AES 7794
IntelliPro Fire

Installation Manual
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# TABLE OF CONTENTS

1 Summary ........................................................................................................................................... 6
1.1 Basic Functions ................................................................................................................................. 6
1.2 User Interface ................................................................................................................................. 6
1.3 System Requirements ..................................................................................................................... 6
  1.3.1 Fire Alarm Control Panel Telco Interface Requirements ......................................................... 6
1.4 Safety Considerations ..................................................................................................................... 7
1.5 Technical Specifications .................................................................................................................. 7

2 Installation of 7794 in subscriber unit ............................................................................................ 8

3 Primary Communication Interface ................................................................................................... 9
  3.1 Connector and LED Locations .......................................................................................................... 9
  3.2 Connecting 7794 to Alarm Panel – Primary Communication Interface ...................................... 10
  3.3 Connection Details – Primary Communication Interface ............................................................... 11

4 Supplemental Communication Interface .......................................................................................... 13
  4.1 Connector and LED Locations .......................................................................................................... 13
  4.2 7794 to Alarm Panel - US Installation - Supplemental Communication Interface ......................... 14
    4.2.1 Connection Details – 7794 to Alarm Panel - US Installation .................................................... 15
  4.3 Connect 7794 to Alarm Panel – Canada/Dual Dialer Installation - Supplemental Communication Interface .................................................................................. 16
    4.3.1 Connection Details – 7794 to Alarm Panel – Canada Installation ............................................ 17

5 Configure 7794 ................................................................................................................................ 17
  5.1 Connecting the Handheld Programmer ............................................................................................ 17
  5.2 Determine Firmware Version ........................................................................................................... 17
  5.3 Configuration Interface .................................................................................................................. 18
  5.4 Entering Configuration Mode ........................................................................................................ 18
  5.5 Changing option settings ................................................................................................................ 18
  5.6 For Configuration Options – Primary Communication ............................................................... 18
    5.6.1 Phone Line ............................................................................................................................... 19
    5.6.2 Intercept number ...................................................................................................................... 19
    5.6.3 Alarm Panel report format ........................................................................................................ 19
      5.6.3.1 CID Alarm Format ........................................................................................................... 20
      5.6.3.2 Modem Alarm format ....................................................................................................... 20
        5.6.3.2.1 Modem 2 format – unknown panel type family assignment ........................................... 20
      5.6.3.3 Pulse Alarm format ........................................................................................................... 20
    5.6.4 AP Input gain ............................................................................................................................ 21
    5.6.5 Intercept on blind dial .............................................................................................................. 21
    5.6.6 Line Cut Report ....................................................................................................................... 21
    5.6.7 POTS cut report delay .............................................................................................................. 22
    5.6.8 POTS restoral delay .................................................................................................................. 22
    5.6.9 AP ACCT Override .................................................................................................................. 22
    5.6.10 POTS Input Gain .................................................................................................................... 22
    5.6.11 Advanced Options Display ..................................................................................................... 22
    5.6.12 AP Output Gain ..................................................................................................................... 23
    5.6.13 Reset to defaults .................................................................................................................... 23
    5.6.14 Line-cut sensing Enabled ....................................................................................................... 23
5.6.15 CID 4xx Letter ................................................................. 23
5.6.16 M3 EC TEXT to CID Enabled ........................................ 24
5.6.17 Voltage Pump Enabled .................................................. 24
5.6.18 Clock FShift Enabled .................................................... 24

5.7 Configuration options – Supplemental Communication .......... 24
5.7.1 Phone Line ..................................................................... 25
5.7.2 Intercept number ........................................................... 25
5.7.3 Alarm Panel report format .............................................. 25
5.7.3.1 CID Alarm Format ...................................................... 26
5.7.3.2 Modem Alarm format ................................................ 26
5.7.3.2.1 Modem 2 format – unknown panel type family assignment ...... 26
5.7.3.3 Pulse Alarm format .................................................... 26
5.7.4 AP Input gain ................................................................ 27
5.7.5 Intercept on blind dial .................................................... 27
5.7.6 Line Cut Report ............................................................. 27
5.7.7 POTS cut report delay ...................................................... 28
5.7.8 POTS restoral delay ......................................................... 28
5.7.9 AP ACCT Override ........................................................ 28
5.7.10 POTS Input Gain ........................................................... 28
5.7.11 Advanced Options Display .......................................... 28
5.7.12 AP Output Gain ............................................................ 29
5.7.13 Reset to defaults ......................................................... 29
5.7.14 Line-cut sensing Enabled .............................................. 29
5.7.15 CID 4xx Letter .............................................................. 29
5.7.16 M3 EC TEXT to CID Enabled ...................................... 29
5.7.17 Voltage Pump Enabled ................................................ 30
5.7.18 Clock FShift Enabled ................................................... 30

6 Status LED Blink Patterns .................................................... 30

7 Format: Contact ID ................................................................ 31

8 Format: Bosch/Radionics Modem 2 and Modem 3 ................. 31
8.1 Modem Format and Speed (Baud Rate) Settings for Modem Format .... 31
8.2 Modem 2 format – unknown panel type family assignment ....... 31
8.2.1 How do I know that I have an “unknown” panel type? .......... 31
8.2.2 How do I associate a family with an unknown type? ........... 31
8.3 Bosch/Radionics panels supported .................................... 32

