IP parameters as described on the following pages to operate with your LAN/WAN and Internet network environments.

Contact your IT department for assistance with these parameters.

Notes:

- **Use caution, as incorrect settings could disable the system, especially if it were already configured.**

- **Current settings are not shown in the fields in the Configure TCP/IP screen in Network configuration of the Text Mode Setup Utility.** The tool provides a convenient method to send IP settings to the proper locations.
Instructions to modify TCP/IP settings:

1. To start the Text Mode Setup Utility type: `setup<Enter>`
2. Using up/down arrow keys or <Tab>, Select Network configuration and press <Enter>
3. Confirm you want to setup networking by pressing <Enter> on [Yes]
4. The following window should appear:

![TCP/IP Configuration form in Setup Utility](image)

5. Enter the desired new values in each appropriate field using <Tab> to move between fields.
6. When all desired fields have correct settings, press <Tab> to [OK] and then press <Enter> when [OK] is highlighted.
7. In the main menu, <Tab> to [Quit] and press <Enter> to exit Utility.
8. In order for the settings to take affect, the Ethernet ports must be stopped and restarted. Enter the following command:
   `/sbin/service network restart<Enter>`
   Watch the screen messages for status and results.
9. Type `ifconfig eth0<Enter>` and review the settings displayed on the screen to confirm the setting were modified as expected.

You can now proceed with testing.
5.15 Testing TCP/IP Configuration:

Before you can test the TCP/IP configuration you need to make the connection of the Ethernet Port to the target network.

Once TCP/IP setup is complete and the Ethernet cables are connected to an operational network, perform the following test to determine if your MultiNet Receiver is working properly in the network. To test your settings, ping another computer or device that is on your network. At a command prompt, issue the following command replacing {network ID of another computer} with the IP address of the gateway or other known PC or server on the network.

`ping –c4 {network ID of another computer}<Enter>`

Example: `ping –c4 192.168.0.1<Enter>` (Default Gateway PC)

or

`ping –c4 192.168.0.11<Enter>` (Default 7170 setting)

The above listed ping commands will ping 4 times (-c4), either the default Gateway, or the 7170 assuming they are configured as listed.

You can even ping the IP address of the receiver itself to see how the ping program works. **Ping –c4 192.168.0.101<Enter>** (Default Receiver)

If necessary you may press: `<Ctrl> + C` to stop pinging attempts.

You should receive responses indicating how long the response took, if it failed or timed out.

The example screen below shows the “ping –help” response, a successful ping and a failed ping.

![Example of a ping to a gateway PC](image)

Figure 5-7 Example of a ping to a gateway PC
5.16 User Logout from directly attached keyboard & monitor:

You should log out the user that is logged in (usually root), when local access using the directly attached keyboard, monitor and mouse, to your system is no longer need. Depending on where you are and what you are doing the procedure will vary. Several options are outlined below.

Option 1: Logout (preferred method)

With this option you will log out and go back to the aes login screen.

1. Enter one the following commands at the command prompt:
   
   \texttt{logout<Enter>} \texttt{or} \texttt{exit<Enter>}

2. The screen should return to the aes login prompt.

Option 2: Reboot server

1. The system will accomplish a logout when you reboot the MultiNet receiver. This will restart the server stopping at the aes login screen. Be careful if you are rebooting an active MultiNet Receiver as signals may be processing and a reboot could delay or terminate that process. Other users may also be connected and this will disconnect them possibly interrupting their work or cause loss of data.

To reboot do one of the following:

a. From the command line prompt enter the following:

   \texttt{reboot<Enter>}

b. If remotely connected to the MultiNet Receiver as described later in this document using VNC and the MWM MultiNet GUI, select the “Reboot Server!” item in the AES Menu accessed by right clicking on the MultiNet’s GUI desktop

   \textbf{Select Reboot Server! Menu item} \rightarrow \textbf{Reboot Server!}

2. This process should leave a properly configured MultiNet receiver and its programs running allowing remote access by the super user root via VNC on display 1, as well as any other users that were properly created.

5.17 User Logout from remote VNC Workstation Access:

If you need or want to logout from the workstation access session, simply close the program you are using to establish that access. For example: If using VNC Viewer (discussed later), close the program by clicking on the X in the upper right corner of the VNC window. The password will be required the next time you attempt access.

5.18 Remote Workstation Access:

There are two primary methods you will use to remotely access the MultiNet Receiver from a workstation on the same network. One is using a Web browser from a workstation on the network. The other is to use VNC discussed later running on a workstation. \textbf{At this time it is necessary to be physically connected to a network with at least one workstation with a web browser. See Figure 4-2 and Figure 4-3}
6.0 How to access the admin GUI via a Web browser

There is an Apache Web Server running on the MultiNet Receiver. Connect to the MultiNet Receiver’s Web Server homepage; also know as the Admin GUI, using a Web Browser from a network workstation. A possible URL used to access the Admin GUI is:

http://192.168.0.101/Admin/

NOTE: the IP address may be different at your installation.

To get access to the Admin GUI simply use a Web browser and enter the URL as indicated above. Your actual URL may be different and will be the actual IP address assigned to each MultiNet receiver in earlier steps.

6.1 Non certified machines (big red screen)

If your Web browser displays the following screen after you enter the IP address, it is because your system has not yet been certified. Contact AES for support and to schedule the installation validation.

![Figure 6-1 Notification screen for Non Certified MultiNet Receiver](image)

Once the AES Technical department has certified your MultiNet Receiver, the screen above will no longer be displayed and the normal Admin GUI login screens shown in Section 7.0 will be presented when the Web Server is accessed using a Web browser.
7.0 Admin GUI for Configuration and Administration:

Once the Receiver is configured to bypass the “big red screen” shown in Figure 6.1 on page 29, you will be presented with the Admin GUI login screen. The Admin GUI is a set of Web files located in a directory linked to “Admin” under the Apache “htdocs” directory and made available to the user through the Apache Web Server using a network workstation’s Web Browser as described in Section 6.0 on the page 29.

![Admin GUI Login Screen]

or

![Authentication Required]

Figure 7-1 Remote Login to Admin GUI (IE and Firefox prompts may vary)

The correct URL takes you to a login window as seen above. You may need to click on the AES Admin Panel link in the upper left corner of the window To get the User Name / Password pop-up window to appear.

The correct username and password takes you to the main menu page (homepage) of the Admin GUI.

To change the username and password see Section 10.4 under the Managing Users: in Section 10.0.

Factory default username = **Admin**
Factory default password = **peabody** (both are case sensitive)

**Note & Warning:** If you check the “Remember my password” box, you will not have to enter your password on future attempts from this same workstation, after a successful login. This will significantly reduce security, as anyone who gets access to the workstation may be able to modify your MultiNet Receiver Server settings. It is highly recommended that you **DO NOT** select this option.
Once you get to the Admin GUI Homepage, there is a brief overview of the functions available through the GUI. There are links in the left hand column of this page and every page that can be used to select actions.

Below is a sample screen from the Admin GUI. The following sections describe the functions of the Administration program. Your actual screen may contain fewer options on the left side (menu options)

Figure 7-2
Admin GUI program home screen
7.1 Server Configuration

Among the first parameters that must be configured are on the Server Configuration page. AES ships the receivers pre-configured as indicated throughout this manual. To review or edit the parameters, access the Admin GUI Server Configuration screen as indicated above and click on "Server Configuration" on the left hand side of the screen. This brings you to the AES Server Configuration screen, where you modify as needed the following parameters:

![AES Server Configuration Screen](https://example.com/image.png)

**Figure 7-3 AES Server Configuration Screen**

- **Server ID Number**: Identification number of your MultiNet Receiver (server). Unless you are running more than one server at your site, we recommend using the default value of 0001. Use 0002 for the second. Each needs a unique ID. Range is decimal 0001 to 9999.

- **IP-Link Port Number**: Port used by your IP-Link Transceiver(s) to connect to the server. Default and suggested value is 7070.

- **Modem Device Path**: Unix path used by the modem in your IP-Link Transceiver. Default is “/dev/ttyS3”. Unless you are very well versed in Linux and the hardware of this receiver, do not enter anything else here unless directed by AES Technical or Engineering Support.

- **LCD Device Path**: Unix path used by the LCD in your IP-Link Transceiver. Default is “/dev/ttyS2”.

- **Set Configuration**: When complete, Click the [Set Configuration] button to save the configuration. If you have not already created at least one Business Unit, you will be asked to do so before leaving the Server Configuration screen.
7.2 Define Business Units: (you must have at least one)

Each subscriber unit’s application data type must be associated with a Business Unit. Business Units are defined based on the types of application data they process. Each Subscriber must be associated with the proper type Business Unit to handle the data packets produced by the Subscribers. Since every Subscriber creates at the very least, Check-In, Status and other routine messages, most Business Units have settings for Alarm data. Each user that will have remote access would have a Business Unit set up for their exclusive use.

To provide for site-specific particulars, **there are no user Business Units pre-configured in the MultiNet receiver from the factory. You need to create at least one to continue.**

**Orphan Business Unit:** Every MultiNet receiver has a pre-configured and hidden Business Unit named “orphan”. The orphan Business Unit handles messages from Subscribers that are not assigned to a Business Unit. The Administrator, using VNC display 1 and the Admin GUI, has access to IPCtrl and databases for those Subscribers and their received messages. The orphan Business unit does not send any messages to Alarm Automation.

To create a new Business Unit, select “Add” under “Business Units” in the left side of the window.

This document is using the name “FirstBU” as an example name.

**Figure 7-4 Add Business Unit Screen**
Some systems will only have one type of application data and one access point, and thus will need to create only one Business Unit. If you have multiple types of data and need multiple remote access locations, define a Business Unit for each data type and or remote user. For example, if you have subscriber units that send GPS data, and subscriber units that send alarm data, you would need to define two Business Units. Business Units can also be used to separate elements of your operation; if you have networks that are independent, you may find it helpful to create separate Business Units for them.

The software uses the business unit name internally, to name Linux directories. Selecting a name that helps identify the purpose of the Business Unit helps with database management.

You need to enter data into the following fields to create a Business Unit:

- **Business Unit Name:** An alphanumeric string you will use to refer to the Business Unit. The MultiNet software internally uses the Business Unit Name to name Linux directories. It should be alphanumeric characters, not beginning with a number, less than 32 characters in length and cannot contain spaces or characters that are invalid in Linux directory names, such as *.
  - The Name must begin with an alpha character (letter) and never begin with a numeric character (number). Linux names are case-sensitive.
  - A helpful suggestion is to use Business Unit naming conventions that make them easy for the users and administrators to remember and possibly relevant to their operation or environment. This is not a requirement but simply a suggestion that may aid in future operations. You can also make them as complex as you wish, therefore making it difficult for anyone but those who know its purpose.

- **Data Type:** A pull down menu on the screen is used set the application data type for the Business Unit. Options include Security, Meter, USDI, GPS and Vending. Select the Subscriber data type for this Business Unit from the pull down menu.
  
  - Security – This data type will produce messages to be sent to a specific alarm monitoring system using a specific alarm output emulation. A different emulation, another monitoring system or other differences in the parameters will require a separate Business Unit. See Error! Reference source not found. for a listing of generated messages.

The data types listed below may not be selected per UL 864

  - USDI – This data type is expecting data from a USDI Subscriber. Also creates Alarm data.
  - GPS – Do not select this data type.
- **Alarm Automation System:** If the Check-In, Alarm, Status, Trouble and Restore messages produced by a subscriber unit will be monitored by an Alarm Automation system or monitoring software, you need to properly configure these parameters. Failure to do so may prevent vital messages like AC failure, Low battery and other faults from being reported. You must check the “Alarm Automation System?” checkbox.

You will be presented with a data entry screen shown on the next page.

**The first Business Unit that is configured to use the one available Serial Port for Alarm Automation messages, will define the communication parameters and emulation for all messages sent through the port.** Each additional Business Unit that is created with the “Alarm Automation System?” checkbox selected will automatically be linked to the same Serial Port using the same communication parameters and emulation.

Although communication parameters are on the screen for additional Business Units, do not edit these, as they must be the same for all Business Units using the serial port. Receiver number is a parameter that can be different for each Business Unit and is a convenient method to distinguish account numbers from each.

- **Universal Unit ID Range:** Check this if you will have only one Business Unit and want all Subscribers to be associated with this Business Unit even if you do not manually add them to a Subscriber Database.

If the Universal Unit ID Range check box is not checked you will need to manually add each new subscriber to a Subscriber Database assigned to a Business Unit. Any signals received from a Subscriber not in a database will force it to be handled by the pre-configured Business Unit named orphan described in Section 7.2 above.

If the Universal Unit ID Range check box is checked, any new subscriber not in a database that sends data would automatically use this Business Unit. Once a new subscriber has begun sending messages, the ID and all necessary data can be automatically downloaded added to the database of the Business unit by performing a “Get All Subscriber Data” function from the Message menu in IPCtrl for the Business Unit. See Sections 6.0, 8.0 and 12.0 for additional information on accessing and using IPCtrl program and the Get All Subscriber Data function.

- **IP-Link ID:** Enter the ID of the IP-Link Transceiver that will handle all Subscribers when selecting Universal Unit ID range above.

Once you have entered data in all the required fields, click **Continue**

If you have checked “Alarm Automation System?” you will see the screen shown on the next page. If you did not, this screen will be skipped.
7.3 Add a Business Unit – Alarm Automation Settings.

![Automation Settings](image)

**Figure 7-5 Automation Settings**

- **Alarm Automation System Settings:**
  - You can connect to the alarm monitoring system via serial connection and or TCP/IP connections. The following fields are available to edit. Optionally you can send messages to an email address.
WARNING! **AVOID ERROR MESSAGES**

Be sure there is a functioning Alarm Automation system properly attached and in service on the configured port and or IP address, ready to receive signals immediately after the parameters are saved. Messages may be generated that need to get proper responses.

Leave the Serial Device Name, and IP Address blank, if you want to configure a security Business Unit that will not produce error messages, because there is no functioning or in service Alarm Automation System available at the time the Business Unit is created. This can be revised later when available.

- **Serial Port Parameters:**
  - Serial Device Name: Enter the name of the serial device used for the serial port.
    Default value is: /dev/ttyS1 for COM1 (upper serial port).
  - Com Parameters: Select the Baud Rate, Data Bits, Parity, and Stop Bits to use on the Serial for these alarm automation messages.
    Default values are 9600, 8, None and 1 Stop Bit. See Error! Reference source not found. for a listing of generated messages.

- **IP Parameters:**
  - IP Address: Enter the IP address of the Alarm Automation system.
    The default is blank and should only have an entry if there is to be communication to Alarm Automation via TCP/IP.
  - Port Number: is the IP port that the 7705i sends it alarm automation messages on. Default is blank.

- **Automation Message Format:**
  - Automation Format: Select the emulation to use for messages using these settings. Select either Ademco or Radionics, according to the configuration of the alarm monitoring system.
    RadionicsContactID is listed but is not intended for use. See Error! Reference source not found. for a listing of generated messages.
  - Receiver Number: Select the number to place in the character(s) that represent the Receiver Number in the Alarm Automation message. Default is 1. Range is 1 to 9 and A to F. Some Alarm Automation systems may ignore or be set to ignore this parameter.
    Unless you know you need or want something different, use the default and suggested value of 1.

The receiver Number can be used as a method to distinguish ID’s when more that one Business Unit is in use. Each Business Unit can be configured with a unique Receiver number,
o **Automation Message Printing:**

This parameter controls how the MultiNet receiver prints alarm messages to its assigned printer.

Options are:

- Print only when alarm automation is down. All messages will print but only those that cannot be reported to alarm automation.
- Print alarms sent to automaton. This setting will echo successfully reported messages to the printer.
- Always Print Automation Messages. This setting prints all messages regardless of state of alarm automation.

o **Email Alarms:**

- Optionally you can enter an email address to send alarm messages.

o **Old Alarm Delivery:**

Old (or prior) alarms are reported by AES Subscribers when a zone that has gone into alarm in the past and has not yet restored to its non-alarm condition at the time the Subscriber is sending a Check-In or a Status report.

UL 864 requires a setting of:

“Deliver all old alarms for this Business Unit.”

Some Alarm automation systems may not be configured to properly report these types of messages. You may have some other reason not to send these to automation but, be aware, these are important messages as they indicate zones that are possibly stuck, improperly configured, improperly wired or in an alarm condition and may not be able to report a new event.

