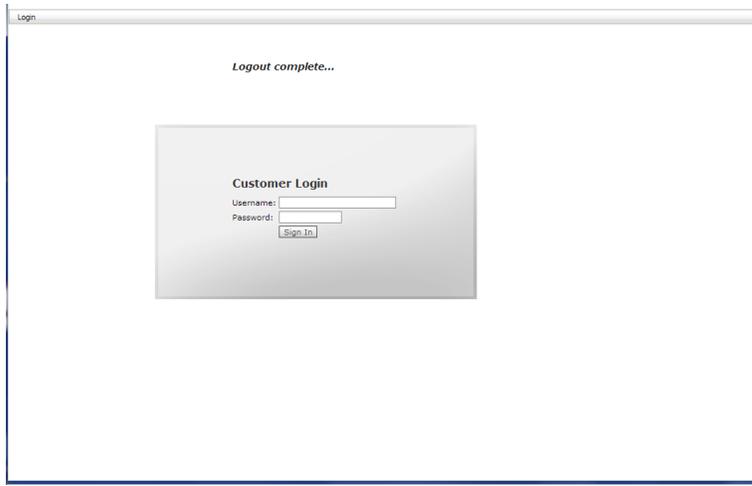


# SiteLink24 End User Guide

mross 5/2013

This document is intended to help SiteLink24 end users gain a better understanding of all the available features. The private portal, login and password should be provided to the end user by the alarm dealer.

Login with the username and password



The first screen you will see is the virtual keypad. The virtual keypad is identical to the keypad on your alarm panel. From here you can arm, disarm, bypass, program or use the emergency keys. If you arm the panel from the actual keypad, you still have the capability to disarm from the virtual keypad or the phone application.



Contact List: The contact list is a group of users who have access to the alarm panel and can be set to receive notifications. Those notifications include alarms, open/close, supervisory, trouble and bypasses. To add new users, you must login as the primary user and select the add user button.

Authorized Dealer:  
http://www.aes-intellinet.com/

Contact List Virtual Keypad Zone/User Names Event Log Notifications Session History Logout

Account Contact : Index

Login	Name	User Level	Last Login	Created On	Delete
testusermr1	NX8 - 7650	ACCOUNT USER	2013-04-29 08:58:53	2013-03-12 13:07:44	
BankManagers	Bank Manager	USER		2013-04-29 09:12:48	<input type="checkbox"/>
FrontEndManager	FrontEnd Manager	USER		2013-04-29 09:09:40	<input type="checkbox"/>
ShiftManager	Shift Managers	USER		2013-03-21 13:29:09	<input type="checkbox"/>

Zone/User Names: The user alias is used to map actual alarm panel assigned login numbers with actual names. This makes the notification much easier to understand. Instead of the notification saying user #1 disarmed the alarm panel, it says user Mark – President disarmed the panel. Zone alias maps the actual zone number with a description of the location. Please see the examples below.

Authorized Dealer:  
http://www.aes-intellinet.com/

Contact List Virtual Keypad Zone/User Names Event Log Notifications Session History Logout

User Alias : Index

Value	Alias	Type	Delete
1	Mark - President	User	<input type="checkbox"/>
2	Sarah - Admin	User	<input type="checkbox"/>
3	Steven - Engineering manager	User	<input type="checkbox"/>
4	Gary - Tech	User	<input type="checkbox"/>
5	Paul - tech	User	<input type="checkbox"/>
6	Jim - Cleaning Crew	User	<input type="checkbox"/>

Authorized Dealer:  
http://www.aes-intellinet.com/

Contact List Virtual Keypad Zone/User Names Event Log Notifications Session History Logout

Zone Alias : Index

Value	Alias	Type	Delete
1	Front door	Zone	<input type="checkbox"/>
2	Back door	Zone	<input type="checkbox"/>
3	Slider one	Zone	<input type="checkbox"/>
4	Gun safe	Zone	<input type="checkbox"/>
5	Garage door large	Zone	<input type="checkbox"/>
6	Garage door small	Zone	<input type="checkbox"/>

Event Log: The event log tracks all events that occur on the alarm panel. There are two ways to view the event log: (1) detailed view; and (2) friendly view. The detailed view shows the signal as Ademco Contact ID codes and the SIA code. The friendly view translates the Ademco code to an easy to understand terminology. The event log is searchable by date or by type of event. The event log data is stored forever.