9 Format: Pulse ........................................................................ 32
9.1 Pulse format settings ......................................................... 32
9.2 Settings for non-supported formats .................................... 33
9.3 Notes on pulse formats ....................................................... 33
9.3.1 Number of digits on Pulse format ................................... 33
9.3.2 Double round .................................................................. 34
9.3.3 Translation of 3+1 and 4+1 to 4+2 .................................... 34
9.3.4 Expanded format ......................................................... 34

10 Testing ............................................................................. 34
10.1 Installation Checks .......................................................... 34

11 Maintenance, Warranty and Repair ...................................... 35
11.1 Troubleshooting .............................................................. 35
11.2 Parts List ................................................................. 35
11.3 Contact Information ............................................. 35
12 Revision History ...................................................... 35
13 Warranty and Service Procedure ................................. 36
1 Summary
This document describes the installation procedure for the AES 7794 IntelliPro Fire module used with AES Fire Subscriber units to transmit alarm zone data.

The 7794 IntelliPro is a dialer interface intended for use with commercial Fire Alarm Control Panel (FACP) installations. The 7794 is a UL Listed primary communicator when used with the AES 7762 Hardware Supervisor.

Installed between the FACP and AES subscriber, the 7794 intercepts alarm panel messages and sends them to the monitoring station via the AES fire subscriber unit. **NOTE:** The 7794 IntelliPro and subscriber must be connected to the FACP within the same room and in no more than 20 ft. of conduit.

1.1 Basic Functions

The 7794 is a dialer capture module with monitoring capabilities as well as full emulation of the POTS telephone line for incoming data sent from the FACP. The 7794 can intercept the FACP phone line connection at different states of the call if the intercept number matches the number being dialed.

1.2 User Interface

The 7794 does not use configuration jumper settings and is programmed using the AES Hand Held Programmer (P/N 7041E). The Hand Held Programmer connects to the J2 RJ11 connector labeled “HandHeld”. See Figure 1. - 7794 Connector and LED Locations. The Hand Held is also used for diagnostics and monitoring of the 7794 while in operation. An LED is used to indicate operating status. See Section 6 Status LED Blink Patterns for details.

**IMPORTANT:** Do not connect the Hand Held programmer to the J1 connector. J1 is for connecting the 7794 to the subscriber unit.

1.3 System Requirements

This document assumes the user knows how to set the AES subscriber unit account number, cipher and other configuration settings as well as how to operate the AES Multi Net software environment including IPCtrl and automation.

1.3.1 Fire Alarm Control Panel Telco Interface Requirements

**NOTE:**

- The 7794 is NOT compatible with Fire Alarm Control Panels that test both digital communicator telephone lines at the same time.
With the 7794 IntelliPro used as the sole path communicator, only one telephone line connection to the FACP is required. Use the following method below.

- Parallel connect both telephone lines together.

The 7794 can provide voltage to both telephone line connections if they are connected together in parallel with TIP to TIP and RING to RING as shown in Section 3, Figure 5 and Section 4, Figure 6D.

1.4 Safety Considerations
- All equipment must be installed in accordance with National Electric Code, NFPA 70, National Fire Code NFPA 72 and local building codes.
- Test this system periodically for proper operation. AES assumes no responsibility for this equipment’s failure to operate. AES’ sole responsibility is to repair or replace any AES device found to be defective during the warranty period.
- Avoid dropping or other physical impact which could damage the card or card components.

1.5 Technical Specifications
- SIZE: 4 7/8 in. x 5 in. (12.3 cm x 12.7 cm)
- WEIGHT: 0.4 pounds (0.18 kilograms)
- POWER INPUT: Power supplied from AES 7744F/7788F/7788F-C
- VOLTAGE: 12VDC nominal
- CURRENT: 350 mA nominal
- FUSE: Onboard current limiter. Not serviceable
- OPERATING TEMPERATURE RANGE: 0° to 49° C (32° to 120°F)
- STORAGE TEMPERATURE RANGE: -10° to 60° C (14° to 140°F)
- RELATIVE HUMIDITY RANGE: 0 to 93% RH, Non Condensing

NOTE:
- The AES 7794 IntelliPro must be used with the 7762 Hardware Supervisor for compliance with UL listing as primary communicator. See the 7762 Hardware Supervisor Installation and Operation Manual for details.
- The 7794 must be installed in accordance with National Electrical Codes and UL-864.
- Canadian installations must be done in accordance with Canadian Electrical Codes and ULC-527.
2 Installation of 7794 in subscriber unit

- Remove four (4) of the hex nuts shown in Figure 2 that hold the subscriber unit board in the subscriber enclosure. Save the hex nuts.