Options are:

- Individual Subscriber Unit settings control delivery… , which is configured for each Subscriber in its configuration settings.
- Deliver all old alarms… , which will ignore Subscriber configuration and report all old alarms to automation.
- Never deliver old alarms… , which will ignore Subscriber configuration and not report all old alarms to automation.

Once you have entered data into all the fields and selected all the desired options, click [Continue]. If you selected Universal Unit ID Range from the first screen of add Business Unit, the screen shown on the following page should appear.
The following screen, or one similar, will appear after selecting Continue from previous instruction.

**Figure 7-6 Add a Business Unit – Universal IPLinks**

Enter the ID or IDs of the IP-Link Transceivers that will handle the Subscribers for this Business Unit.

When complete click…

If you did not select Universal Unit ID Range in the first screen of Add a Business Unit, then the above screen will be skipped and the screen shown on the next page should appear.
The following screen, or one similar if Alarm Automation System were not checked should be presented. After reviewing the information, Click Add Business Unit to complete the process.

Figure 7-7 Add a Business Unit - continued

A partial view of the final screen indicating a successful add, is shown below.

Figure 7-8 Add a Business Unit – completed
7.4 Business Unit Overview

Once you have created at least one Business Unit you can select Overview to view its information. Below is a sample partial screen that shows several Business Units. You can select an underlined link, to view details.

![Business Unit Overview](image1)

**Figure 7-9 Business Unit Overview**

Below is a sample-compressed screen that shows the details for a Business Unit named FirstBU.

![Business Unit Details](image2)

**Figure 7-10 Business Unit Details**
7.5 Modify a Business Unit:

Select Modify Business Unit in Business Unit Details screen to make any changes. The following combined/compressed screen image may appear different depending on the type of Business Unit.

Selecting a different receiver number for each BU will produce a unique alarm message for each. This affects the receiver number in the string of characters sent to alarm automation.

Figure 7-11 Modify Business Unit:
7.6 Subscriber Database Setup

Each Subscriber unit needs to be configured and assigned to a Business Unit. If your Business Unit is configured for “Universal Unit ID Range”, ID’s are automatically passed on to the Business Unit for processing, as the first messages are received by the MultiNet Receiver’s software set, but a database will not be created for the new ID until you perform a “Get All Subscriber Data” function from the IPCtrl program or the Subscriber ID’s is added manually.

Subscriber configuration allows you enter the IDs of your units individually, or as a range of IDs within the same Business Unit.

Add subscribers by clicking the link on the left hand menu, “Add” under “Subscribers”.

![Figure 7-12 Add Subscriber](image)

You will first be prompted to select the Business Unit to assign the added Subscriber.

- **Business Unit**: Select the Business Unit to add the Subscriber’s ID from the pull down list. Your list will usually be different than the example shown.

![Figure 7-13 Select Business Unit from Pull Down](image)

**Subscriber Overview**
• After selecting the Business unit, click on
  The following fields will be presented.

![Image of Add Subscriber to Business Unit Screen]

Figure 7-14 Add Subscriber to Business Unit Screen

• **Subscriber ID:** The Add page first asks if you want to
  configure a single subscriber or a range of subscribers.
  Configuring a range of subscribers can be convenient if you
  have a series of subscriber units, consecutively numbered, for
  the same Business Unit. Enter the subscriber ID(s) and use the
  radio buttons to indicate whether you are configuring a single
  subscriber or a range of subscribers.

  Subscriber unit IDs can be entered as Hexadecimal or Decimal
  numbers. Use the radio buttons below the ID entry fields to set
  the number type.

  Note: An ID entered in Decimal will be converted to
  Hexadecimal for use and database storage. Use caution if you
  enter an ID as decimal as once it is translated into Hexadecimal
  and stored, you will have to know the Hexadecimal translation
  to view data on some screens. Subscriber ID’s are actually
  entered in Hexadecimal format when programming the unit
  using the programming port of the Subscriber. Entering the ID
  of 1234 into a unit would be an equivalent of 4660 in decimal
  or 6666 entered as decimal will be converted to the Subscriber
  ID of 1A0A.

  A range of 0001 to 9999 will include all ID’s with numbers 0-9
  as well as all of the Hex digits A-F.

  A HEX entry of 4740 to 4750 creates the list of seventeen ID’s
  below:
  4740, 4741, 4742, 4743, 4744, 4745, 4746, 4747, 4748, 4749,
  474A, 474B, 474C, 474D, 474E, 474F and 4750
• **Unit Type:** Select the unit type from the pull down list provided. If the unit type is not properly selected, certain operational functions, such as Zone Programming, may not work correctly. You may not be presented with the correct zone-programming window.

• Enter optional address information in fields **Line 1, Line 2, City, State, Zip** and **Country** if desired.

Once fields are edited select “Add Subscriber” button, the next screen will display the data you entered for verification. If displayed data is correct, click the “Insert Subscriber” button to add the subscriber to the database. If it is incorrect, use the “Back” button of your browser to return to the Add Subscriber page to make corrections.

![Figure 7-15 Add Subscriber Confirmation - partial Screen](image)

You will receive a confirmation screen after you click the “Insert Subscriber” button, verifying that the subscriber was added to the database. From here, select the [Add alarm data] button to configure alarm data for this subscriber.

![Figure 7-16 Add Subscriber Confirmation Screen](image)

When you successfully add a subscriber, you are given the option to add alarm data after adding the subscriber.

Click **Add alarm data** to perform this step next.
7.7 Alarm Data

There are several modifiable parameters that control data sent to the alarm monitoring system by IPCtrl. See Error! Reference source not found. for a listing of generated messages.

You can also modify alarm data at a later time by viewing detailed data for the subscriber then clicking the button on that screen.

The Add Alarm Data page allows you to configure the following alarm parameters for subscribers as shown in the following view of the Add Alarm Data page:

- **accountAlias**: If a non-zero number is entered into this field, the account number in the alarm event will be replaced by this number prior to delivery to the automation system.

- **oldAlarms**: This field has no effect on sending old alarm messages from a Subscriber to automation. The setting for this feature is global to and located in the configuration of the Business Unit. It is set in the “Old alarm Delivery” section via a radio button. See Section 7.3 Add a Business Unit – Alarm Automation Settings.

![Add Alarm Automation Data](image)
When you have modified the fields click to accept any changes. The Add Alarm Data screen will ask you to verify the alarm data before it is added to the database.

![Add Alarm Data](image)

**Figure 7-18 Add Alarm Data – Insert Alarm Data**

When you add a range of subscribers, you can configure identical alarm parameters for all subscribers in the range. If any subscribers need certain parameters to be different, you can then use the Modify Alarm page to change the parameters for individual subscribers.

![Server IP:](image)

**Figure 7-19 Alarm Data Added**
7.8 Configuring the Primary / Secondary Servers:

Primary and Secondary Servers must be identified and configured in a MultiNet system that has the expected Dual (two or redundant) MultiNet Receivers. The automatic database backup must also be activated as described in Section 7.9 below.

For normal operation, you must determine which of your two MultiNet Receivers will act as the Primary Server. The Secondary MultiNet Receiver must be identified to the Primary MultiNet Receiver. The Primary MultiNet Receiver must be identified to the Secondary MultiNet Receiver. This will set up the MultiNet Receivers to monitor each other and automatically switch to the Secondary if the Primary goes offline. The system will auto switch back when the Primary returns.

It is extremely important that both MultiNet Receivers are online and ready to act in their roll as Primary or Secondary before these parameters are entered as described below. Failure of the other MultiNet Receiver to be available for pinging will result in Failure messages.

The IP address of the other MultiNet Receiver is configured using the Admin GUI by clicking on the “Edit Ping IP” link on the left menu of any of the screens in the Admin GUI.

Enter the IP address of the other MultiNet Receiver in the dual system into the data box and click on Submit.

Figure 7-20 Edit Ping IP Function
7.9 Configuring Primary Server Database Backup:

The Database in the Primary MultiNet Receiver must be backed up to the Secondary so that the Secondary will have up-to-date databases if and when it takes over for an offline Primary.

The IP address of the Secondary needs to be configured as described in Section 7.8 on page 48.

The crontab command is used to schedule commands to be executed periodically. Follow the instructions in this section to activate the automatic backup of the databases as scheduled by the systems crontab. **This modification must only be performed on the Primary MultiNet Receiver.** Making this modification to the Secondary would cause the out of date database files on the Secondary to overwrite the more recent files on the Primary Server.

The default timing configuration will initiate a backup or copy of the databases on the Primary to the Secondary at midnight of each day.

The certifying AES Technician normally configures this when the system is inspected and certified. The instructions below are both informational and for instruction in the event that an authorized AES Technician is not scheduled to certify your installation.

To initiate the auto backup, an edit must be made to the crontab configuration. The vim (that’s pronounced Vee-Eye-Em) text editor will be started and a crontab configuration file will be displayed. The vim text editor can be very overwhelming if you have never had any experience with it. Someone who has knowledge in the operation of the vim text editor should perform this edit.

1. At a command prompt with root access enter the following command: `crontab -e<Enter>`

2. Identify the line on you screen similar to below:
   `# 0 0 * * * /root/scripts/bin/backup.pl`
   The # character at the beginning is a comment instruction causing the rest of the line to be ignored during interpretation by the system. Edit out the # as described in the next steps to activate.

3. Using the arrow keys, move your cursor under the # in the line shown in step 2 above.

4. Press x to delete the character at the cursor.

5. Press :w<Enter> to write the file to disk.
   (That’s a colon, a lower case w and then the <Enter> key.

6. Press :q<Enter> to Quit the editor
   (That’s a colon, a lower case q and then the <Enter> key.

7. The new crontab schedule will be installed.
7.10 Close Your Browser When Finished With Admin GUI:

To help secure your MultiNet receivers configuration and help to limit unauthorized modifications to your system, you should close your browser when it is no longer needed. For the same reasons, do not leave unattended, a workstation that has the Admin GUI Web pages open.

Closing the browser will require the Admin GUI Password for a subsequent access attempt.

8.0 Workstation Access and Login:

Once properly configured, the 7705i can be accessed by using programs running on a workstation. There are as usual multiple configurations and programs that will accomplish this task. As you have already experienced, password protected Web access to the Admin GUI is available as described in Section 6.0. Access using VNC Viewer should have been configured and be running. This should at least be true for user root on display number 1 as well as any users created during the Add Business Unit process.

8.1 Programs for Access Via a Workstation

VNC: is an acronym for Virtual Network Computing software which makes it possible to view and fully-interact with one computer from another computer. VNC software is cross-platform, allowing control between different types of computers.

Following sections include instructions for using the AES supplied VNC program with access as root user to an X Windows interface. Examples show default IP settings and configurations to connect to your MultiNet receiver using a Microsoft Windows workstation. Replace any example IP address with those appropriate for the receiver you are accessing.

PuTTY: is a free implementation of Telnet and SSH for Win32 and Unix platforms, and includes an xterm terminal emulator. It is written and maintained primarily by Simon Tatham. The software is available at the following Web site: http://www.chiark.greenend.org.uk/~sgtatham/putty/

PuTTY can be used to operate a MultiNet receiver remotely from a terminal with a command prompt.

Other Programs: It is advisable to contact AES Technical Support if you wish to use any other program you may have discovered or have experience with that will accomplish this same task.
8.2 Installing VNC Viewer:

- From a Windows workstation PC, start a Web browser and enter the URL of the Admin GUI on a MultiNet Receiver as described in Section 6.0.

From the main or home page of the Admin GUI there is a link on the bottom of those available on the left side of the screen that can be used to download a copy of the VNC Viewer program.

- Click on the “Download VNC Viewer” Link
- Click on Save:
- Save the file in an appropriate location that you will remember for the next step. A folder under Program Files would be an appropriate location.

- Create a shortcut on your desktop to the vncviewer.exe file saved in the previous step. Right click on desktop and select New ... Shortcut. You can use the browse button to look for the file you saved.
- Double click on the shortcut just created to run VNC Viewer.

![Figure 8-1 VNC Installation Links](image)
8.3 Using VNC Viewer:

From a Windows workstation PC, start the VNC Viewer by using the shortcut created in the previous section. The following screen should appear.

![VNC Viewer: Connection Details Window](image)

Type into the “VNC server:” box, the IP address and Display number separated by a colon, of the MultiNet Receiver’s VNC Server Display you are attempting to access. The Display number is the unique number created for the user. This Display number is created at the time the Business Unit is created from the Admin GUI Web pages, and will be unique to the specific Business Unit.

Display “:1” is factory created and reserved for root user access. It is the only user that can manage other users. To read the Display numbers and passwords automatically generated and stored in the user_info file during the add Business Unit process, you must connect using root access on display 1. See Managing Users: in Section 10.0 for additional information.

Example: 192.168.0.101:1 then click [OK]

If successful the following window should appear:

![VNC Viewer: Authentication [No Encryption]](image)

Enter the current password for selected user and click OK. The AES factory default password for root using display 1 is peabody2. You should now be connected and be able to run programs as needed.

An example of the screen you should see is in the next section.
8.4 The MultiNet GUI Desktop and the AES Menu:

Note: Access to this menu must be password protected for supervisors control only.

After a successful login, you should be presented with the MWM MultiNet GUI Desktop. You will now be able to start the authorized programs and perform functions you need to operate, configure and maintain the system.

The Linux GUI Desktop used in the AES MultiNet Receiver is the Motif Window Manager (MWM). It is configured as a blue screen with no icons. The normal mouse cursor is a white trimmed black “X”.

This is the interface you will be presented with after a successful connection using VNC Viewer access on display 1 as described in Section 8.3.

To access a menu of functions, right click on the desktop and hold. While holding the right click, move the cursor, which is now an arrow, over the menu items. Individual menu items will highlight as the cursor passes over. To select an item either release the right click while the desired menu item is highlighted or left click on the item while still holding the right click.

An example of the desktop screen with comments added follows. The figure illustrates a false view as the $\times$ and $\circ$ mouse cursors are both shown and it is not to an actual scale or color. The menu available from the right click is also shown.

If you are connecting for a user associated with a Business Unit, you will have the IPCtrl program for that Business Unit on the screen. IPCtrl is the interface you will use for managing Subscribers assigned to you. As root user you will have access to the IPCtrl program associated with the “orphan” Business Unit. See Section 7.2 for an explanation of the orphan Business Unit.
8.5 **Start the Terminal Program:**

Some of the utilities needed to configure or maintain the MultiNet receiver are accessed from a command line. A terminal emulator program named xterm is an offered selection from the AES menu available by use of the right click on the desktop. The terminal program provides a command line, which can be used to run utilities mentioned in Section 5.0.

Start the terminal emulator from within the MultiNet GUI by selecting the “New Terminal” item in the AES Menu. The terminal window in the GUI desktop screen is shown below in Figure 8-4 above.

If you are operating from the directly attached keyboard and monitor, then you will most likely be running at a command prompt and not need a terminal emulator. If you have started a GUI, then you would need a terminal emulator to enter commands.

![Figure 8-5 Terminal window on the MWM Desktop](image-url)
9.0 MultiNet Receiver Programs and Utilities:

There are a number of programs, scripts and special purpose circuits that are installed in an AES MultiNet Receiver. Some are programs that are installed by AES to make your Linux Server a MultiNet Receiver. Others are utilities used to configure and maintain it. There are also a number of others that are part of the operating system installation. Also included are special purpose circuits for monitoring the proper operation of the programs and hardware.

Many programs are started during a normal boot up of the system. Utilities are usually started by request of a user. The following sections explain those that are useful or specific to the operation of the MultiNet Receiver.

9.1 MultiNet Specific Programs:

Below is a list followed by a brief description of each of the programs that make up the AES 7705i MultiNet Receiver.

1- ipes
2- ipctrl
3- deliver
4- aesmon
5- LCD
6- filedaemon
7- datacenter

1- ipes is the server program that communicates with the IP-Link Transceivers. It needs to be configured with a Port Number and ServerID. The setup can be done from the Admin GUI under “Server Configuration” See Figure 7-3 AES Server Configuration Screen.

2- ipctrl is the Radio Management Program. It is similar to the Net7000 program that standalone IntelliNet receivers use. Most of the screen displays network activity. Network activity scrolls up the screen. In normal communication monitoring mode, radio data “traffic” whose destination is the central receiver, and is in range of the IP-Link Transceiver is displayed. This is a valuable tool for monitoring and controlling the RF network.

3- deliver is the program that manages the distribution or sending of alarm messages to the automation system. It is configured using the Admin GUI, shown in Figure 7-2. Deliver can communicate alarm automation messages via RS-232, TCP/IP or both. See Error! Reference source not found. for a listing of generated messages.