Authorized Dealer:  
<http://www.aes-intellinet.com/>

Contact List Virtual Keypad Zone/User Names Event Log Notifications Session History Logout

Event Log : Index

Switch to detail view

Search From:  To:  Event Type:  Search

1 2 3 4 5 6 >

Received	System	Signal	Event	Zone/User
2013-04-29 09:55:31	NX8 - 7650	(Restore)	Loss of central polling	000
2013-04-28 15:21:34	NX8 - 7650	(Supervisory)	Loss of central polling	000
2013-04-16 14:42:35	NX8 - 7650	(Restore)	Tamper	000
2013-04-16 14:41:51	NX8 - 7650	(Alarm)	Tamper	000
2013-04-16 14:39:01	NX8 - 7650	(Restore)	Tamper	000
2013-04-16 14:38:18	NX8 - 7650	(Alarm)	Tamper	000
2013-04-16 14:35:28	NX8 - 7650	(Restore)	Tamper	000
2013-04-16 14:34:44	NX8 - 7650	(Alarm)	Tamper	000
2013-04-16 14:31:56	NX8 - 7650	(Supervisory)	AC Loss	000
2013-04-16 14:30:27	NX8 - 7650	(Restore)	Tamper	000
2013-04-16 14:29:44	NX8 - 7650	(Alarm)	Tamper	000
2013-04-16 14:26:54	NX8 - 7650	(Restore)	Tamper	000
2013-04-16 14:26:10	NX8 - 7650	(Alarm)	Tamper	000
2013-04-16 14:23:20	NX8 - 7650	(Restore)	Tamper	000
2013-04-16 14:22:37	NX8 - 7650	(Alarm)	Tamper	000
2013-04-16 14:19:47	NX8 - 7650	(Restore)	Tamper	000
2013-04-16 14:19:04	NX8 - 7650	(Alarm)	Tamper	000
2013-04-16 14:16:14	NX8 - 7650	(Restore)	Tamper	000
2013-04-16 14:15:30	NX8 - 7650	(Alarm)	Tamper	000
2013-04-16 14:12:40	NX8 - 7650	(Restore)	Tamper	000

1 2 3 4 5 6 >

Notifications: Notifications is where the end user selects which events they would like to receive notice of and how to deliver the message. Notifications include alarms, open/close, supervisory, trouble and bypasses. The notification also identifies the user who opened or closed the alarm panel and updates the event logs. In the case of alarms, it would identify the zone number or alias if set up. All notifications include the date and time stamp. There are three options to receive the event notifications: (1) email; (2) phone; and (3) txt. For these notifications to work correctly, you must fill out all the account contact information.

The screenshot shows the AES IntelliNet web interface. At the top left is the logo for AES IntelliNet CORPORATION For Alarm Monitoring. At the top right, it says 'Authorized Dealer: http://www.aes-intellinet.com/'. Below the logo is a navigation menu with items: Contact List, Virtual Keypad, Zone/User Names, Event Log, Notifications, Session History, and Logout. The main content area is titled 'Notification : Preferences'. It has several tabs: ALARMS, OPEN/CLOSE, SUPERVISORY, TROUBLES, BYPASSES/DISABLES, and TEST/MISC. The 'ALARMS' tab is selected. Below the tabs is a table with columns: Name, Email, Phone, and SMS/TXT. The table contains the following rows:

Name	Email	Phone	SMS/TXT
NX8 - 7650	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bank Manager	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FrontEnd Manager	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shift Managers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Below the table, there is a note: '\* Alarms = Medical, Fire, Panic, Burglary, General, 24 Hour'. There is a 'Save Settings' button below the note. Below the table is another section titled 'Notify Preferences' with a checkbox 'Include friendly name in e-mail subject' which is checked. There is a 'Save Preferences' button below this checkbox.

Under the menu Contact List, select a specific user. There is a heading labeled Customer Premise Equipment where you can edit the friendly name to be any name you desire. Under notifications, there is an option to display the friendly name in the email subject line when receiving email notifications.

Session History: Session history shows the last 5 locations you viewed while logged on.

Logout: Logout terminates the session

iPhone/Android Application: The free application is called IPFOB, you login with the same username and password used to access the web gui. You have full keypad functionality and ability to view the event log directly from your phone.