![Figure 2.](image)

- Install the 4 hex standoffs (P/N 09-2015). Place the standoffs on the threads exposed after removing the hex nuts. Do not over tighten the standoffs while installing. See Figure 3

![Figure 3.](image)
- Mount the 7794 PC board on four newly installed standoffs. Install insulating washer (P/N 09-7X94) over mounting hold H3. Temporarily secure the board using the 4 hex nuts removed earlier. **Important:** Place the Earth Ground hex nut (green) on the right side center hex standoff as shown in Figure 2 above.

![Image](image1.png)

**Figure 4.**

### 3 Primary Communication Interface

#### 3.1 Connector and LED Locations

![Image](image2.png)

**Figure 1. 7794 Connector and LED Locations**
3.2 Connecting 7794 to Alarm Panel – Primary Communication Interface

When mounted in a subscriber enclosure and connected to the Fire Alarm Control Panel dialer, the 7794 delivers alarm messages to the central monitoring station as shown in Figure 5 and Figure 5A below. The 7794 is supervised by the 7762 using a ‘heartbeat’. See the 7762 Install Manual AES P/N 40-7762 for detail. NOTE: The 7794 IntelliPro and subscriber must be connected to the FACP within the same room and in no more than 20 ft. of conduit.

![Diagram]

Figure 5.
3.3 Connection Details – Primary Communication Interface

When mounted in a subscriber enclosure and connected to the Fire Alarm Control Panel dialer, the 7794 delivers alarm messages to the central monitoring station as shown in Figure 5 and Figure 5A above. **NOTE: The 7794 IntelliPro and subscriber must be connected to the FACP within the same room and in no more than 20 ft. of conduit.**

To connect the 7794 to the FACP:

a) Extend FACP Dialer 1 and Dialer 2 TIP and RING to the 7794.

See Figure 6 below for the following steps:
b) Connect FACP Dialer 1 and Dialer 2 TIP wire to J6 terminal block labeled AP TIP.

c) Connect FACP Dialer 1 and Dialer 2 RING wire to the J6 terminal block labeled AP RING.

NOTE: Terminal blocks J3, J5, J7, J8 and J9 are not used. Do not connect to these terminals.

Figure 6.

Note: Disabling Second FACP Telco Connection - Most fire panels can be configured to disable the second Telco connection. With the second Telco connection disabled, the panel will no longer supervise the connection. This method can be used to eliminate supervision alarms at the panel due to disconnecting the second Telco connection.

Proceed to **Section 5 - Configure 7794.**
4 Supplemental Communication Interface

4.1 Connector and LED Locations

Figure 6A.
4.2 7794 to Alarm Panel - US Installation - Supplemental Communication Interface

FACP (Fire Alarm Control Panel) with both dialers connected to the 7794 (AP TIP and AP RING) as shown in Figure 6B.
Method 1: Dialer 1/ Dialer 2 to 7794
Method 2: FACP relays into 7788 Zone Inputs
Normal case: Alarm = Dialer #1 / #2 to MultiNet Receiver via 7794

Method 1- FAILS:
FACP detects Dialer 1 and Dialer 2 both in trouble
FACP trips relay "T" to 7788
7788 reports to MultiNet (DIALER FAILURE)

Method 2 - FAILS: (antenna cut, etc.)
7744F/7788F/7788FC engages J4 Trouble Relay
J4 relay trip causes local annunciation – see
7744F RF Subscriber Unit Installation and Operation Manual P/N 40-7744
7788F RF Subscriber Unit Installation and Operation Manual P/N 40-7788
7788F-C RF Subscriber Unit Installation and Operation Manual P/N 40-7788FC for details.
4.2.1 Connection Details – 7794 to Alarm Panel - US Installation

1) Connect the FACP Dialer 1 and Dialer 2 TIP and RING to the 7794 terminal block labeled AP TIP RING as shown in Figure 6C below.

![Figure 6C](image.jpg)

2) Wire the Zones of the FACP into the 7788 as depicted above in Figure 6B.

**Note:** Disabling Second FACP Telco Connection - Most fire panels can be configured to disable the second Telco connection. With the second Telco connection disabled, the panel will no longer supervise the connection. This method can be used to eliminate supervision alarms at the panel due to disconnecting the second Telco connection.
4.3 Connect 7794 to Alarm Panel – Canada/Dual Dialer Installation - Supplemental Communication Interface

Figure 6D.

FACP with PSTN and RF
Method 1: PSTN via Dialer 1
Method 2: RF (7788F-C #1) via Relays
Method 3: Supplemental: RF (7794-7788F-C #2) via Dialer 2, Reverse Polarity, Other Technologies, Relays or other means provided by ULC S559 Listed FACP
Normal case: Alarm = Dialer 1 dials into Phone Receiver or via Dialer 2 into MultiNet receiver

Method 1 FAILS: PSTN fails (line cut, failure to connect, etc)
Reports with 2 messages:
AP detects (AP monitoring PSTN), and trip relay "T" connected to the 7788F-C
7788F-C sends ZONE alarm (DIALER FAILURE).
AP reports via Method 3. If used, 7794-7788F-C #2 reports into MultiNet (DIALER FAILURE).