4- aesmon is a program that monitors the ipes, ipctrl, deliver, LCD and filedaemon programs. Every 60 seconds it tests that these programs are up and running. It restarts any program that is not running. It also pings the other MultiNet Receiver in a dual system as part of the testing.

5- LCD is the program that controls the messages displayed on the LCD display located on the front panel on the 7705i MultiNet Receiver.

6- filedaemon is the program that handles the data sent to the printer. Refer to Appendix F for a listing of printed messages.

7- datacenter is to administer inter process/program communication between the various MultiNet programs; some which are listed above.
9.2 MultiNet Utility Programs and Scripts:

Listed below are some of the more commonly used programs, utilities and script files provided by AES on your Linux installation to manage, configure and maintain your MultiNet Receiver.

For some of the listed scripts, you need to be in the /root/scripts directory or enter the entire path “/root/scripts/” before the script name, to successfully initiate the script. If the response to entering the command on the command line is that the command is not found, then cd to the /root/scripts/ directory or add the full path in front of the command.

1- Admin GUI    3- chpass    5- reboot
2- aesmon    4- turnverbose

1- Admin GUI: (Graphical User Interface)

The Admin GUI is essentially a collection of Web pages that an administrator can use to manage a MultiNet System. You can use a web browser to access the Admin GUI Web pages. The Web browser can be run on a workstation with access to the MultiNet Receiver’s network or from the Web browser included in the MultiNet Receiver’s installed software packages.

- If accessing the Web pages from a network workstation use the IP address of the MultiNet receiver as configured in section 5.0. Default for Receiver would be: http://192.168.0.101/Admin
- If accessing the Web pages from the MultiNet Receiver’s keyboard and monitor use the following URL: http://localhost/Admin

The Admin GUI is a php program that allows the operator Admin, to modify the server’s configuration, Add Business Units (configure the delivery program if any) and Add Subscriber Units. See illustrations beginning with Figure 7-2.

2- aesmon [stop | start | status | check | restart] – is a command script that allows the operator to start, stop and check the programs of the AES MultiNet suite. Arguments are added to the command line to instruct this script how to proceed. aesmon is typed into the command line with an argument added as described below:

This command with the start argument will attempt to start every MultiNet Business Unit and all the programs needed to support them. Use the following command to start the MultiNet programs:

aesmon start<Enter>

You may need to press <Enter> after all the programs are started to get back to the command prompt. You will get a message “AESMON has already started. Please use “aesmon check”, if the programs are already running.
This command with the stop argument is used to stop the programs in the MultiNet suite. Use the following command to stop the MultiNet programs:

```
aesmon stop<Enter>
```

This command with the status argument is used to get the status of the programs in the MultiNet suite. The only response will be for those that are not running. No response indicates all are running normally. Use the following command to get the status of the MultiNet programs:

```
aesmon status<Enter>
```

This command with the check argument is used to check the status of the programs in the MultiNet suite and attempt to start any that are detected as not running. The only response will be for those that cannot be started. No response indicates all are running/started normally. Use the following command to check and start the status of the MultiNet programs:

```
aesmon check<Enter>
```

This command with the restart argument will attempt to stop and then start every MultiNet Business Unit and all the programs needed to support them. Use the following command to stop and start the MultiNet programs:

```
aesmon restart<Enter>
```

You may need to press <Enter> after all the programs are started to get back to the command prompt. You will get a message “AESMON has already started. Please use “aesmon check””, if the programs are already running.

3- chpass {username} – is script is used to change the password of a user created by the new Business Unit function in the Admin GUI Web pages. You must provide the username you want to change as an argument. You will be asked to enter a new password twice. Passwords must be exactly 8 characters made up of case sensitive letters and numbers. New passwords will take affect after executing this command because the VNC Server session for the user that the password is changing will be shutdown and restarted within this script. See Section 10.3 Changing a user’s Password:

4- scripts/turnverbose [Off | On | Full] – This script is used to show and set the level of messages written to the various log files used by the programs in the MultiNet Suite. Options are Full | On | Off. Unlike other scripts the options are not entered as an argument, but are entered as a response to queries within the script. The first question asked after showing the current setting is: “Do you want to change it [y/n]?”. The setting is saved in the aesip.cfg file. The level should normally be set to Off unless directed by AES Technical Support or Engineering. Turning verbose to On or Full will cause unnecessary disk space to be consumed.

5- editnetworketh0 – This script was used to modify the settings of Ethernet Port 1 (eth0). This script is no longer the preferred method to edit your IP configuration. The proper method to configure the Ethernet port is to use the Linux Text Mode Setup Utility. See Section 5.14

6- reboot – This script will reboot the MultiNet receiver. Use caution when entering this command as the affect is immediate.
9.3 **Special Purpose Circuits:**

Listed below are some of the notable special purpose circuits whose purpose is to monitor certain faults or the proper operation of the MultiNet Receiver.

1- **Watchdog Timer / Hung process detection**

2- **Power Supply Overheating Detection**

1- **Watchdog Timer / Hung process detection:** Many of the critical programs in the MultiNet Server suite are providing a pulse to a Watchdog circuit on the LCD Board. The purpose of this pulse is to verify that the programs are performing their functions in a timely manner and not hung.

To test for the existence of an operational Hard Drive, many of the programs are accessing the drive at regular intervals. If a program becomes hung for any reason including its inability to access the drive, the Watchdog Circuit will not receive the pulse. If the Watchdog circuit does not receive a pulse, the MultiNet Receiver will annunciate the fault within 90 seconds.

To annunciate this fault condition, which includes a lost or failed hard disk drive, the following will occur:

- At about 1 minute the LCD will display the message: “COMM FAILED”
  
- At about 90 seconds:
  - The Alert Sounder will activate
  - The CPU and Alert LED will illuminate

Pressing the Silence Button should silence the Alert Sounder.

If the Acknowledge Button is pressed, the LEDs will clear but the fault will be re-annunciated in several seconds. This fault cannot be acknowledged.

Although it is possible that the MultiNet Receiver may continue to process signals for some period of time, total failure is imminent and corrective action must be taken. Never continue to operate the MultiNet receiver when the Alert LED cannot be cleared.

2- **Power Supply Overheating Detection:** A temperature sensor is incorporated into the power supply. If it detects a temperature above its normal operational range, the following will occur:

- The Alert Sounder will activate

- The Silence and Acknowledge Buttons will have no affect on the Sounder.

Although it is possible that the MultiNet Receiver may continue to function normally and process signals for some period of time, failure is possible and corrective action must be taken. Never continue to operate the MultiNet receiver when the Sounder is active and cannon be silenced.
9.4 **AES Menu in the GUI Desktop:**

There are no desktop shortcuts on the MultiNet Receiver’s GUI Desktop. Use the AES Menu to access some of functions that are available. Other functions are available from the command line prompt. This menu is only available for root user access. See Section 8.4

1- **New Terminal** – Shortcut to start the xterm terminal emulator used to get a command line prompt.

2- **aesmon start** – Shortcut to run a shell script, which starts the collection of programs that make up the MultiNet receiver.

3- **aesmon stop** – Shortcut to run a shell script, which stops the collection of programs that make up the MultiNet receiver.

4- **Primary LCD Clean** – Shortcut to reset the LCD display on the Primary MultiNet Receiver. Useful if a fault is displayed that is determined to be incorrect or resolved and not cleared from the display.

5- **Secondary LCD Clean** – Shortcut to reset the LCD display. Useful if a fault is displayed that is determined to be incorrect and not cleared from the display. This can occur if the Secondary MultiNet Receiver became active and then went back to Secondary mode. It also turns off supervision of the Secondary Receiver as the Primary should now be supervised.

6- **Reboot server!** – Shortcut to stop all programs, shut down and restart the MultiNet receiver.

7- **Shutdown Server!** – Shortcut to properly stop all programs and shut down the MultiNet receiver. You should never just remove power from the receiver or turn off the power supply On/Off switch to turn off the receiver. Damage to the file system may occur if not properly shut down.
9.5 Configuring Time Synchronization:

As mentioned in Section 5.8 - Synchronizing Time:, it is very important to configure your MultiNet Receivers to use a timeserver so that you have accurate and synchronized time in all your MultiNet receivers.

Now that you have established a VNC connection to the GUI interface, you can use the redhat-config-date utility to set this up.

While logged in to VNC using display 1 as discussed in Section 8.3, start the terminal program as discussed in Section 8.5.

At the command prompt, enter the following command:

```
redhat-config-date<Enter>
```

The window below should appear.

![Date/Time Properties](image)

Figure 9-2 Date/Time Properties

The Time, Date and Time Zone can be more easily configured using this utility rather than command line entries that were discussed prior to having VNC access.

The URL or IP address of the timeserver needs to be entered into the “Server:” field. There may be several available in the pull down that can be accessed by clicking on the ▼ to the right of the field. Note that the “Enable Network Time Protocol” checkbox may need to be clicked, if the data entry box is grayed out and not accessible.

By default this service is enabled and set to its own internal IP address. You may need to get the address of an appropriate timeserver from the administrator of your network.
10.0 Managing Users:

Generally, users are created and managed within the MultiNet system through the creation of the Business Unit. See section 7.2. Within a server environment a user would be given specific access rights to areas on a server where they could do things such as view, create, delete, modify and other actions to files while limiting access to areas where they do not need to be. This protects the system and other users.

User “root” and several other users were created on your MultiNet receiver at the factory. Default passwords were assigned to those users. User root is typically the most powerful user in a Linux server and has access to do anything on the server. Other factory created users are AES Engineering and Technical Support user access accounts that were created to provide factory assistance and support for your system and the passwords are not published.

You should change the factory default password for user root to protect against unauthorized access. See “Changing a user’s Password:” below.

Remote access to a MultiNet receiver is possible once attached to a network. The VNC Server program is configured to start automatically on boot up and this will allow remote access. There are also other readily available programs that can gain access without special programs running on the receiver. Not changing the password could easily allow remote access to those that know or discover the server exists on an available network.

Where users are mostly managed by the creation and deletion of the Business unit, you will not typically need to create your own users directly. Changing passwords of a user is one operation that must be done outside the Admin GUI. See “Changing a user’s Password:” below.

10.1 Adding a user:

This is done when you create a Business Unit. The username is the name you give to the Business Unit during the Add Business Unit process.

10.2 Retrieving user Display Number and Password:

An initial password and a unique Display number are generated automatically during the Add Business Unit process. The password and Display number for users created in the Admin GUI are located in the file named “user_info” located in root directory. Only the root user can read the file. This is the directory you would be looking at after a successful login as user root. Type the following command at a command prompt to dump the contents to the screen for viewing:

```
cat user_info<Enter>
```

If you are not in the root directory or to be sure you are type the following:

```
cd /root<Enter>
```

Or to view the from any other directory type the following command:

```
cat /root/user_info<Enter>
```
10.3 Changing a user’s Password:

AES has provided a script for use in changing the password of a user that already exists. Only the root user can change passwords using this script.

**Warning!** This script should also successfully change the password for user root, but be very careful as the VNC Server for the user is stopped and restarted during this process effectively disconnecting you if the password being changed is for the root user and you are connected via VNC Viewer. Be prepared for your VNC Viewer session to close or need to be restarted.

At the command prompt enter the following:

```
chpass {username}<Enter>
```

replacing `{username}` with the user name or Business Unit name whose password you wish to change.

If the username is found, the script will ask for the new password:

(The password must be exactly 8 characters of case sensitive letters and numbers)

**Please enter user’s new password:**

```
{new password}<Enter>
```

You must enter the password a second time. The two will be compared.

**Please enter the password again:**

```
{new password}<Enter>
```

A response by the script will let you know if it was successful or what error was encountered.

**User {username} does not exit** will be the response if the username is not found.

**Passwords did not match! Try again** will be the response if the two passwords typed are not the same. The original password will still be active.

Select a password that is appropriate for the user you are creating. The more complex it is the more secure your system will be and the less likely that an attacker will guess it and gain access. Using telephone numbers, birthdays and the like are not recommended and could be easier to guess leaving your system at risk. An example is something similar to: “Ax2zT78o”.
10.4 Change Admin GUI Access - Username and Password:

The username and password used to gain access to the Admin GUI is factory set as username = Admin; Password = peabody. It is highly recommended that this password be changed. Not changing it means that anyone who knows or discovers the server could use the Admin GUI Web pages to modify and possibly disable your system. The factory default passwords are published.

Follow these steps to change the username and password for Admin GUI access. You can keep the same name by simply typing that name on the command line in place of newname.

- Start VNC Viewer or use local access and log in to the MultiNet Receiver as root and get to a command prompt.
- If necessary, start a terminal in the VNC window. Right Click screen and select “New terminal”
- Enter the following command to change to the directory where the Web Server files are located:
  
  ```
  cd /usr/local/apache/bin<Enter>
  ```
- Enter the following command to change the username and password for access to the Admin GUI login:
  
  ```
  ./htpasswd -c /usr/local/apache/htdocs/admin.users {newname}<Enter>
  ```
  
  - You will be prompted for a new password twice. Enter the new password twice.
  - Once changed the new username and password should be in effect.
  - Attempt to access the Admin GUI using the new username and password.

10.5 Deleting a User:

This is managed by the deletion of the Business Unit within the Admin GUI.
10.6 Test new user login:

New user access should be tested after creating a Business Unit or changing a password. Read or confirm the new password and Display number from the file user_info as described above in Section 10.2. Log in using the new login information to verify the proper creation/modification of the user.

- If you are working from a remote workstation, you can test as outlined below:
  - Determine the display number and password by looking in the user_info file.
    cat /root/user_info<Enter>
  - Open a new VNC Viewer and use the display number and password determined above.
  - If operation appears normal you were successful.
  - Close the VNC Viewer.

- If you are working from the directly attached keyboard and monitor, you can test as outlined below:
  - Log out or exit if you are currently logged in.
  - At the “aes login:” prompt type {username}<Enter> replacing username with the name of the Business Unit name you are testing.
  - Enter the password followed by <Enter> when prompted.
  - Once successful, confirmed with a prompt including the username you typed, you should logout again. Type logout <Enter>
11.0 Admin GUI Database Functions:

Once your AES MultiNet system is up and running, and has received signals from Subscribers, you can use the Admin GUI access to monitor Subscriber activity history. Admin GUI is usually accessed from your remote PC.

11.1 Subscriber Overview

Following is a portion of the screen that is displayed when you select Subscriber / Overview. To review details about a specific unit select a Business Unit from the pull down and then click Continue.

![Select Business Unit](image1)

The next screen will allow you to select a subscriber from the list.

![Select Subscriber ID](image2)

The next screen will provide the options to Modify Subscriber Configuration, Alarm Data or Delete Subscriber. By now you should have seen most of those screens.

![Data for Subscriber ID: 0x5555](image3)

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11.2 Routing Table Screen:

Once you have configured your Business Unit(s) and added Subscribers you can go to the ipctrl program discussed later in this manual, to view live traffic and manage your network. Data will be stored in the various databases as traffic comes in. You can then return to the Admin GUI and review that data using the following screens.

You can view Routing information by selecting a link located in the Business Units area of the Admin GUI. Select Business Units / Overview on the left side of the screen. Then select the Business Unit that contains the Subscriber you want to review routing history from the pull down list. Next click on the Link “View Route table for {Business Unit Name}”.

An example screen is shown below. When your system is new there may not be any information to display until signals are successfully received by an IP-Link Transceiver and passed on to the 7705i MultiNet Receiver.

![Routing Table](image)

*Figure 11-4 Routing Table*

*Note:* The information on this screen will vary from what is shown depending on weather any and what signals may have been received by this 7705i MultiNet Receiver.

![Empty Routing Database](image)

*Figure 11-5 Empty Routing Database*
11.3 IP-Link Status Screen:

You can also view the status of IP-Link transceivers as shown in this partial screen view accessed from SysOp / IPLinks:

![IPLink Status Screen](image)

**Figure 11-6 IP-link Transceiver Status Screen**

11.4 Get Signal History / Get Alarm Status:

Alarm data that is stored can also be viewed. The following screen, accessed by selecting SysOp / Alarms, lets you select the specifics about the alarm data you wish to view.

![Get Alarm Status Screen](image)

**Figure 11-7 Get Alarm data, (Signal History) request screen**
Shown in the following Figure is an example of a Signal History Screen for a Subscriber with an ID of 1010:

**Figure 11-8  An example Alarm Data (Signal History) Screen**

11.5 Close Your Browser When Finished With Admin GUI:

To help secure your MultiNet receivers configuration and help to limit unauthorized modifications to your system, you should close your browser when it is no longer needed. For the same reasons, do not leave untended, a workstation that has the Admin GUI Web pages open.

Closing the browser will require the Admin GUI Password for a subsequent access attempt.
12.0 IPCtrl (IP Control) Network Management Software:

Once your AES MultiNet system is up and running, you can use the IPCtrl program to monitor and manage your network. IPCtrl is usually accessed from the workstation PC that is connected using VNC Viewer.

If the program IPCtrl is not running it can be started using the “aesmon start” item in the AES Menu, accessed by a right click on the Desktop or by entering the **aesmon start**<Enter> command.

IPCtrl is the IP-Link and Radio Management program. For those familiar with standalone AES IntelliNet receivers this is the replacement for Net7K or Net7000. Unlike Net7000 programs, which are connected directly to a receiver that is viewing RF signals in real time, IPCtrl displays data packets that are delivered by a 7170 IP-Link transceiver.

Following is an example of the IPCtrl screen.

![Figure 12-1 Sample screen from the IPCtrl program](image)
12.1 IPCtrl Function Groups:

There are five function groups including “Message”, “Control”, “Program”, “DataRadio” and “System”.

They are accessed from the menu bar in the upper part of the screen. Each of the menu bar function groups has an underlined letter.

Menu function groups can be selected by holding down the <Alt> key pressing the function group’s underlined letter on your keyboard see example below: or by clicking on the Menu Item with the mouse cursor.

12.2 Common data entry/selection menus and pop-ups:

![Message Pull down Menu](image)

- The first of the pull down functions **Send Text Message** in the example above, is highlighted as illustrated when the pull down opens.
- Other functions within the pull downs can be selected using the arrow keys.
- The highlighted function bar also follows the mouse cursor.
- The highlighted pull-down functions will be executed when the user presses <Enter> or clicks on the function bar using the mouse.
- Each listed function has an underlined letter in its name. Pressing the highlighted letter while the pull down is active will execute that function.
- Functions can also be accessed directly by a “hot key”, combination like”<Alt> + <A>. Hot key combinations are listed in the menu to the right of the item. Hot keys will only execute the associated function when the pull downs are closed.
- Activate any other function group by clicking on the function group name in the Menu bar.
12.3 Using the pick list pop up to Select a Subscriber ID

When a function is chosen from a function group, a “pick list pop-up” appears.

You can type in the ID number of the Subscriber unit you wish to contact. Or use the arrow key to highlight the appropriate ID number and then press <Enter> to select it.

![Figure 12-3 Pick list pop-up](image)

12.4 Selecting a Route for Communication with a Subscriber Unit

Since each subscriber unit in your AES-IntelliNet system acts as a radio repeater, there may be many routes for messages to travel from its source to the Linux Server via the IP-Link(s). Each time a message is received from a unit, the software extracts the subscriber unit ID number of the origin, and the ID number of repeaters in the message’s route. That route information is stored in a database and can be used to select an outbound route whenever an operator sends data to a subscriber unit from the Linux Server.

![Figure 12-4 Select a Path](image)

Once you have selected the subscriber unit number, the basic routing pop-up appears (shown above). You may communicate with the unit through its most recent route, through its next most recent route, through its most frequently used route, or you may manually enter a route.

To choose the most recent route of communication, simply press <Enter> or check the first box. The “last” route, or most recent route, is the default setting on this popup. To select the second most recent route, select the most recent route, and the same for the most frequent route.
To manually enter a route to the subscriber unit, select the Manual Path Entry and fill out the manual routing screen as instructed below. Where the first to go thru is the ID of the IP-Link.

![Manual Routing Table]

*Figure 12-5 Manual Routing Table*

Once you have entered your communications route, click OK to send the message to your subscriber unit using the route entered.

12.5 The Message Function Group:

![Message Pull Down Menu]

*Figure 12-6 Message Pull Down Menu*

To access the Message function menu group, hold down the <Alt> key and Press <M> or click on Message in the menu bar. The pop-up illustrated above will appear. Use the arrow keys to highlight a message function and press <Enter> to select it. Proceed by selecting your target unit and choosing a route of communication.
<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SEND TEXT MESSAGE</strong></td>
<td>• Sends text messages to a remote subscriber unit. To receive the data, the remote unit must have a 7041 Hand Held Programmer attached or be equipped with a terminal. The most common use for this function is to test the communications link by sending data packets.</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt;+&lt;A&gt; or &lt;ALT&gt;+&lt;M&gt;, then &lt;S&gt;</td>
<td></td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• Select Route</td>
<td></td>
</tr>
<tr>
<td>• Type text message</td>
<td></td>
</tr>
<tr>
<td>• Press &lt;ALT&gt;+&lt;S&gt; to send</td>
<td></td>
</tr>
<tr>
<td><strong>REQUEST STATUS</strong></td>
<td>• Queries a remote unit for its current status, requiring a &quot;check-in&quot; report back to the central station. The resulting return message provides the current status of the remote unit and sends a status (check-in) message to the alarm automation port. (See the manual section on messages types and interpretations).</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt;+&lt;R&gt; or &lt;ALT&gt;+&lt;M&gt;, then &lt;2&gt;</td>
<td></td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• Press &lt;ENTER&gt; for route</td>
<td></td>
</tr>
<tr>
<td><strong>GET SUBSCRIBER ROUTE TABLE</strong></td>
<td>• Queries a remote unit for its current routing table. It prints the routing table for this subscriber, and displays the routing table from top (best) to bottom. For each unit on the list, the following items are displayed:</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt;+&lt;G&gt; or &lt;ALT&gt;+&lt;M&gt;, then &lt;4&gt;</td>
<td>• ID #</td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td>• LINK LAYER # • NETCON</td>
</tr>
<tr>
<td>• Select Route</td>
<td>• SIGNAL QUALITY between this unit and queried unit, listed as Good, Fair or Poor</td>
</tr>
<tr>
<td><strong>GET ALL SUBSCRIBER DATA</strong></td>
<td>• Queries a remote unit for ALL of its currently programmed parameters. The function automatically performs all the Get functions, retrieving Timing, Zones, Model #/Rev and Mode data for the unit you specify. (See specifics below).</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt;+&lt;M&gt;, then &lt;5&gt; or Press &lt;ALT&gt;+&lt;L&gt;</td>
<td></td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• Select Route</td>
<td></td>
</tr>
<tr>
<td><strong>(GET) SUBSCRIBER TIMING DATA</strong></td>
<td>• Queries a remote unit for its current timing parameters. The received data updates the timing parameters database. Timing parameters are part of the Programming Function Group described in the following pages.</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt;+&lt;M&gt;, then &lt;6&gt; or Press &lt;ALT&gt;+&lt;I&gt;</td>
<td></td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• Select Route</td>
<td></td>
</tr>
<tr>
<td><strong>(GET) SUBSCRIBER ZONES DATA</strong></td>
<td>• Queries a remote unit for its current zone configurations. The received data updates the Zone Configuration database. The Zone Configuration is part of the Programming Function Group described in the following pages.</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt;+&lt;M&gt;, then &lt;7&gt; or Press &lt;ALT&gt;+&lt;Z&gt;</td>
<td></td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• Select Route</td>
<td></td>
</tr>
<tr>
<td><strong>(GET) SUBSCRIBER</strong></td>
<td>• Queries a remote unit for its model number</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt;+&lt;M&gt;, then &lt;8&gt;</td>
<td></td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• Select Route</td>
<td></td>
</tr>
</tbody>
</table>
MODEL & REV
• Press <ALT>+<M>, then <8> or Press <ALT>+<E>
• Select Target Unit
• Select Route

(e.g. 7750F, 7450, 7050E, etc.) and its firmware revision number. This information is stored in the database.

(GET) SUBSCRIBER MODE DATA
• Press <ALT>+<M>, then <9> or Press <ALT>+<O>
• Select Target Unit
• Select Route

• Queries a remote unit for the current "mode" settings (enable/ disable) for 3 different parameters:
  • IntelliTap Message, default = enabled (works with 7050-E (Ver 2+), 7750-F, 7450, 7440 only)
  • Subscriber Repeater Function, default = enabled (works with all units except 7440, which do not repeat)
  • Telephone Line Cut Function, default = disabled (works with 7450, 7440 only)

(GET) SUBSCRIBER PACKET LIFE SETTINGS
• Press <ALT>+<M>, then <A> or Press <ALT>+<N>
• Select Target Unit
• Select Route

• Queries a remote unit for its Packet Life Settings (AKA Time-to-Live or TTL). This function can only be used with Version 2+ subscribers with TTL capability. Other are not supported. This information is stored in the Net software database.

See also - Radio Packet Life Parameters, Programming Menu.

12.6 Control Function Group

Figure 12-7 Control Pull down Menu

To access the Control function menu group, hold down the <Alt> key and Press <C>. The pop-up illustrated above will appear. Use the arrow keys to highlight a control function and press <Enter> to select it. Proceed by selecting your target unit and choosing a route of communication.
### Explanation of the Control Group Functions:

<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TURN ON TX</strong></td>
<td>• Re-enables transmitting on a remote subscriber unit that has been turned off (see Turn Off TX, next).</td>
</tr>
<tr>
<td></td>
<td>• Press &lt;ALT&gt; + &lt;C&gt;</td>
</tr>
<tr>
<td></td>
<td>• Press &lt;1&gt;</td>
</tr>
<tr>
<td></td>
<td>• Select Target Unit</td>
</tr>
<tr>
<td></td>
<td>• Select Route</td>
</tr>
<tr>
<td><strong>TURN OFF TX</strong></td>
<td>• Enables disabiliting a remote subscriber unit should the need arise, such as when an alarm system fails and causes the transmitter to activate repeatedly. <strong>NOTE:</strong> The unit is not literally turned off, but is prevented from transmitting until it receives the &quot;Turn On&quot; signal (above). Also Note that a transceiver in the Off Mode will create route failed message when including in an outbound route.</td>
</tr>
<tr>
<td></td>
<td>• Press &lt;ALT&gt; + &lt;C&gt;</td>
</tr>
<tr>
<td></td>
<td>• Press &lt;2&gt;</td>
</tr>
<tr>
<td></td>
<td>• Select Target Unit</td>
</tr>
<tr>
<td></td>
<td>• Select Route</td>
</tr>
<tr>
<td><strong>REMOTE RESET</strong></td>
<td>• Resets the remote subscriber unit - the same as physically pushing the reset button on the unit itself. This causes the subscriber unit to re-enroll on the network and build a new routing table. A reset may be used to restart the check-in interval timer. The new interval will commence at the time of reset (see also: subscriber unit manuals).</td>
</tr>
<tr>
<td></td>
<td>• Press &lt;ALT&gt; + &lt;C&gt;</td>
</tr>
<tr>
<td></td>
<td>• Press &lt;3&gt;</td>
</tr>
<tr>
<td></td>
<td>• Select Target Unit</td>
</tr>
<tr>
<td></td>
<td>• Select Route</td>
</tr>
<tr>
<td><strong>INTELLITAP MESSAGES</strong></td>
<td>• Enables / Disables the subscriber unit's ability to send IntelliTap Messages. <strong>CAUTION:</strong> Once disabled, the subscriber will ignore IntelliTap or FDX data presented to its port.</td>
</tr>
<tr>
<td></td>
<td>• Press &lt;ALT&gt; + &lt;C&gt;</td>
</tr>
<tr>
<td></td>
<td>• Press &lt;4&gt;</td>
</tr>
<tr>
<td></td>
<td>• Select Target Unit</td>
</tr>
<tr>
<td></td>
<td>• Select Route</td>
</tr>
<tr>
<td></td>
<td>• Enter D to Disable, E to Enable Tap Messages</td>
</tr>
<tr>
<td></td>
<td>• This function works with 7750-F, 7050-E (Ver 2+), 7450 and 7440 models.</td>
</tr>
<tr>
<td></td>
<td>• To confirm the function, perform a &quot;Get Subscriber Mode Data&quot; to retrieve the current status of this mode (Message group, # 9) and to update the database.</td>
</tr>
<tr>
<td></td>
<td>• Refer to subscriber unit and IntelliTap manuals for more information.</td>
</tr>
</tbody>
</table>
SUBSCRIBER REPEATER FUNCTION

• Press <ALT> + <C>
• Press <5>
• Select Target Unit
• Select Route
• Enter D to Disable, E to Enable Repeating

- Enables / Disables the subscriber units ability to be a repeater.
- Works with Version 2 or higher subscriber units.

CAUTION: Disabling the repeater capability may cause problems with the network. Disable repeating for testing purposes only, or for mobile units, which are never to be used as repeaters.

- To confirm the function and update the database, perform a "Get Subscriber Mode Data" to retrieve the current status of this mode (Message group, # 9)
- Refer to subscriber unit manuals for more information.

TELEPHONE LINE CUT FUNCTION

• Press <ALT> + <C>
• Press <6>
• Select Target Unit
• Select Route
• Enter D to Disable, E to Enable Line Cut Monitoring

- Enables / Disables the Phone Line Cut Monitoring function in 7450 or 7440 subscriber units.

- To confirm the function and update the database, perform a "Get Subscriber Mode Data" to retrieve the current status of this mode (Message group, # 9)
- Refer to 7450 or 7440 subscriber unit manuals for more information.
12.7 Programming Function Group:

To access the Programming function menu group, hold down the <Alt> key and Press <P>. The pop-up illustrated above will appear. Use the arrow keys to highlight a function and press the <Enter> to select it. Proceed by selecting your target unit, choosing a route of communication and then editing the presented form.

Explanation of the Program Group Functions:

<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
</table>
| **SUBSCRIBER TIMING** | • Press <ALT> + <P>  
                      • Press <S>  
                      • Select Target Unit  
                      • Select Route  
                      • Edit form as necessary |
| Enter Address     | Check-In interval 0..24 Hrs:                                               |
| Secondary Alarm Delay: | Contact Debounce Time:                                                      |
| Acknowledge Delay: | See below for details on data entry for this function:                     |

**Subscriber Programming – Data Entry Screen:**

The form illustrated above allows an operator to change the timing parameters of a Subscriber unit using the IPCtrl software. When the programming window appears, the fields will usually be pre-filled with values. If there is a database entry for the selected Subscriber, the values will be retrieved from there. If no database entry exists, the factory defaults will be used.
To be sure that the pre-filled values represent the current settings in the Subscriber, it is recommended that you retrieve the current parameters from the Subscriber before you edit and send new values. Use “Get All Subscriber Data” function under the “Message” Function Group described earlier in section 12.5.

- **Enter Address:** Freeform field to put location reference information. This is stored in the database and is not sent to the Subscriber.

- **Set Check-In Interval** (Automatic Test): When the Subscriber Programming screen appears, a cursor will be flashing at the check-in interval area. The intervals can be programmed between one minute and 24 hours (the default setting is at 24 hours). To minimize radio air traffic, an interval of 24 hours is recommended except in high security applications. The ability to change this timing feature by remote is a key advantage of the two-way AES-IntelliNet system. When you have entered a check-in time interval, press <Tab> to move on to the next field. When done, click [OK] press to send parameters to Subscriber and update the database.

- **Secondary Alarm Delay** (Additional Event Report Delay): This feature allows a subscriber unit to accumulate alarms, after its initial alarm report, for a programmed time period. When an alarm has occurred at a remote subscriber site, the central receiver is notified immediately. The event report delay allows a remote unit to compile subsequent alarms for a period of time, so that a comprehensive packet of alarm data is sent to the IntelliNet system all at once, thereby reducing network airtime. This delay also prevents a subscriber from attempting to monopolize the airtime by having it wait between transmissions. The default setting for this feature is 10 seconds. To change the event report delay, enter the new value and press <Tab> to move to the next field.

  **A delay of less than 10 seconds is not recommended.**
• Contact Debounce Time
(Loop Response) 7050 & 7750/UL only: Programs a Debounce delay for the zone inputs of 7050 and 7750/UL subscriber units to prevent input switches or relays from causing nuisance alarms and repeated reports of the same alarm. The default setting is 0.12 seconds. If you choose to change this setting, simply enter the new value and press <Enter> to move to the next field. A control unit (panel) output(s) to the 7750 RF subscriber unit shall be programmed to latch in when it triggers a zone input on the 7750.

Note: The contact Debounce time in the 7050-E, 7440, 7450, 7750-F4x4 and 7750-F8 units are preset at 0.12 seconds and cannot be changed.