Method 2 FAILS: antenna cut, etc.
7788F-C engages J4 Trouble Relay
J4 relay trip causes local annunciation
AP sends message via Dialer 1 indicating that 7788F-C is in trouble. AP reports via Dialer into Phone Receiver (RF COMMUNICATOR FAILURE)

### 4.3.1 Connection Details – 7794 to Alarm Panel – Canada Installation

1) Connect the FACP Dialer 1 TIP and RING to the PSTN (Public Switching Telephone Network).
2) Connect the FACP Dialer 2 TIP and RING to the 7794 terminal block labeled AP TIP RING. 7794 into 7788F-C #2.
3) Wire the Zones of the FACP into the 7788F-C #1 as depicted above in Figure 6D.
4) Connect the FACP
   **Note:** Disabling Second FACP Telco Connection - Most fire panels can be configured to disable the second Telco connection. With the second Telco connection disabled, the panel will no longer supervise the connection. This method can be used to eliminate supervision alarms at the panel due to disconnecting the second Telco connection.

### 5 Configure 7794

The 7794 is configured using the AES Hand Held programmer (P/N 7041E) and programmer cable (P/N 13-0395). Perform the following:

#### 5.1 Connecting the Handheld Programmer

The 7794 must be installed and connected by the interconnect cable to the subscriber unit as described in Section 3. Attach the Hand Held to J2 connector labeled ‘HandHeld’ on the 7794. See Figure 7 below. The Hand Held programmer powers up automatically when the programmer cable is plugged into the J2 connector.

**Figure 7.**

**IMPORTANT:** Do NOT use J1 labeled ‘TO RADIO’ to connect the Hand Held programmer.

#### 5.2 Determine Firmware Version

The Hand Held LCD displays status information including firmware version. The firmware version is visible after the Hand Held powers up when plugged into J2. The example in Figure 6 shows the firmware version number after the letter ‘v’.
Figure 8.

(NOTE: If there is different data in the display, press F1, then press ‘E’ to update the display. Some Hand Held programmers have a slow response time.)

5.3 Configuration Interface
The 7794 can be configured using the Hand Held programmer, a PC configured as a terminal, or using the AES IntelliLoader (Note: Check the IntelliLoader version for features that can be programmed.)

5.4 Entering Configuration Mode
It is a good practice to configure the 7794 with the FACP disconnected. Press F1 to enter Configuration Mode. ‘CONFIG’ will appear in the display.
If the Alarm Panel is powered, incoming AP events may be displayed on the LCD. To exit configuration mode press the ESC or the E key.

5.5 Changing option settings
Press F3 to change the value.
Press F4 and F5 to browse the list of configurable features.
When you press F3, select the new value or press ESC to exit without changing it.
After selecting the new value, you return to the CONFIG screen at the same position before selecting the value.

5.6 For Configuration Options – Primary Communication

<table>
<thead>
<tr>
<th>Configuration options</th>
<th>Available settings</th>
<th>Required settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone line</td>
<td>Y/N</td>
<td>N</td>
</tr>
<tr>
<td>Intercept Number</td>
<td>Any number with minimum of 3 digits and maximum of 20 digits.</td>
<td>No required setting.</td>
</tr>
<tr>
<td>AP report format</td>
<td>CID/MODEM/PULSE MODEM options: MODEM2/MODEM3 PULSE options</td>
<td>Select based on FACP communication format</td>
</tr>
<tr>
<td></td>
<td>HSD =08/04 sec</td>
<td></td>
</tr>
<tr>
<td></td>
<td>HSF=1.4/2.3 kHz</td>
<td></td>
</tr>
<tr>
<td></td>
<td>CF=1.4/1.9 kHz</td>
<td></td>
</tr>
<tr>
<td></td>
<td>IDT=0.7/0.9/1.7 sec</td>
<td></td>
</tr>
<tr>
<td></td>
<td>IRT=3.0/5.0 sec</td>
<td></td>
</tr>
<tr>
<td>AP Input gain</td>
<td>10/20</td>
<td>Select based on use.</td>
</tr>
<tr>
<td>Intercept blind dial</td>
<td>Y/N</td>
<td>Y</td>
</tr>
</tbody>
</table>
### Configuration options

<table>
<thead>
<tr>
<th>Configuration options</th>
<th>Available settings</th>
<th>Required settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>POTS restoral delay</td>
<td>Not Used.</td>
<td>Not Used.</td>
</tr>
<tr>
<td>AP ACCT override</td>
<td>Y/N</td>
<td>Select based on account ID requirement.</td>
</tr>
<tr>
<td>POTS Input gain</td>
<td>Not Used.</td>
<td>Not Used.</td>
</tr>
<tr>
<td>Advanced Options Display</td>
<td>Y/N</td>
<td>No required setting.</td>
</tr>
<tr>
<td>AP Output Gain</td>
<td>0/3/6</td>
<td>Select based on use.</td>
</tr>
<tr>
<td>Reset to defaults</td>
<td>Not applicable.</td>
<td>Not applicable.</td>
</tr>
<tr>
<td>Line cut sensing</td>
<td>Not Used.</td>
<td>Not Used.</td>
</tr>
<tr>
<td>CID 4XX Letter</td>
<td>U/C</td>
<td>Select based on use.</td>
</tr>
<tr>
<td>M3 EX TEXT TO CID</td>
<td>Y/N</td>
<td>Select based on use.</td>
</tr>
<tr>
<td>Voltage Pump</td>
<td>Y/N</td>
<td>Y</td>
</tr>
<tr>
<td>Clock FShift</td>
<td>Not Used.</td>
<td>Not Used.</td>
</tr>
</tbody>
</table>

### 5.6.1 Phone Line

Option settings: YES or NO.
YES = Phone line is present
NO = Phone line is not present (DEFAULT)

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

### 5.6.2 Intercept number

Set the intercept number to the number programmed in the Fire Alarm Control Panel with a minimum of 3 numbers entered. Default number is ‘555’.