• Acknowledgment Delay: If a subscriber unit does not receive an acknowledgment (Packet Acknowledge) within the time parameters set by the Acknowledgment Delay parameter, it activates an output to annunciate the problem locally. The next successful communication to the central station will include an ACK Delay fault code. The default setting for this feature is 90 seconds. If you choose to change the ACKnowledgment DELAY period, simply type in the new value. Click [OK] to complete and send your timing parameter data.

For 7750/UL, 7750-F4x4 and 7750-F8 Subscriber Units: A zone of the control panel shall be connected to the relay labeled "ACK DELAY", to monitor the subscriber unit against antenna removal, communication failure and to provide a local and remote annunciation of such a fault condition. (Refer to subscriber manuals.)

NOTE: For all remote program functions, watch to make sure that a data confirmation packet is received from the target subscriber (watch scrolling message screen area).
<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>RADIO PACKET LIFE</strong></td>
<td>See below for details on data entry for this function:</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt; + &lt;P&gt;</td>
<td></td>
</tr>
<tr>
<td>• Press &lt;R&gt;</td>
<td></td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• Select Route</td>
<td></td>
</tr>
<tr>
<td>• Edit form as necessary</td>
<td></td>
</tr>
</tbody>
</table>

Radio Packet Life – Data Entry Screen:

![Radio Packet Life](image)

Version 2.1 subscribers include the “Time-To-Live” (TTL) function. Like the Internet, **AES•IntelliNet** uses a packet-based technology. The Time-to-Live concept in the Internet is based on the fact that all data has a useful life.

The benefits of TTL are best exhibited when the IP-Link goes off line due to a lightning hit or some other unlikely, catastrophic event. While the IP-Link is off line, messages traveling through the system are stored in the individual subscriber units for later delivery. Under the default TTL settings unimportant test timer message (typically 95+% of the traffic) are deleted from the subscriber unit memory after 30 minutes of being delayed in the network. Thus, the system will not have to handle the message when the IP-Link Receiver comes back on line. All other messages, such as alarm, etc. speed their way to the IP-Link as they normally do.

**UL864 requires a setting of 0 for Alarm, Trouble and Restoral.**

- Note that even when a check-in packet is deleted due to a delay, the objective of that message has already served its purpose: the late or missing signal should have been flagged at the central station (see Automatic Test Supervision setting on page 88).

- Under the default (factory) settings, only test timer messages are subject to the TTL function. If you want TTL for other message types, YOU must activate it when you program the subscriber unit.

- The TTL time is included in packets generated by TTL capable Subscribers. This feature is available in Subscribers with firmware Version 2.1 and later which was first released in late 2000.
• The timeout function works when a packet is stored for forwarding in any subscriber with TTL capability, which will decrement the TTL time for the packet it is storing. When TTL time has expired, the packet is aborted. This function does not work with non-TTL (pre-Version 2.1) subscribers. The TTL feature works best when the majority of subscribers, or the subscribers that are most heavily used, have the feature in the firmware. Call your AES representative for upgrade information. Default time for Check-In Packets is 00 hours, 30 minutes. DO NOT enter a greater than 24 hrs 00 mins. Entering a time of 00 hours and 00 minutes deactivates the time-to-live function for that packet type. The shortest allowed TTL time is 00 hours, 10 minutes. TTL can also be set for other packet types:

  • Zone Alarm Packets
  • Zone Restoral Packets
  • AES-IntelliTap Packets
  • Trouble / Trouble-Restoral Packets

The default time for the 6 packet types above is 00, i.e. the time-to-live function is deactivated for these packets. Entering anything greater than 00 HRS and 10 MINS will enable the Time-to-Live function. Enter the data for each type, click [OK] to send.

Query the subscriber for Packet Life settings to review the current parameters. Press <Alt>+<N> to access the “Get Packet Life Settings” function. When the request for TTL parameters packet has been received, review Figure 12-10 “Radio Packet Life – Data Entry Screen” for updated information.
CONTROL RELAY OUTPUT

• Press <ALT> + <P>
• Press <C>
• Select Target Unit
• Select Route
• Edit form as necessary

See below for details on data entry for this function:

Control Relay Output – Data Entry Screen:

This feature controls optional relay outputs (part number 7065) for model 7050 Subscribers units. Using this remote control capability, an operator may open gates, activate cameras or control any devices at a remote location. The basic relay output uses eight relays, but as many as 64 may be controlled.

Relay Programming Window

Choose a number: 0 for Off, 1 for On or 2 for Toggle / Momentary and select [OK] to control Relays in a Subscriber equipped with appropriate module.
<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>ZONE CONFIGURATION</td>
<td>See below for details on data entry for this function:</td>
</tr>
</tbody>
</table>

This function configures alarm zone inputs for a premise unit. It is important to know which type of unit is being programmed. There are separate sub-menus to handle the different subscriber units. The sub-menu that will be presented upon selection of a subscriber ID is based on the database entries. The subscriber model may be selected during setup in the Admin GUI and using the Get All function in the message group will update all fields required to identify the unit.

Subscriber models include:

<table>
<thead>
<tr>
<th>Model Description</th>
<th>Model Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>7050/7750-UL (Version 1.8 or older)</td>
<td>7750</td>
</tr>
<tr>
<td>7050-E (Version 1.8 or older)</td>
<td>7750F 4X4</td>
</tr>
<tr>
<td>7050-E / F8 (Version 2.0 and newer)</td>
<td></td>
</tr>
</tbody>
</table>

To access the Programming function menu group, hold down the `<Alt>` key and Press `<P>`. The Programming window illustrated below will appear. Select zone Configuration then `[OK]`. Proceed by selecting your target unit and choosing a route of communication.

Sample Zone Configuration windows for the various Subscribers are shown below.

Fire/Inverted Fire programming notes:

If the Subscriber type selected supports Fire and Inverted Fire programming, these notes apply to the programming sequence and the following questions will appear before the zone programming selection window.

![Confirmation windows](image)

**Figure 12-12**

The programming sequence first asks if any zones are to be programmed to respond similar to a "Fire circuit". This is not to be confused with the device usage, but rather how changes to the EOL will be reported. Click yes if you wish to have the zone report "Trouble" conditions on an open circuit and alarm on a short. Otherwise click No for alarm message to be reported on a short or open. A raised appearing button indicates the default or current programming, if it is stored in the database from a previous programming or retrieval.
Next you are asked if any zones are to be programmed to respond similar to an "Inverted Fire circuit" or bugler loop. With this option you can select to reverse the logic for the fire input (refer to subscriber manual). This produces an alarm on an open and trouble on a short. If stored in the database, the current programming is displayed.

IMPORTANT NOTES:

• The zone programming options are limited. Of the 3 EOL zone types - Supervised, Fire and Inverted Fire, you can choose any 2.
• You can always choose Bypass and Restoral for any zone.
• Normally open and Normally Close are always available if they are an authorized option.

Next appears the zone configuration box, which displays the available options:

**Zone Configuration window for the 7050 DLR/7750 UL Bank 0**

![Zone Configuration Window](image)

The zone configuration control block for zone 1-8 in Bank 0 offers five options for the programming of each alarm zone. Bank 0 is the 8 zones on the main board. Other banks are available if expansion module(s) are installed. Bank 0 does not support Supervised/EOL wiring or programming. Bank 2-8 shown next.

<table>
<thead>
<tr>
<th>Normal State</th>
<th>Restoral State</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normally Open</td>
<td>Normally Open with Restoral</td>
</tr>
<tr>
<td>Normally Closed</td>
<td>Normally Closed with Restoral</td>
</tr>
<tr>
<td>Bypassed</td>
<td></td>
</tr>
</tbody>
</table>

Use the mouse to select the appropriate boxes for the zone you wish to program. The numbers below the restoral row selects the bank. Scroll through the numbers using the arrows and then click the number to select that bank. The information in the window will change representing those zones.
Zone Configuration window for the 7050 DLR/7750 UL Bank 1 - 8

Figure 12-14

The zone configuration control block offers seven options for the programming of each alarm zone:

<table>
<thead>
<tr>
<th>Normally Open</th>
<th>Normally Open with Restoral</th>
</tr>
</thead>
<tbody>
<tr>
<td>Normally closed</td>
<td>Normally Closed with Restoral</td>
</tr>
<tr>
<td>Bypassed</td>
<td>Supervised (Not available on Bank 0, Zone 1-8)</td>
</tr>
<tr>
<td>Supervised</td>
<td>Supervised with Restoral. (Not available on Bank 0, Zone 1-8)</td>
</tr>
</tbody>
</table>

Use the mouse to select the appropriate boxes for the zone you wish to program. Banks 1-8 support Supervised programming and wiring.

UL and COMMERCIAL FIRE INSTALLATION REQUIREMENTS for 7750/UL Subscriber Units:
- **Zones 1-6:** Bypassed
- **Zone 7:** N.O. w/Restoral–Tamper (creates N.C. loop through zone 7 of 7072 module)
- **Zone 8:** N.O. W/Restoral – AC Fail (from 7072 multi-board)

Refer to Subscriber Unit Manual for details on zone wiring and programming.

Zone Configuration window for the 7050E Rev 1.8 and older

Figure 12-15
In this Subscriber type, the user has the ability to select an optional Contact ID Event Code to be sent to the Alarm Monitoring System for each of the 8 zones. The former standard produced only an E140, which is typically listed as a General Alarm. Select normal to have an E140 sent to alarm monitoring.

**Figure 12-16**

```
Figure 12-17
```

When a radio button to the left is selected the Event Code listed is sent to Alarm Monitoring for an alarm condition.
Zone programming window for the 7750-F4x4 and 7744

Refer to the appropriate Subscriber Manual for details on zone writing and programming.

This screen below appears if the unit zone information is in the database.

![Zone Configuration 7750-F-4X4](image)

**Figure 12-18 Zone Configuration 7750-F-4X4**

The Zone configuration pop-up window offers the following options for the programming of each alarm zone.

<table>
<thead>
<tr>
<th>Supervised</th>
<th>Fire</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restoral with Supervised or Fire</td>
<td>Bypassed</td>
</tr>
</tbody>
</table>
## AUTOMATIC TEST SUPERVISION

- Press `<ALT>` + `<P>`
- Press `<A>`
- Select Target Unit
- Edit form as necessary

See below for details on data entry for this function:

### Automatic Test Time Supervision – Data Entry Screen:

This feature enables the IPCtrl software to monitor automatic test timer check-ins. When enabled, it alerts an operator if a subscriber unit fails to report in within the programmed interval, plus 10% + 2 minutes as programmed in the subscriber’s timing Parameters function.

A missed Check-In is reported to alarm automation if enabled.  See Appendix E for generated messages.

Access this function from the Program pull down menu. Select the Automatic Test Supervision or Press `<Alt>` + `<P>`, then `A`. Select the Unit to be supervised and the following window appears.

![Automatic Test Supervision](image)

**Figure 12-19 Automatic Test Supervision**

Select On or Off radio button to configure this function.

Note: Enabling supervision function suppresses Check-In messages from being sent to automation. Only exceptions are reported.
**12.8 Data Radio Function Group:**

![Data Radio Function Group](image)

**Figure 12-20**

To access the DataRadio function group, hold down the `<Alt>` key and press `<D>`. The Pop-up screen illustrated at above will appear. Select a function. Proceed by selecting your target unit.

**Explanation of the DataRadio Group Functions:**

<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>VIEW ROUTING &amp; STATUS RECORDS</strong></td>
<td>This function views on the screen the Routing &amp; Status Records of the selected ID.</td>
</tr>
<tr>
<td>- Press <code>&lt;ALT&gt;</code> + <code>&lt;P&gt;</code></td>
<td>See below for an example:</td>
</tr>
<tr>
<td>- Press <code>&lt;V&gt;</code></td>
<td></td>
</tr>
<tr>
<td>- Select Target Unit</td>
<td></td>
</tr>
</tbody>
</table>

**PRINT ROUTING & STATUS RECORDS**

<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PRINT ROUTING &amp; STATUS RECORDS</strong></td>
<td>This function prints on the printer, the Routing &amp; Status Records of the selected ID.</td>
</tr>
<tr>
<td>- Press <code>&lt;ALT&gt;</code> + <code>&lt;P&gt;</code></td>
<td>Information is similar to example below:</td>
</tr>
<tr>
<td>- Press <code>&lt;P&gt;</code></td>
<td></td>
</tr>
<tr>
<td>- Select Target Unit</td>
<td></td>
</tr>
</tbody>
</table>

An illustration similar to below will appear for view. Similar information is sent to the printer if Print is selected.

![Routing & Status Records](image)

**Figure 12-21**

It Displays the routing record and current status of the selected Subscriber unit.

All UL Burglar Alarm and Commercial Fire Alarm Systems require a minimum of 2 paths.
<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRINT ALL DATABASE ID’s</td>
<td>This function sends a listing of all ID’s that are in the Database to the printer port.</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt; + &lt;P&gt;</td>
<td></td>
</tr>
<tr>
<td>• Press &lt;P&gt;</td>
<td></td>
</tr>
<tr>
<td>• Click function</td>
<td></td>
</tr>
<tr>
<td>• View available data</td>
<td></td>
</tr>
<tr>
<td>VIEW PATHS/THRU</td>
<td>This function displays a list of Units that are “routed through” the selected unit.</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt; + &lt;P&gt;</td>
<td>This is important for demonstrating that a unit has multiple paths available.</td>
</tr>
<tr>
<td>• Press &lt;I&gt;</td>
<td>It is also important to help determine the effect a Subscriber will have if removed.</td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• View available data</td>
<td></td>
</tr>
<tr>
<td>PRINT PATHS/THRU</td>
<td>Same View as above except that the information is sent to the printer instead of the screen.</td>
</tr>
<tr>
<td>• Press &lt;ALT&gt; + &lt;P&gt;</td>
<td></td>
</tr>
<tr>
<td>• Press &lt;R&gt;</td>
<td></td>
</tr>
<tr>
<td>• Select Target Unit</td>
<td></td>
</tr>
<tr>
<td>• View available data</td>
<td></td>
</tr>
</tbody>
</table>

View Paths/Thru window:

![Info Window](image)

*Figure 12-22*
Function | Explanation
--- | ---
**EDIT RADIO FORWARD TABLE** | Forwarding is a function that causes the IPCtrl software to transmit a data packet to a remote Subscriber upon the reception of a specific event by the same or another Subscriber.
- Press <ALT> + <P>
- Press <E>
- Select / Enter Origin Unit ID
- Edit form as necessary

See below for details on data entry for this function:

**Edit Radio Forward Table:**

![Edit Forward Table](image)

*Figure 12-23*

The Forwarding table above is used to configure the event and subscriber to forward the data to. The types of outbound data packets include data to be printed on a serial printer attached to the remote subscriber’s serial port, alarm automation messages and instructions to control relays on an attached Relay Output module.

Caution! Forwarding increases air traffic on the network, which may lead to slowdowns on a busy system. Use forwarding sparingly and only when required. Only forward essential data.

- There is no guarantee the forwarded data will be received. The remote site that receives the data is not a substitute for a central receiver. There will be no notification or report to any external system if a forwarded packet fails to reach the destination Subscriber.
- IPCtrl software can forward the activity data of a subscriber unit to another subscriber unit. The data received is sent to the RS-232 port of the receiving unit, where a handheld programmer (terminal), a printer or a computer may be connected. This allows a secondary site to monitor alarms, restorals check-ins, etc. at a secondary location. This function is for secondary reporting only - the central receiver is always the primary monitoring site.
- Select or Enter the Origin ID. Then enter the ID of the unit data is to be forwarded to.
- Add a memo (such as name/address) of up to 40 characters. This memo is sent with all forwarded data.
• Select ALARM and/or ZREST plus desired Zones if Forwarding Alarm data is the objective.
• Select as desired any other type of data or feature that you want forwarded. The following options are available: In some cases the only information forwarded is a message indicating that a packet of the selected type was sent and not the data itself,

  STAT → Subscriber Status
  CHKIN → Check-In
  DATA
  HPBU → Programming Uploads
  TEST Data
  ZDATA → Zone Data
  VLS → Vehicle Location Data
  TEXT → Text Message

• Other Options: The following additional features can be activated for forwarding. These require specific units and capabilities at the Forwarded to site to be accepted and properly handled.
  o **Alarm Automation Message:** Alarm activity can be transmitted to the remote unit in Alarm Automation Format. The RS-232 output of a special "FA" or "FAA" 7050-DLR receiving unit can feed alarm data directly to a computer running automation software. Sending these specially formatted packets to a subscriber that is not intended to receive it will cause the packet to be rejected.
  
  o **Relay Following:** This special function requires the Forward-To unit to be a 7050-DLR subscriber unit with a 7065 Relay Output board installed. When programmed for forwarding with relay following and a zone in alarm message is received from the origin unit, a relay control command is sent to the receiving unit to activate a relay. Zone 1 in the origin unit trips relay 1 in the forward-to unit, zone 2 trips relay 2, and so on.
    - For 7050 version 2 and later, the relay is momentarily activated for 1 second. Be aware that the relay may activate more than one time but should always return to a Normally Open State
    - r 7050 version prior to 2 the relay is toggled. Be aware that you cannot be sure if the relay will be left open or closed. Only that it will change state at least once.
12.9 System Function Group

The Systems Function group menu is accessed by holding <Alt> and pressing <Y>. This group contains functions related to the operation on the software.

**Explanation of the System Group Functions:**

<table>
<thead>
<tr>
<th>Function</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Abort Outbound Packet</strong></td>
<td>• Quickly cancels an unacknowledged packet sent to a subscriber unit by the receiver. This includes &quot;Get&quot; query functions.</td>
</tr>
<tr>
<td><strong>Filter Check-In &amp; ACKS</strong></td>
<td>• To filter out screen &quot;clutter&quot;, this function prevents non-critical check-in messages from appearing on the screen. This is a &quot;toggle&quot; function.</td>
</tr>
<tr>
<td><strong>Forwarding Toggle</strong></td>
<td>• This one command allows you to globally enable or disable the forwarding function. It affects only those units that have been programmed for forwarding. (For more information, see the section on Database Group / Edit Radio Forward Table.) A pop up window shows you the current status global forwarding (On or Off). Enter Y/yes or N/no to change the status.</td>
</tr>
</tbody>
</table>
12.10 Interpreting Screen Messages

SAMPLE Check-In Message:

The following information can be extracted from the sample message above:

The message was received on September 15th at 12:57:01
The sequential packet number assigned to this packet is 6B
The message originated at subscriber unit #9876, and its destination is Unit #0000 (the head end)
Subscriber #1234 – a “repeater” in the message path, is sending the specific message
This specific message is being sent to Unit #0000 (the designation for the central station receiver)
This is a Unit Check-In / Automatic Test Timer message. It indicates that all is well
The type of routing used:
  (LNRT) - Layered Net Routing with Trace, which means automatic routing with trace. Trace means the path of the packet is being tracked from origin to destination. This information will be stored in the database
  (LNR) - Layered Net Routing without Trace
  (EXR) - an operator specified or the software selected explicit routing

“Data” refers to the data attached or included with this communication. The number after the word Data indicates the length in Bytes of data included. After the length the data may or may not be displayed and can be in easily readable or in a raw or Hex computer format if shown at all. In this case, the 15 bytes of data indicate that the unit is OK.
The ID of the unit transmitting this packet is listed before the “->”
The ID of the unit this packet is being transmitted to is listed after the “->”.

SAMPLE Alarm Message:

The following information can be extracted from the sample message above:

The message was received on September 15th at 13:19:01
The sequential packet number assigned to this packet is 7C
The message originated at subscriber unit #5678, and its destination is Unit #0000 (the head end)
Subscriber #1234 – a “repeater” in the message path, is sending the specific message to #0000.
The type of routing used is LNRT
This is an Alarm message. It is displayed in red for easy recognition
The 7 bytes of data indicate new alarm on the Subscriber’s Zone 1
13.0 Operation

This section describes two of the modes of operation your MultiNet Receiver may be in and how to operate it.

13.1 Manual Operation

The MultiNet receiver defaults to Manual Operation when Alarm Automation is not in use

Manual operation of the MultiNet receiver is a mode where alarm and other messages are not being sent to an Alarm Monitoring System. This would occur when the Alarm Monitoring System was offline, down or disconnected.

Steps for Receiver operation when a MultiNet Receiver receives an alarm message that is not being sent to an alarm automation system:

1. A waiting MultiNet Receiver receives a message from an IP-Link or detects an off normal condition.
2. A record of the event is printed on the attached printer.
3. The Alert Sounder activates.
4. The Alert LED illuminates.
5. The message is added to the LCD queue and displayed, if it is at the top of the queue.
6. The user may press the “Silence” button to stop the Alert Sounder.
7. The user must interpret and properly respond to the message displayed. Refer to Appendix E for guidance with interpreting the displayed messages.
8. Once the information on the display is no longer needed, the user can press the “Acknowledge” button to remove the message from the queue.
9. When the Acknowledge is accepted an acknowledge message is printed indicating which of the previously printed messages is being acknowledged. A tracking number is recorded to assist in locating it in the logs for future review.
10. If the message is not acknowledged within 30 seconds of a Silence Button press, the Alert Sounder is re-activated.
11. Once a message is acknowledged and removed from the queue, the next message in the queue is annunciated and displayed as described above. If no messages are in the queue, the MultiNet Receiver returns to its normal waiting mode.

13.2 Automatic Operation

Automatic operation of the MultiNet receiver is a mode where alarm and other messages are being sent to an Alarm Monitoring System. No user interaction is required at the Receiver as long as the Alarm Monitoring System properly acknowledges the messages.
14.0 Warranty and Service Procedure:

OWNER WARRANTY - AES CORPORATION
LIMITED PRODUCT WARRANTY AND TECHNOLOGY LICENSE

LIMITED PRODUCT WARRANTY:

AES Corporation ("AES") warrants to the original purchaser that each AES Subscriber Product will be free from defects in material and workmanship for three (3) years from date of purchase and all other products purchased from AES including central station receivers and accessories will be warranted for one (1) year from the date of purchase. At no cost to the original purchaser for parts or labor, AES will repair or replace any AES Product or any part or parts thereof which are judged defective under the terms of this Warranty.

Defective AES Products must be returned to AES directly, provided they are properly packed, postage prepaid. Or exchange may be made through any authorized direct factory representative for any AES Products that are judged defective under the terms of this Warranty. Improper or incorrectly performed maintenance or repair voids this Warranty. This Warranty does not cover replacement parts that are not approved by AES. This Warranty does not apply to any AES Product or any part thereof that has been altered in any way to affect its stability or reliability, or that has been subjected to abuse, misuse, negligence, accident or act of God, or that has had the serial number effaced or removed.

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Ship items freight-prepaid to:

  Repair Services, RMA#__________
  AES Corporation,
  285 Newbury Street
  Peabody, MA 01960 USA
  (Contact AES for Return Material Authorization number)

June 2007
APPENDICES
Appendix A

Common Linux Commands

Below are some of the more common commands you will be using on the Linux operating system:

- **cat**: concatenate files and print on standard output. Ex: `cat {filename}<Enter>`
- **cd**: change directory
- **clear**: clear the screen.
- **cp**: copy files
- **grep**: find lines matching a certain pattern. Ex: `grep {string} {filename}<Enter>`
- **ifconfig**: displays current TCP/IP settings.
- **less**: filter for viewing files and directories. Ex: `less {filename}<Enter>`
- **locate**: locates files that matches a certain pattern. Ex: `locate {filename}<Enter>`
- **ls**: list directory contents
- **mcopy**: copy files to a disk DOS. Ex: `mcopy {filename} {destination ie a:}<Enter>`
- **mdir**: list directory contents on a DOS contents.
- **mkdir**: make a new directory
- **passwd**: change a user password.
- **ping**: used to test IP connection to another node on the network.
- **ps**: display a process status.

Below are some advanced commands not commonly used or needed but could be useful for advanced users. Use caution with some of these as incorrect usage could cause a file or system to be modified and stop normal operation.

- **etc**: system configuration file.
- **date**: used to set the time and date of the server. It is very important that time between multiple MultiNet Receivers be synchronized. Type `man date<Enter>` for usage information.
- **find**: find files.
- **halt**: shut down system
- **host**: look up host information.
- **hostname**: display system’s hostname.
- **mv**: move or rename files.
- **reboot**: to reboot the computer.
- **root**: the user that owns the operating system and control the computer
- **setup**: A “Text Mode Setup Utility” that can be used to configure the system including time zone, network settings, keyboard, mouse, printer to name a few.
- **shutdown -h now**: to stop or halt the computer now.
- **shutdown -r now**: to reboot the computer now.
- **which**: display a program’s executable path
- **whereis**: locate binary, sources and manual pages for a command.
- **who**: show the users who are logged in
- **whoami**: show the users who you are currently logged in as.
- **tzselect**: To set the time zone where the MultiNet receiver is located.
Appendix B

Server-generated LCD Display Messages.

Top line description:
The LCD is a 4-line display with 20 characters per line. It shows messages for the 7705i. Use this in conjunction with the Alert panel to interpret and acknowledge messages. There is also a tactile response sounder to provide audible confirmation of successful button activation.

In most modes of operation, the top line will be constant and usually displays the LCD firmware version number and AES copyright.

Example: Top line.

Bottom 3 lines description:
The remaining 3 lines will display messages generated by the server as outlined below.

Default Message: When no alarm, restoral, status or failure messages are being displayed, and automation is on line, a default message will be displayed on the LCD that includes the version of the LCD Firmware, and the date and time.

Alarm, Restore and Status messages: All alarm, restore and status messages that are to be sent by the server to alarm automation, will be sent to the LCD when the alarm automation system is off line. Following is what occurs when a message of this type needs to be displayed.

1. The message sent to the LCD will include the message to be sent to alarm automation, plus a simple human readable interpretation of the alarm that will include zone, group, etc. The LCD message will also include a timestamp and a count of pending alarms in the queue. See Error! Reference source not found. for messages.
2. The Alert LED in the Alert Panel will be turned on if it is off. This will cause the Alert Buzzer to sound.
3. The Alert Buzzer is tied to the turning on/off of the Alert LED. It will sound upon the Alert LED being turned on or off. It will sound until the SILENCE button is pressed.
4. If the alarm is not acknowledged within 30 seconds after a silence, the buzzer sounds again.
5. Once acknowledged, the message will be removed from the display and replaced with the next message in the queue. If the next message is not an alarm, the alert LED will be turned off. Display will return to normal if no off-normal messages are to be displayed.
6. The database will be updated to indicate a manual acknowledgment for the alarm.
7. The alarm and the acknowledgment will be printed.
8. As the next message is displayed, a short tactile beep sounds as feedback that the ACKNOWLEDGE button was pressed.

**Server Fault Messages:** The server will detect certain fault conditions in the system and light Status LEDs to indicate the failure. The server will light these LEDs for faults whether alarm automation is on or off line.

When automation is on line and there is a fault, the server will write explanatory messages to the LCD display with additional information regarding the fault.

**When automation is off line,** the primary use of the bottom three lines of the LCD display will be to display alarm, restoration and status messages. If automation is off line and there are no such messages to display, the message “AUTOMATION OFF” will appear on the display. Note that this means that server fault conditions will only be reported by lighting an LED, and there will be no explanatory text for them on the LCD display when automation is off line.

The table to the right shows what message the server will display when status LEDs are lit. All messages in the table except the “Automation Off” will only be seen when automation is online. For additional explanation of the messages, refer to “Status Panel” and “Alert Panel” in the Front Panel section of the Technical Specification in section 3.1 of this User Manual.

Shown to the right is an example of a message produced when Automation is online and a server fault condition exists.

When a failure message is received, the Alert LED will be turned on in addition to a status LED for the condition. This will also activate the alert sounder. The operator may press the SILENCE button to turn the buzzer off. The operator may press the ACKNOWLEDGE button to turn the Alert LED off.

The status LED will not be turned off and the failure message will not be cleared from the LCD screen until the operator corrects the failure. When the server detects the correction it will turn off the LED for that failure and remove the associated message from the LCD display.
Hard Disk Drive Failure / Watchdog Timer / Hung process detection: The following is displayed if the Hard Disk Drive becomes unavailable. The CPU and Alert LED will be on and the Alert Sounder will be activated. This is an indication that a Hung Process has occurred which will occur for a number of failures including a Hard Disk Failure. Corrective action must be taken before the MultiNet Receiver can be put back into service.

Contact AES Support for assistance.

LCD Communication Failure: The message shown to the upper right will also be displayed if the LCD board looses its communication link with the main processor board. The MultiNet Receiver can remain operational with output to the printer and Alarm Automation functioning normally. The receiver should not be operated in this failure mode. The source of the failure must be repaired before continued operation of this receiver.

Appendix C

Software installation Instructions

AES configures the hard drive for use in a MultiNet Receiver. A duplicating process is used to create the hard drive formatting and software installation. Contact AES if you need to obtain a new hard drive for replacement or to reinstall the Linux or MultiNet Receiver programs.

Part Number: 40-7170
Title: AES 7170 IP-Link Transceiver (Remote & Local) – User manual

This Installation and Operation Manual provides instruction for installing and setting up the 7170 IP-Link Transceiver.

Part Number: 40-7705I-IS
Title: AES 7705i MultiNet Receiver System – Initial Installation and Setup Guide

This Installation and Setup Guide provides instruction for installing and setting up the MultiNet system including the 7705i / and the 7170 IP-Link Transceiver.

Part Number: 40-7705I-UM
Title: AES 7705i MultiNet receiver System – User manual

This document. Installation and operation guide for the MultiNet receiver.
Appendix D
Sharing the Serial Port with other Business Units

An additional Business Unit that creates Alarm data to be sent to Automation using an already configured and assigned Serial Port is automatically linked to the Business Unit originally setup to use the Alarm Automation Serial Port COM1.

When creating an additional Business Unit, select the Alarm Automation System checkbox in the create Business Unit screen. After configuring the new Business Unit as described in section 7.3, Alarm Messages are automatically redirected to the alarm automation output of the newly first Business Unit that was originally assigned the Automation serial port.

The Receiver Number can be set different or the same for each new Business Unit up to 15 numbers (1-9 and A-F) are available. 0 is not an available option. Alpha letters except A-F are not available choices.

In all cases, the Alarm output should be tested for all Business Units after creation of a new Business Unit, to confirm that the messages are properly being sent and acknowledged.

1. Create alarm signals using a Subscriber in the first or original Business Unit and confirm proper delivery to Alarm Automation.

2. Create alarm signals using a Subscriber in the additional Business Unit and confirm proper delivery to Alarm Automation.

3. If there are any other Business Units they should be tested as well.
Appendix E

Alarm Output Codes Produced by the MultiNet receiver

Alarm Output Overview:
For many events that occur in the MultiNet system, alarm messages are created and communicated to an automation system. Communicators (Subscribers) in the MultiNet system, IP-Links (RF Receivers) and the MultiNet Receiver (Server) generate these events. This appendix is a list and description of those messages.

The MultiNet Receiver supports two different alarm output formats. The output formats available are the AES’ Ademco 685 compatible format, and the AES’ Radionics 6500 compatible format.

The communication parameters of the MultiNet Receiver can be configured to most available standards. Current suggested and new default parameters are 9600 BPS, 8 data bits, No parity, 1 stop bit, Software ACK/NAK and will use DSR/DTR connection hardware handshaking. The previous default parameters were 1200, 7, Odd, 2. The communication parameters for Alarm Automation are programmed during the creation or editing of a Business Unit.

In our emulated Ademco 685-output format, the raw signals received from a subscriber are translated into an appropriate Ademco 685 formatted message. IntelliTap messages are passed through as received only changing the receiver number and line card as discussed in this section.

In Radionics 6500-output format the signals received from a subscriber are translated into an appropriate Radionics 6500 message. This format attempts to translate Ademco Contact ID (CID) codes passed through an IntelliTap to an appropriate Radionics 6500 message. Be advised, Radionics output emulation is not supported at this time.

AES’ Ademco 685 compatible output format:
This mode will provide output using 3 line cards; line card 1 is for AES subscriber, IP-Link and receiver messages, line card 3 is for Contact ID messages received through IntelliTap, and line card 4 is for 4+2 messages received through IntelliTap.