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

Note: If Phone Line (POTS) is not present, or if the line is cut, the 7794 will emulate the Central Office and will respond to any number dialed, regardless of the setting for the Intercept Number.

### 5.6.3 Alarm Panel report format

This setting allows you to modify the way the 7794 interprets the data sent by the FACP over the dialer interface. The 7794 interprets the data and transfers it to the subscriber where it is sent to the Multi Net.

The 7794 currently supports the following formats:
- Contact ID (Ademco CID)
- Pulse formats at 10 and 20 pulses per second, with combinations of handshake, kiss-off, and center pulse frequencies, plus variable durations that cover most pulse formats
- Modem formats from Bosch, ranging from Modem II to Modem IIIa.

The options for the alarm panel report are CID, MODEM or PULSE with:
C=CID, M=MODEM, P=PULSE

Press F3 to change the value.
Use:
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.3.1 CID Alarm Format

To select CID report format, press “C” (after pressing F3).

5.6.3.2 Modem Alarm format

To select Modem report format, press “M” (after pressing F3). The next configuration option (reached by pressing F5) will allow you to select Modem II or Modem IIIa. This next configuration option is only available when the format is MODEM.
A=MODEM3 (default)
B=MODEM2

Press F3 to change the value.

For details see Section 8 – Format: Bosch/Radionics Modem 2 and Modem 3 on page 31.

5.6.3.2.1 Modem 2 format – unknown panel type family assignment

When using the Modem II format there is a chance that you will find a panel type (a field in the Modem II message that the 7794 translates) that does not exist in the 7794 pre-defined panel types. When this occurs, even though the 7794 knows that it is Modem II, it cannot decide what the panel family is. For these cases there is a setting that is active when the unknown panel type is detected. This occurs at the configuration time and you MUST set the proper family. NOTE: THIS FEATURE IS NEEDED AND AVAILABLE FOR THE MODEM2 AP FORMAT ONLY.

For details, Section 8.2 – Modem 2 format – unknown panel type family assignment on page 31

5.6.3.3 Pulse Alarm format

Press “P” (after pressing F3) to select the Pulse report as Pulse (also referred as 4+2, 4+1, or 3+1). The next configuration option (reached by pressing F5) will allow you to select durations and frequencies for the pulse format.

The following configuration option is only available when the format is PULSE:

D=HSD (Handshaking duration) (default 0.8 sec)
Options are A=0.8, B=0.4
F=HSF (Handshaking frequency) (default 1.4 KHz)
Options are A=1.4,B=2.3
C=CF (Center frequency) (default 1.8 KHz)
Options are A=1.8,B=1.9
I=IDT (Inter digit time) (default 0.7 sec)
Options are A=0.7,B=0.9,C=1.7
R=IRT (Inter round time) (default 0.8 sec)
Options are A=3.0,B=5.0

5.6.4 AP Input gain
The AP input gain increases the 7794 sensitivity when listening to the FCAP. Some panels will adjust to this setting.
The options are:
A=10 (DEFAULT)
B=20
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

If the 7794 cannot decode the dialing digits, then the AP Gain can be changed to 20. This setting will increase sensitivity and make the 7794 capable of decoding the data from the AP.

5.6.5 Intercept on blind dial
Intercept on AP blind dial should be used when the panel does not wait for a dial tone.
This occurs when the AP goes off hook and starts dialing immediately. If the option is set to YES, the 7794 will expects the digits as soon as the AP goes off hook and will skip the initial dial tone.

Options are: YES or NO.
YES: Intercept on AP blind dial enabled
NO: Intercept on AP blind dial disabled (DEFAULT)
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.6 Line Cut Report
By default, the Line Cut Report is YES. Note: The following combination:
Phone Line (POTS) = YES and Line Cut Report = NO will change when
Phone Line (POTS) is set to NO, the changed again to Phone Line (POTS) = YES. The Lin Cut Report will be overwritten and return to YES.
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen
5.6.7 POTS cut report delay
The default setting is 45 seconds. The maximum setting is 9999 seconds. (Any value between 0-9999 sec) Note: If the line condition is restored (no fault) before the set report time elapsed, then no signal will be sent.
This option is not used.
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.8 POTS restoral delay
This option is to set a value before issuing a restoral on the telephone line. If will assure the telephone line is stable before restoring. The default value is 60 sec and the maximum value is 9999 sec. (Any value between 0-9999 sec)
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.9 AP ACCT Override
The purpose of this option is to allow bypassing the alarm panel account. When set to YES, the account number of the AES subscriber is used in place of the account number in the control panel. This is a useful feature for automation software packages that do not allow two distinct account numbers in one customer account.

Options are: YES or NO
YES: AP ACCT Override enabled
No: AP ACCT Override disabled (DEFAULT)

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.10 POTS Input Gain
POTS Input Gain increases the 7794 sensitivity when the 7794 is listening to activity on the telephone line (Phone Line (POTS) = YES). The default value is 20 and reducing this value will decrease the 7794 gain.
Options are:
A = 0
B = 10
C = 20 (Default)

5.6.11 Advanced Options Display
This setting allows display and configuration of parameters listed below.
Options are: YES or NO
YES to enable.
NO to disable. (DEFAULT)
This must be set to YES to allow viewing of advanced configuration options.

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.12 AP Output Gain
AP output gain sets the output gain when the 7794 is in POTS mode (POTS=NO). It is used to increase the gain on the dial tone, handshake and KISS-OFF tones sent by the 7794 to the AP. Increasing this value will increase the AP output gain.
Options are:
A=0 (DEFAULT)
B=3
C=6

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.13 Reset to defaults
Use only to reset all configuration options - press F3. Type 7794 and press ENTER. Confirm Reset by pressing Y. 7794 will reset options to default values.
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.14 Line-cut sensing Enabled
Enable or disable line cut sensing. This option is not used.

5.6.15 CID 4xx Letter
For reporting open and close reports with “U” or “C”
Options are:
U: report open and close reports with “U” (DEFAULT)
C: report open and close reports with “C”

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen
5.6.16 M3 EC TEXT to CID Enabled
Options are:
YES: enable (DEFAULT)
NO: disable
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.17 Voltage Pump Enabled
Options are:
YES: enable the voltage pump (DEFAULT)
NO: disable the voltage pump
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.6.18 Clock FShift Enabled
Options are:
YES: enable
NO: disable (DEFAULT)
Keep set at NO.
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7 Configuration options – Supplemental Communication
The configuration options for 7794 as Supplemental Communication are shown in the table below

<table>
<thead>
<tr>
<th>Configuration options</th>
<th>Available settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone line</td>
<td>Y/N</td>
</tr>
<tr>
<td>Intercept Number</td>
<td>Any number with minimum of 3 digits and maximum of 20 digits.</td>
</tr>
</tbody>
</table>
| AP report format              | CID/MODEM/PULSE
   MODEM options: MODEM2/MODEM3
   PULSE options
   HSD =08/04 sec
   HSF=1.4/2.3 kHz
   CF=1.4/1.9 kHz
   IDT=0.7/0.9/1.7 sec
   IRT=3.0/5.0 sec             |
### Configuration options

<table>
<thead>
<tr>
<th>Configuration options</th>
<th>Available settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>AP Input gain</td>
<td>10/20</td>
</tr>
<tr>
<td>Intercept blind dial</td>
<td>Y/N</td>
</tr>
<tr>
<td>Line cut Report</td>
<td>Y/N</td>
</tr>
<tr>
<td>POTS cut report delay</td>
<td>Any value between 0-9999(seconds)</td>
</tr>
<tr>
<td>POTS restoral delay</td>
<td>Any value between 0-9999(seconds)</td>
</tr>
<tr>
<td>AP ACCT override</td>
<td>Y/N</td>
</tr>
<tr>
<td>POTS Input gain</td>
<td>0/10/20</td>
</tr>
<tr>
<td>Advanced Options Display</td>
<td>Y/N</td>
</tr>
<tr>
<td>AP Output Gain</td>
<td>0/3/6</td>
</tr>
<tr>
<td>Reset to defaults</td>
<td>–</td>
</tr>
<tr>
<td>Line cut sensing</td>
<td>Y/N</td>
</tr>
<tr>
<td>CID 4XX Letter</td>
<td>U/C</td>
</tr>
<tr>
<td>M3 EX TEXT TO CID</td>
<td>Y/N</td>
</tr>
<tr>
<td>Voltage Pump</td>
<td>Y/N</td>
</tr>
<tr>
<td>Clock FShift</td>
<td>Y/N</td>
</tr>
</tbody>
</table>

### 5.7.1 Phone Line

Option settings: YES or NO.
YES = Phone line is present
NO = Phone line is not present (DEFAULT)
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

### 5.7.2 Intercept number

Set the intercept number to the number programmed in the Fire Alarm Control Panel with a minimum of 3 numbers entered. Default number is ‘555’.
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

### 5.7.3 Alarm Panel report format

This setting allows you to modify the way the 7794 interprets the data sent by the FACP over the dialer interface. The 7794 interprets the data and transfers it to the subscriber where it is sent to the Multi Net.
The 7794 currently supports the following formats:
- Contact ID (Ademco CID)
- Pulse formats at 10 and 20 pulses per second, with combinations of handshake, kiss-off, and center pulse frequencies, plus variable durations that cover most pulse formats
- Modem formats from Bosch, ranging from Modem II to Modem IIIa.
The options for the alarm panel report are CID, MODEM or PULSE with:
\[ \text{C=CID, M=MODEM, P=PULSE} \]
Press F3 to change the value.
Use:
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.3.1 CID Alarm Format

To select CID report format, press “C” (after pressing F3).