Line Card # 1 AES signals from Subscribers and Receivers.
Signal format:  

<LF>RLsACCTs18sQEEEsGGsCNNNs<CR>

Key to codes used in signal format above:

<LF> = Line feed code.
R = Receiver number, user programmable. Between 1 - 9 and A - F.
   Receiver numbers are tied to and identify the Business Unit.
L = Line card number, Line card is selected by software. 1 - 4
ACCT = Unique four digit Receiver, IP-Link or subscriber ID.
18 = 18 for AES signals. As received for others. .18 means CID format follows.
Q = Event qualifier, will be an E for new Event, R for Restore of event or a P for a Prior event not restored to normal, during a Status or Check-In
EEE = Event code (See Event Codes on following pages)
GG = 00 for AES signals. As received for IntelliTap. Group or partition
C = C for AES signals. As received for others. U = user.
NNN = Zone/contact ID, Status or Fault code
s = Single <Blank space>
<CR> = Carriage return code.
### Event Code Usage for Ademco 685 Output Emulation

<table>
<thead>
<tr>
<th>Event Code</th>
<th>Universal Description</th>
<th>AES</th>
<th>Suggested Description</th>
<th>Notes and clarification</th>
</tr>
</thead>
<tbody>
<tr>
<td>110</td>
<td>Fire</td>
<td></td>
<td>Fire Alarm from Subscriber Zone designated for Fire</td>
<td></td>
</tr>
<tr>
<td>130</td>
<td>Burglary</td>
<td></td>
<td>Burglary Alarm from Subscriber Zone designated for Burglary</td>
<td></td>
</tr>
<tr>
<td>200</td>
<td>Fire Supervisory</td>
<td></td>
<td>Supervisory Alarm from Subscriber Zone designated for Fire Supervisory</td>
<td></td>
</tr>
<tr>
<td>300</td>
<td>System Trouble</td>
<td></td>
<td>System Trouble from Subscriber Zone designated for Fire Trouble</td>
<td></td>
</tr>
<tr>
<td>140</td>
<td>Alarm</td>
<td></td>
<td>General Alarm from Subscriber— (Input Off-Normal when none of above enabled)</td>
<td></td>
</tr>
<tr>
<td>145</td>
<td>Expansion module tamper</td>
<td></td>
<td>Enclosure Tamper 7170 IP-Link Transceiver tamper Zone/contact = 906</td>
<td></td>
</tr>
<tr>
<td>300</td>
<td>System Trouble</td>
<td></td>
<td>MultiNet Receiver LCD offline Zone/contact = 902</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>MultiNet Receiver LED offline Zone/contact = 903</td>
<td></td>
</tr>
<tr>
<td>301</td>
<td>AC Loss</td>
<td></td>
<td>AC Trouble AC input failure IP-Link Zone/contact = 912</td>
<td></td>
</tr>
<tr>
<td>302</td>
<td>Low system battery</td>
<td></td>
<td>Low Battery IP-Link low battery condition Zone/contact = 911</td>
<td></td>
</tr>
<tr>
<td>305</td>
<td>System reset</td>
<td></td>
<td>Watchdog or Pushbutton Reset Zone/contact = 901</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Power-on Reset Zone/contact = 902</td>
<td></td>
</tr>
<tr>
<td>307</td>
<td>Self Test Failure</td>
<td></td>
<td>Diagnostic Fault (Zone/contact = Fault Code, See +2 pgs for codes 801-809)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(R307 with Zone 800 = Restoral of ALL Prior Faults ④)</td>
<td></td>
</tr>
<tr>
<td>309</td>
<td>Battery test failure</td>
<td></td>
<td>Charger Voltage low IP-Link Charger Voltage low Zone/contact = 910</td>
<td></td>
</tr>
</tbody>
</table>

① Notes on Event Code usage:

Universal Description is likely the default wording in automation for Ademco 685 Event codes.

AES Suggested Description more closely describes our use of the Event Code. If possible, editing the default Event Code descriptions to Suggested Description, in your automation for the AES receiver will produce a clearer description for users.

② These event codes are for use with the 7750-F series, 7744 and 7788 Subscribers when Zone usage is selected in the Zone Programming Menu for the Subscriber. They are selected on a Subscriber-by-Subscriber basis for each ID (Account). The default event code if no specific usage is available or selected will be 140. This means a Subscriber’s zone one alarm, if no usage is selected will be E140 C001. If Fire is selected, it becomes an E110 C001. If Burglary is selected, it becomes an E130 C001.

(Zone/contact) Is programmed at the ID or Account level. Using a template for the Zone/contact codes listed here should simplify adding new subscriber accounts into the alarm automation system.

④ There are no individual restore messages for code 801-809 Faults. A restored Fault is reported by reporting all prior faults with the restored Fault excluded from the list. Example: If an AC Fault and Low Battery exist, and a report comes in with only the Prior low battery, AC has restored. R800 00 C800 is reported when all faults have restored or in response to a Status request when no Faults exist.
<table>
<thead>
<tr>
<th>Event Code</th>
<th>Universal Description</th>
<th>AES Suggested Description</th>
<th>Notes and clarification</th>
</tr>
</thead>
<tbody>
<tr>
<td>336</td>
<td>Local printer failure</td>
<td>Printer off-line</td>
<td>MultiNet Receiver, Zone/contact = 904</td>
</tr>
<tr>
<td>350</td>
<td>Communications trouble</td>
<td>RF Interference</td>
<td>IP-Link Carrier Detect &gt; 20 seconds, Zone/contact = 906</td>
</tr>
<tr>
<td>351</td>
<td>Telco 1 Fault</td>
<td>Telco Fault</td>
<td>IntelliTap detected phone line cut, Zone/contact = 905</td>
</tr>
<tr>
<td>353</td>
<td>Long range radio xmitter fault</td>
<td>Multiple IP-Links same ID</td>
<td>Zone/contact = 906</td>
</tr>
<tr>
<td>354</td>
<td>Failure to communicate event</td>
<td>Com Trouble</td>
<td>TCP/IP Supervision Failure, Zone/contact = 906</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>MultiNet Modem Failure, Zone/contact = 907</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>IP-Link Modem Failure, Zone/contact = 908</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Subscriber’s NetCon is 6 or 7, Zone/contact = 915</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Unit failed to Check-In, Zone/contact = 906, Generated by Receiver on failure to receive message within specified period</td>
</tr>
<tr>
<td>355</td>
<td>Loss of Radio Supervision</td>
<td>IP-Link RF Ping Failure</td>
<td>Zone/contact = 906</td>
</tr>
<tr>
<td>356</td>
<td>Loss of central polling</td>
<td>Acknowledge Delay</td>
<td>Communication timeout, Zone/contact = 903</td>
</tr>
<tr>
<td>370</td>
<td>Protection Loop</td>
<td>Zone Trouble</td>
<td>(Zone/contact ID = 001 to 008)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>7744F/88F Battery Charger Trouble, Zone/contact ID = 009 ³</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>7744F/88F Ground Fault, Zone/contact ID = 010 ³</td>
</tr>
<tr>
<td>602</td>
<td>Periodic test report</td>
<td>Supervisory Check-In</td>
<td></td>
</tr>
</tbody>
</table>

Notes: ¹ ² ³ ⁴ on previous page

³ Several new trouble messages reported by Subscribers use zone trouble to report the fault. This was done for backward compatibility to use an existing packet type rather than create a new code for an existing packet type. Examples:
The AES 7744F and 7788F report charger fail as a Zone 009 Trouble  E370 00 C009
The AES 7744F and 7788F report Ground Fault as a Zone 010 Trouble  E370 00 C010

⁵ These are only generated when the MultiNet Receiver is configured to Supervise Check-In messages. This is configured on a Subscriber-by-Subscriber basis through IPCtrl under Programming / Automatic Supervision.
Zone, Fault, Status and Trouble Code Usage (Zone information): AES Subscribers:

001-008 Subscriber Zone inputs – usage will be installation specific, standardization allows use of templates

009 = Battery Charger Trouble – 7744F or 7788F with Event Code E370
010 = Ground Fault – 7744F or 7788F with Event Code E370
800 = No Faults, Unit OK or Restoral of all Prior Faults.
801 = Low Battery – Voltage less than 11.0V
802 = RAM Data error or RAM corrupted – Zone activation will not be reported (Sub. V1.71 &+). Reprogram Unit
803 = EEPROM corrupted or not present – 7050-E Family  
U11 RAM Chip Internal Battery Bad – 7050 Family
804 = A to D Converter Faulted – 7050-E Family  
805 = Modem Chip Failed or missing – U9 in 7050 Family
806 = Timing Error between CPU and Modem
807 = Ram Chip Read/Write test Failure – U11 in 7050 Family
808 = Modem Loop back Failed – U9 in 7050 Family
809 = AC Fail – DC voltage supplied by AC has dropped below 12V, 7050-E Family
901 = Watchdog, Remote or Pushbutton Reset
902 = Power-on Reset
903 = Acknowledge Delay with Event Code E356
905 = IntelliTap detected phone line cut with Event Code E351
906 = Unit failed to Check-In, Generated by MultiNet Receiver on failure to receive message within specified period (previous page)
915 = NetCon > 5, MultiNet Receiver detected Subscriber’s NetCon reported as > 5 (6 or 7) with Event Code E354

7050-E Family includes but is not limited to the following AES Subscriber models:

7050-E, 7750-F-4x4, 7750-F-8, 7744F, 7788F, 7450-XL

7050 Family includes but is not limited to the following AES Subscriber models:

7050, 7050-DLR, 7750-UL, 7050-FA
Zone, Fault, Status and Trouble Code Usage (Zone information): **IP-Links:**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>906</td>
<td>Refer to Event code Description</td>
</tr>
<tr>
<td></td>
<td>E145 Enclosure Tamper – E350 RF Interference, CD &gt; 20 Sec. – E353 Multiple IP-Links with same ID</td>
</tr>
<tr>
<td></td>
<td>E354 TCP/IP Supervision Failure – E355 RF Ping Failure</td>
</tr>
<tr>
<td>908</td>
<td>Modem Failure with Event Code E354</td>
</tr>
<tr>
<td>910</td>
<td>Charger Voltage Low with Event Code E309</td>
</tr>
<tr>
<td>911</td>
<td>Low Battery with Event Code E302</td>
</tr>
<tr>
<td>912</td>
<td>AC input failure with Event Code E301</td>
</tr>
</tbody>
</table>

Zone, Fault, Status and Trouble Code Usage (Zone information): **MultiNet Receiver:**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>902</td>
<td>LCD offline - Loss of communication with LCD board</td>
</tr>
<tr>
<td>903</td>
<td>LED offline - Loss of communication with LED board</td>
</tr>
<tr>
<td>904</td>
<td>Printer offline</td>
</tr>
<tr>
<td>906</td>
<td>TCP/IP Supervision Failure with Event Code E354</td>
</tr>
<tr>
<td>907</td>
<td>Modem Failure with Event Code E354</td>
</tr>
<tr>
<td>Example Message Strings</td>
<td>Description of Event Produced by an AES Subscribers</td>
</tr>
<tr>
<td>-------------------------</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>R1 ACCT 18 E602 00 C000</td>
<td>Subscriber Automatic Supervisory Check-In. Zone/contact ID = 000</td>
</tr>
<tr>
<td>R1 ACCT 18 E140 00 C0nn</td>
<td>Alarm Signal or Subscriber’s input went off normal. nn replaced with Zone Number</td>
</tr>
<tr>
<td>R1 ACCT 18 P140 00 C0nn</td>
<td>Prior Alarm. Subscriber’s Input still active. nn replaced with Zone Number Reported during Status or Automatic Supervisory Check-In</td>
</tr>
<tr>
<td>R1 ACCT 18 R140 00 C0nn</td>
<td>Alarm Restoral or input returned to normal. nn replaced with Zone Number restored</td>
</tr>
<tr>
<td>R1 ACCT 18 E305 00 C901</td>
<td>Subscriber Watchdog, or Push-button Reset. Zone/contact ID = 901</td>
</tr>
<tr>
<td>R1 ACCT 18 E305 00 C902</td>
<td>Subscriber Power-On Reset. Zone/contact ID = 902</td>
</tr>
<tr>
<td>R1 ACCT 18 E307 00 C8nn</td>
<td>Diagnostic Fault. – Zone/contact ID = Fault Code. See Fault code list on Prior page.</td>
</tr>
<tr>
<td>R1 ACCT 18 R307 00 C800</td>
<td>No Faults, Unit OK or Restoral of all Prior Faults. Zone/contact ID = 800</td>
</tr>
<tr>
<td>R1 ACCT 18 P307 00 C8nn</td>
<td>Prior Diagnostic Fault still active. Reported during Check-In. Zone/contact ID = Fault Code. See Fault code list on Prior page.</td>
</tr>
<tr>
<td>R1 ACCT 18 E351 00 C905</td>
<td>IntelliTap phone line cut. Zone/contact ID = 905</td>
</tr>
<tr>
<td>R1 ACCT 18 R351 00 C905</td>
<td>Restoral of IntelliTap phone line cut. Zone/contact ID = 905</td>
</tr>
<tr>
<td>R1 ACCT 18 E354 00 C906</td>
<td>Com Trouble – Unit or Subscriber Failed to Check-In. Zone/contact ID = 906 Generated by MultiNet Receiver on failure to receive test message within specified time frame.</td>
</tr>
<tr>
<td>R1 ACCT 18 E354 00 C915</td>
<td>Com Trouble – Subscriber NetCon is 6 or 7. Zone/contact ID = 915 Generated by MultiNet Receiver when a 7744 or 7788 reports a NetCon of 6 or 7 in a packet.</td>
</tr>
<tr>
<td>R1 ACCT 18 R354 00 C906</td>
<td>Com Trouble Restoral – Subscriber back on line. Zone/contact ID = 906</td>
</tr>
<tr>
<td>R1 ACCT 18 R354 00 C915</td>
<td>Com Trouble Restoral – Subscriber NetCon is 5 or lower. Zone/contact ID = 915</td>
</tr>
<tr>
<td>R1 ACCT 18 E356 00 C903</td>
<td>Acknowledge Delay – or Communication time-out. Zone/contact ID = 903</td>
</tr>
<tr>
<td>R1 ACCT 18 E370 00 C0nn</td>
<td>Zone Trouble. – Zone/contact ID = Zone Number</td>
</tr>
<tr>
<td>R1 ACCT 18 P370 00 C0nn</td>
<td>Zone Trouble still active. – Zone/contact ID = Zone Number Reported during Status Request or Automatic Supervisory Check-In</td>
</tr>
<tr>
<td>R1 ACCT 18 R370 00 C0nn</td>
<td>Zone Trouble Restoral. – Zone/contact ID = Zone Number Note that this is a restore signal and may not cause an alert. Look in log files.</td>
</tr>
</tbody>
</table>

Due to a code bug the line card used for this message may be 3 instead of 1.

REC# = MultiNet Receiver ID
IPL# = IP-Link ID
ACCT = Subscriber ID
n or nn = variable number, running as specified
Example Message Strings

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>R1 IPL# 18 E145 00 C906</td>
<td>Enclosure Tamper, 7170 IP-Link Transceiver ID = 906</td>
</tr>
<tr>
<td>R1 IPL# 18 R145 00 C906</td>
<td>Enclosure Tamper, Restore 7170 IP-Link Transceiver ID = 906</td>
</tr>
<tr>
<td>R1 REC# 18 E300 00 C902</td>
<td>System Trouble LCD offline, MultiNet receiver, Zone/contact ID = 902</td>
</tr>
<tr>
<td>R1 REC# 18 E300 00 C903</td>
<td>Loss of LED, MultiNet receiver, Zone/contact ID = 903</td>
</tr>
<tr>
<td>R1 IPL# 18 E301 00 C912</td>
<td>AC Failure at IP-Link. Zone/contact ID = 912</td>
</tr>
<tr>
<td>R1 IPL# 18 E302 00 C911</td>
<td>Battery Trouble at IP-Link. Zone/contact ID = 911</td>
</tr>
<tr>
<td>R1 IPL# 18 E307 00 C80n</td>
<td>Diagnostic Fault. Zone/contact ID = Fault Code. See Fault code list on a following page.</td>
</tr>
<tr>
<td>R1 REC# 18 E354 00 C907</td>
<td>Com Trouble - Modem Interface Test Failed at MultiNet Receiver. Zone/contact ID = 907</td>
</tr>
<tr>
<td>R1 IPL# 18 E309 00 C910</td>
<td>Charger Trouble at IP-Link. Zone/contact ID = 910</td>
</tr>
<tr>
<td>R1 IPL# 18 R309 00 C910</td>
<td>Charger Trouble Restore at IP-Link. Zone/contact ID = 910</td>
</tr>
<tr>
<td>R1 REC# 18 E336 00 C904</td>
<td>Printer off-line, MultiNet Receiver. Zone/contact ID = 904</td>
</tr>
<tr>
<td>R1 IPL# 18 E350 00 C906</td>
<td>RF Interference at IP-Link. Zone/contact ID = 906</td>
</tr>
<tr>
<td>R1 IPL# 18 E353 00 C906</td>
<td>Multiple IP-Links detected with same ID. Zone/contact ID = 906</td>
</tr>
<tr>
<td>R1 IPL# 18 E354 00 C905</td>
<td>Com Trouble - Phone Line/Modem Fail at IP-Link. Zone/contact ID = 905</td>
</tr>
<tr>
<td>R1 REC# 18 E354 00 C906</td>
<td>Com Trouble - IP-Link Supervision Failure. Zone/contact ID = 906</td>
</tr>
<tr>
<td>R1 IPL# 18 E354 00 C907</td>
<td>Com Trouble IP-Link RF Offline. Zone/contact ID = 907</td>
</tr>
<tr>
<td>R1 REC# 18 E354 00 C907</td>
<td>Com Trouble MultiNet Local Modem failure. Zone/contact ID = 907</td>
</tr>
<tr>
<td>R1 IPL# 18 E354 00 C908</td>
<td>Com Trouble IP-Link Modem failure. Zone/contact ID = 908</td>
</tr>
<tr>
<td>R1 IPL# 18 E355 00 C906</td>
<td>IP-Link RF Ping Failure. Zone/contact ID = 906</td>
</tr>
</tbody>
</table>

**Legend:**
- REC# = MultiNet Receiver ID
- IPL# = IP-Link ID
- ACCT = Subscriber ID
- n or nn = variable number, range as specified
Line Card # 3  Contact ID received through *IntelliTap*.