5.7.3.2 Modem Alarm format

To select Modem report format, press “M” (after pressing F3). The next configuration option (reached by pressing F5) will allow you to select Modem II or Modem IIIa. This next configuration option is only available when the format is MODEM.

- A=MODEM3 (default)
- B=MODEM2

Press F3 to change the value.

For details see Section 8 – Format: Bosch/Radionics Modem 2 and Modem 3 on page 31.

5.7.3.2.1 Modem 2 format – unknown panel type family assignment

When using the Modem II format there is a chance that you will find a panel type (a field in the Modem II message that the 7794 translates) that does not exist in the 7794 predefined panel types. When this occurs, even though the 7794 knows that it is Modem II, it cannot decide what the panel family is. For these cases there is a setting that is active when the unknown panel type is detected. This occurs at the configuration time and you MUST set the proper family. **NOTE: THIS FEATURE IS NEEDED AND AVAILABLE FOR THE MODEM2 AP FORMAT ONLY.**

For details, Section 8.2 – Modem 2 format – unknown panel type family assignment on page 31

5.7.3.3 Pulse Alarm format

Press “P” (after pressing F3) to select the Pulse report as Pulse (also referred as 4+2, 4+1, or 3+1). The next configuration option (reached by pressing F5) will allow you to select durations and frequencies for the pulse format.

The following configuration option is only available when the format is PULSE:

- \( D=\text{HSD (Handshaking duration)} \) (default 0.8 sec)
  - Options are A=0.8, B=0.4
- \( F=\text{HSF (Handshaking frequency)} \) (default 1.4 KHz)
  - Options are A=1.4, B=2.3
- \( C=\text{CF (Center frequency)} \) (default 1.8 KHz)
  - Options are A=1.8, B=1.9
- \( I=\text{IDT (Inter digit time)} \) (default 0.7 sec)
Options are A=0.7, B=0.9, C=1.7
R=IRT (Inter round time) (default 0.8 sec)
Options are A=3.0, B=5.0

5.7.4 AP Input gain
The AP input gain increases the 7794 sensitivity when listening to the FCAP. Some panels will adjust to this setting.
The options are:
A=10 (DEFAULT)
B=20
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

If the 7794 cannot decode the dialing digits, then the AP Gain can be changed to 20. This setting will increase sensitivity and make the 7794 capable of decoding the data from the AP.

5.7.5 Intercept on blind dial
Intercept on AP blind dial should be used when the panel does not wait for a dial tone. This occurs when the AP goes off hook and starts dialing immediately. If the option is set to YES, the 7794 will expect the digits as soon as the AP goes off hook and will skip the initial dial tone.

Options are: YES or NO.
YES: Intercept on AP blind dial enabled
NO: Intercept on AP blind dial disabled (DEFAULT)
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.6 Line Cut Report
By default, the Line Cut Report is YES. Note: The following combination:
Phone Line (POTS) = YES and Line Cut Report = NO will change when
Phone Line (POTS) is set to NO, the changed again to Phone Line (POTS) = YES. The Lin Cut Report will be overwritten and return to YES.
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen
5.7.7  POTS cut report delay
The default setting is 45 seconds. The maximum setting is 9999 seconds. (Any value
between 0-9999 sec) Note: If the line condition is restored (no fault) before the set report
time elapsed, then no signal will be sent.
This option is not used.
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.8  POTS restoral delay
This option is to set a value before issuing a restoral on the telephone line. If will assure
the telephone line is stable before restoring. The default value is 60 sec and the maximum
value is 9999 sec. (Any value between 0-9999 sec)
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.9  AP ACCT Override
The purpose of this option is to allow bypassing the alarm panel account. When set to
YES, the account number of the AES subscriber is used in place of the account number in
the control panel. This is a useful feature for automation software packages that do not
allow two distinct account numbers in one customer account.

Options are: YES or NO
YES: AP ACCT Override enabled
No: AP ACCT Override disabled (DEFAULT)

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.10 POTS Input Gain
POTS Input Gain increases the 7794 sensitivity when the 7794 is listening to activity on
the telephone line (Phone Line (POTS) = YES). The default value is 20 and reducing this
value will decrease the 7794 gain.
Options are:
A = 0
B = 10
C = 20 (Default)

5.7.11 Advanced Options Display
This setting allows display and configuration of parameters listed below.
Options are: YES or NO
YES to enable.
NO to disable. (DEFAULT)
This must be set to YES to allow viewing of advanced configuration options.

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.12 AP Output Gain
AP output gain sets the output gain when the 7794 is in POTS mode (POTS=NO). It is used to increase the gain on the dial tone, handshake and KISS-OFF tones sent by the 7794 to the AP. Increasing this value will increase the AP output gain.
Options are:
A=0 (DEFAULT)
B=3
C=6

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.13 Reset to defaults
Use only to reset all configuration options - press F3. Type 7794 and press ENTER. Confirm Reset by pressing Y. 7794 will reset options to default values.
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.14 Line-cut sensing Enabled
Enable or disable line cut sensing.