*Signal format:*  
<LF>RLsACCTs18sEEEsGGsNNNNs<CR>

See “Line card #1”, “Signal format” in “Ademco 685 compatible output” for Key to codes used in signal format for Line Card #3 above.

This Information is passed through. Receiver number is set as programmed in the MultiNet setup. Line card is set to 3.

Line Card # 4  4+2 received through *IntelliTap*.

*Signal format:*  
<LF>RLsACCTsCC<CR>

*CC* = two digit zone code.

See “Line card #1”, “Signal format” in “Ademco 685 compatible output” for Key to codes used in signal format for Line Card #4 above.

This Information is passed through. Receiver number is set as programmed in the MultiNet setup. Line card is set to 4.

Input Signals:

In Ademco mode the receiver will respond to 3 inputs or signals from the monitoring system.

S  receiver reply will be - <LF>00sOKAYs@<CR>

<0x06> or ASCII code 6 receiver considers last message acknowledged

<0x15> or ASCII code 21 receiver will re-send last message (if not acknowledged)
Radionics 6500 compatible output format: (Not Supported)
This mode will provide the output of 3 line cards; line card 1 is for AES subscriber and
receiver signals, line card 3 is for Contact ID signals from IntelliTap, and line card 4 is for
4+2 signals from IntelliTap.
Contact ID signals are translated into an AES’ Radionics message as outlined under line
card #3 and 4 elsewhere in this appendix. Due to this translation it is preferred that the
Ademco emulation be used when IntelliTap or other contact ID message producing
interfaces are used.

Line Card # 1 AES signals from subscribers and receivers.
Signal format: 1RRLssssssACCTEEsNNNs<0x14>
Key to codes used in signal format above:

1 = 1 is for automation signal. (a 3 indicates text data)
RR = Receiver number, user programmable. Between 01 and FF.
L = Line card number, Line card is selected by firmware or software. 1 - 4
ACCT = Four digit subscriber ID or 4 blank spaces for AES receiver
EE = Event code (See event codes below)
NNN = Zone, status or fault code *
s = <Blank space>
<0x14> = Termination character

* Note: The value of NNN or (N2N1N0) in Radionics 6500 format, (or N2 N1 N0 as
used for this example) is computed as follows: Value = N2 X 16 + (N1 X 10 +
N0). The numbers in positions N1 and N0 represent the two digit decimal
equivalent of a single digit hexadecimal number. It will never be greater than
decimal 15. The number in position N2 represent the decimal equivalent of a
Hexadecimal number where 1 = decimal 16 and 2 = decimal 32.
### Event plus Zone, Status and Fault Codes, Produced for Events Created by Subscribers:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>ACCT</th>
</tr>
</thead>
<tbody>
<tr>
<td>A 000</td>
<td>Automatic Supervisory Check-In</td>
<td>A 000</td>
</tr>
<tr>
<td>A NNN</td>
<td>Alarm Signal Zone NNN *</td>
<td>A nnn</td>
</tr>
<tr>
<td>SA NNN</td>
<td>Prior Alarm zone NNN * Input still active. Reported during Status Request or Check-In</td>
<td>SA nnn</td>
</tr>
<tr>
<td>R NNN</td>
<td>Alarm or Zone trouble Restoral or input to normal - Zone NNN *</td>
<td>R nnn</td>
</tr>
<tr>
<td>Y 800</td>
<td>Diagnostic Fault - “No Faults, Unit OK or Restoral of all Prior Faults”</td>
<td>Y 800</td>
</tr>
<tr>
<td>Y 801</td>
<td>Diagnostic Fault - “Low Battery” - Voltage less than 11.0V</td>
<td>Y 801</td>
</tr>
<tr>
<td>Y 802</td>
<td>Diagnostic Fault - “RAM Data error or RAM corrupted” - Zone activation will not be reported (Sub. V1.71+). Reprogram Unit</td>
<td>Y 802</td>
</tr>
<tr>
<td>Y 803</td>
<td>Diagnostic Fault - “7050 - U11 RAM Chip Internal Battery Bad” “7050E - EEPROM corrupted, or not present”</td>
<td>Y 803</td>
</tr>
<tr>
<td>Y 804</td>
<td>Diagnostic Fault - “7050E - A to D Converter Faulted” - Zone activation will not be reported (Sub. V1.71+).</td>
<td>Y 804</td>
</tr>
<tr>
<td>Y 805</td>
<td>Diagnostic Fault - “Modem Chip Failed or missing” - 7050 U9</td>
<td>Y 805</td>
</tr>
<tr>
<td>Y 806</td>
<td>Diagnostic Fault - “Timing Error between CPU and Modem”</td>
<td>Y 806</td>
</tr>
<tr>
<td>Y 807</td>
<td>Diagnostic Fault - “Ram Chip Read/Write test Failure” - 7050 U11</td>
<td>Y 807</td>
</tr>
<tr>
<td>Y 808</td>
<td>Diagnostic Fault - “Modem Loop back Failed” -7050 U9”</td>
<td>Y 808</td>
</tr>
<tr>
<td>Y 809</td>
<td>Diagnostic Fault - “7050E - AC Fail” or “DC voltage supplied by AC has dropped below 12V”</td>
<td>Y 809</td>
</tr>
<tr>
<td>SY 80n</td>
<td>Prior Diagnostic Fault still active. Reported during Check-In. (n = 1-9, see Diagnostic Faults above)</td>
<td>Y 80n</td>
</tr>
<tr>
<td>T 901</td>
<td>Trouble - “Watchdog or Push-button Reset”</td>
<td>T 901</td>
</tr>
<tr>
<td>T 902</td>
<td>Trouble - “Power-On Reset”</td>
<td>T 902</td>
</tr>
<tr>
<td>R 903</td>
<td>Trouble - “Communication time-out or Acknowledge Delay”</td>
<td>T 903</td>
</tr>
<tr>
<td>T 904</td>
<td>Trouble -</td>
<td>T 904</td>
</tr>
<tr>
<td>T 905</td>
<td>Trouble - “IntelliTap phone line cut.”</td>
<td>T 905</td>
</tr>
<tr>
<td>R 905</td>
<td>Trouble Restore- “IntelliTap phone line restore.”</td>
<td>T 905</td>
</tr>
<tr>
<td>T 906</td>
<td>Exception - “Unit or Subscriber Failed to Check-In”</td>
<td>T 906</td>
</tr>
<tr>
<td>R 906</td>
<td>Exception Restoral - “Unit or Subscriber on Line” or “… has now checked-in”</td>
<td>R 906</td>
</tr>
<tr>
<td>T NNN</td>
<td>Zone Trouble Signal. Zone NNN *</td>
<td>T nnn</td>
</tr>
<tr>
<td>ST NNN</td>
<td>Prior Zone Trouble zone NNN * Input still active. Reported during Status Request or Check-In</td>
<td>ST nnn</td>
</tr>
</tbody>
</table>
**Event plus Status and Fault codes, AES MultiNet Receiver:**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Record Type</th>
<th>Format</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y 802</td>
<td>Diagnostic Fault - “RAM Data error or RAM corrupted”</td>
<td>10R1</td>
<td>IPL# Y 802</td>
</tr>
<tr>
<td>Y 803</td>
<td>Diagnostic Fault - “U11 RAM Chip missing or Internal Battery Bad”</td>
<td>10R1</td>
<td>IPL# Y 803</td>
</tr>
<tr>
<td>Y 804</td>
<td>Diagnostic Fault - “Reserved”</td>
<td>10R1</td>
<td>ACCT Y 804</td>
</tr>
<tr>
<td>Y 805</td>
<td>Diagnostic Fault - “U9 Modem Chip Failed or missing”</td>
<td>10R1</td>
<td>IPL# Y 805</td>
</tr>
<tr>
<td>Y 806</td>
<td>Diagnostic Fault - “Timing Error between CPU and Modem”</td>
<td>10R1</td>
<td>IPL# Y 806</td>
</tr>
<tr>
<td>Y 807</td>
<td>Diagnostic Fault - “U11 Ram Chip Read/Write test Failure”</td>
<td>10R1</td>
<td>IPL# Y 807</td>
</tr>
<tr>
<td>Y 808</td>
<td>Diagnostic Fault - “Modem Loop back Failed”</td>
<td>10R1</td>
<td>IPL# Y 808</td>
</tr>
<tr>
<td>X 11</td>
<td>“Low Battery”</td>
<td>10R1</td>
<td>REC# X 11</td>
</tr>
<tr>
<td>X 12</td>
<td>“Low Battery Restore”</td>
<td>10R1</td>
<td>REC# X 12</td>
</tr>
<tr>
<td>X 26</td>
<td>“Unknown message revision, invalid report.”</td>
<td>10R1</td>
<td>IPL# X 26</td>
</tr>
<tr>
<td>X 812</td>
<td>“Multiple active Central Controllers detected”</td>
<td>10R1</td>
<td>REC# X 812</td>
</tr>
<tr>
<td>X 13</td>
<td>“AC Fault”</td>
<td>10R1</td>
<td>REC# X 13</td>
</tr>
<tr>
<td>X 14</td>
<td>“AC Restore”</td>
<td>10R1</td>
<td>REC# X 14</td>
</tr>
<tr>
<td>X 20</td>
<td>“Event Printer offline”</td>
<td>10R1</td>
<td>REC# X 20</td>
</tr>
<tr>
<td>X 19</td>
<td>“Event Printer restore, offline”</td>
<td>10R1</td>
<td>REC# X 19</td>
</tr>
<tr>
<td>X 813</td>
<td>“7030, Transceiver Enclosure Tamper”</td>
<td>10R1</td>
<td>IPL# X 813</td>
</tr>
<tr>
<td>X 913</td>
<td>“7030, Transceiver Enclosure Tamper Restore”</td>
<td>10R1</td>
<td>IPL# X 913</td>
</tr>
<tr>
<td>X 814</td>
<td>“7030, Transceiver Enclosure Voltage Fault”</td>
<td>10R1</td>
<td>IPL# X 814</td>
</tr>
<tr>
<td>X 815</td>
<td>“7030, Transceiver Enclosure Voltage Restore”</td>
<td>10R1</td>
<td>IPL# X 815</td>
</tr>
<tr>
<td>X 911</td>
<td>“LCD offline”</td>
<td>10R1</td>
<td>REC# X 911</td>
</tr>
<tr>
<td>X 912</td>
<td>“LCD online/restore”</td>
<td>10R1</td>
<td>REC# X 912</td>
</tr>
</tbody>
</table>
Line Card # 2  SIC used in Optex Morse Genesys 824 Alpha
Signal format: 1RRLssssssACCTEEsNNNs<0x14>
Line card 2 and SIC Not Supported by MultiNet system

Line Card # 3  Contact ID received from *IntelliTap*. Events are translated.
Signal format: 1RRLssssssACCTEEsNNNs<0x14>

See “Line card #1”, “Signal format” in “Radionics 6500 compatible output” for Key to codes used in signal format for Line Card #3 above.

The received Contact ID formatted message is translated to a Radionics compatible format as described below. Receiver number is set as programmed in Business Unit of MultiNet receiver. Line card is set to 3.

*Event plus Zone, Status and Fault Codes, AES Subscribers with *IntelliTap*.*

Event Codes with numbers E1XX and E2XX will be reported as: see exception ♣

A NNN  where NNN is the Point ID or Contact ID number

♣ Event Codes with numbers E12X will be reported as:

D  ( D followed by 4 spaces.)

This is an exception to E1XX above ♣

Event Codes with numbers P1XX and P2XX will be reported as:

SA NNN  where NNN is the Point ID or Contact ID number

Contact ID Event Codes with numbers R121 and contact 000 will be reported as:

A NNN  where NNN is the Point ID or Contact ID number

Event Code E121 C000 will be reported as:

D 000

Event Codes E3XX, and R3XX with non-zero zone data will be reported as:

T NNN  where NNN is the Point ID or Contact ID number

Event Codes with numbers P3XX with non-zero zone data will be reported as:

ST NNN  where NNN is the Point ID or Contact ID number

Event Codes E3XX and R3XX with Point ID or Contact ID value of 000 are reported as:

Y 3XX  where 3XX is a copy of the event code

Event Codes P3XX with Point ID or Contact ID value of 000 will be reported as:

SY 3XX  where 3XX is a copy of the event code

Event Codes with numbers E4XX will be reported as:

O NNN  where NNN is the Point ID or Contact ID number

Event Codes with numbers R4XX will be reported as:

C NNN  where NNN is the Point ID or Contact ID number
All other Contact ID Event Codes will be reported as:

Y XXX where XXX is a copy of the event code. OR
SY XXX when PXXX is the event and where XXX is the Point ID or Contact ID number

Note: AES recommends not using Radionics 6500 emulation, when using IntelliTap to report Contact ID. If at all possible use Ademco 685 emulation if you have a monitoring system that can support it.

( Line card #4 next page)

Line Card # 4  4+2 received from IntelliTap. Events are translated.
Signal format: 1RRLssssssACCTsAssCC<0x14>
A = Character A for alarm event.
CC = two digit zone code.
See “Line card #1”, “Signal format” in “Mode 1 – Radionics 6500 compatible output” for explanation of other signal format codes.

Event plus Zone, Status and Fault Codes, AES Subscribers with IntelliTap.

All 4+2 messages will be reported as follows:
AssCC where CC is a direct copy of the received 4+2 report code.

Input Signals:

In mode 1 the AES receiver will respond to two inputs or signals from the monitoring system.

<0x06> receiver considers last message acknowledged
<0x15> receiver will re-send last message (if not acknowledged)

Other Messages:

301ssAESs7000sVX.XXs<0x14>
X.XX this reports the version number of the firmware
Appendix F

Printer Messages Produced by the MultiNet receiver

For many events that occur in the MultiNet system, messages are created and printed on the attached printer. These events are be created by the communicators (Subscribers) in the MultiNet system, IP-Link Transceivers and by the MultiNet Receiver itself. There are also a number of reports that can be printed. Following is a list and description of some of those messages.

Controls for what is printed are located within the Business Unit configurations and throughout the MultiNet menu system.

Print format for Events such as alarm and fault messages:

When an event is reported to the MultiNet receiver and the receiver determines that it needs to be printed the following general format is used.

**Day Mmm dd hh:mm:ss YYYY - - Message…**

The printed line begins with date and time stamp indicating when the MultiNet Receiver received the message.

- **Day**: 3 letter abbreviation for day of week
- **Mmm**: 3 letter abbreviation for month of year
- **dd**: Date of month
- **hh:mm**: Hour of day and minute of the hour
- **ss**: Second of the minute
- **YYYY**: Four digit Year

Following the Date stamp is a three-letter code identifying the device or origin of the reported message. Following is a list of those codes:

- **IPL**: IP-Link message
- **LPT**: Printer fault
- **MDM**: Modem
- **RFI**: Radio Frequency Interference message
- **OFF**: Offline message
- **- -**: System Message

Message…= This portion varies depending on the type of event or message that is being printed. Examples Follow:

- -- IPLink 0000####, Power On Reset
- -- E140 ACCT 9371 ZONE C006
  11 9371 18 A140 00 C006
  (Tracking=21924)
- -- IPL 1111 Battery Voltage - Fault

**Alarm codes printed are defined in Appendix E**