5.7.15 CID 4xx Letter
For reporting open and close reports with “U” or “C”
Options are:
U: report open and close reports with “U” (DEFAULT)
C: report open and close reports with “C”

Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.16 M3 EC TEXT to CID Enabled
Options are:
YES: enable (DEFAULT)
NO: disable
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.17 Voltage Pump Enabled
Options are:
YES: enable the voltage pump (DEFAULT)
NO: disable the voltage pump
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

5.7.18 Clock FShift Enabled
Options are:
YES: enable
NO: disable (DEFAULT)
Keep set at NO.
Use:
F3: Change setting
F4: Go UP to prior screen
F5: Do DOWN to next screen

6 Status LED Blink Patterns
See Figure 1 above for LED location on the 7794 circuit card. Operating status is shown by a red LED that blinks.

<table>
<thead>
<tr>
<th>Pattern</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slow blink</td>
<td>Normal operation</td>
</tr>
<tr>
<td>1 pulse per second</td>
<td></td>
</tr>
<tr>
<td>Fast blink</td>
<td>7794 cannot communicate with the subscriber</td>
</tr>
<tr>
<td>2 pulses per second</td>
<td></td>
</tr>
<tr>
<td>No blink, always on</td>
<td>7794 not operating properly and should be returned to AES for repair</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
7 Format: Contact ID
The 7794 is fully compliant with the Contact ID (CID) protocol. Select option “C”. For details on how to configure the 7794 to process CID, see Section 5.6.3.1 – CID Alarm Format on Page 20.

8 Format: Bosch/Radionics Modem 2 and Modem 3
Select option “M”. For details on how to configure the 7794 to process Modem formats, see section 5.6.3.2 – Modem Alarm format on page 20

8.1 Modem Format and Speed (Baud Rate) Settings for Modem Format

<table>
<thead>
<tr>
<th>Modem Format</th>
<th>Speed</th>
<th>Family Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td>Modem II</td>
<td>110</td>
<td>D8112G2, D6112</td>
</tr>
<tr>
<td>Modem Ile</td>
<td>300</td>
<td>D2212B</td>
</tr>
<tr>
<td>Modem III</td>
<td>300</td>
<td>D7412GV2, D7412GV3, D4412, D9412G</td>
</tr>
</tbody>
</table>

Note: This feature is needed and available for the Modem II AP format only. For details on the translation between Modem format and Contact ID format please contact AES.

8.2 Modem 2 format – unknown panel type family assignment

The 7794 implements a way to associate a “never seen before” panel with one of the Bosch panel family types. This type configuration is needed only when an unknown panel supporting Modem II is connected to the 7794. When the “new” panel type code is detected, the 7794 saves it to its non-volatile memory and offers the option to allow the user to associate the panel type with the proper panel family.

8.2.1 How do I know that I have an “unknown” panel type?
If the AP is not in the 7794 internal database and the AP attempts to communicate with the 7794, the following message will be displayed on the Hand Held programmer:

```
ERR: NEW MODEM2 TYPE
F1 FOR FAMILY SETUP
```

8.2.2 How do I associate a family with an unknown type?
Once you enter the CONFIG mode, press F5 until you reach the sub menu:
```
MODEM2: FAMILY SETUP
```

NOTE:
This sub menu is only available if the report format is MODEM and the format is MODEM2, and an “unknown panel type” has been detected. The default family type displayed on this sub-menu is NONE. Press F3 to change the type of MODEM2 family. The options are:
A=6112
B=7112
C=8112
Select the appropriate family type by pressing either “A”, “B” or “C”. Once the panel family is selected, the 7794 will associate the panel type with the panel family and will be able to process the AP messages for this new panel type code. This association is stored in the 7794 non-volatile memory.

8.3 Bosch/Radionics panels supported

<table>
<thead>
<tr>
<th>Panel Model</th>
<th>Revision Number</th>
<th>Format Tested</th>
</tr>
</thead>
<tbody>
<tr>
<td>D7412GV2</td>
<td>7.08</td>
<td>Modem III</td>
</tr>
<tr>
<td>D7412GV3</td>
<td>8.03</td>
<td>Modem III</td>
</tr>
<tr>
<td>DB112E1/G1</td>
<td>22</td>
<td>Pulse Only</td>
</tr>
<tr>
<td>D8112G2</td>
<td>31.31</td>
<td>Modem II</td>
</tr>
<tr>
<td>D6112</td>
<td>4.0</td>
<td>Modem II</td>
</tr>
<tr>
<td>D2212B</td>
<td>3.03</td>
<td>Modem II e</td>
</tr>
<tr>
<td>D4412</td>
<td>1.12</td>
<td>Modem III</td>
</tr>
<tr>
<td>D9412G</td>
<td>6.6</td>
<td>Modem III</td>
</tr>
</tbody>
</table>

NOTE:
Even if the panel you are connecting to does not show on the list, it does not mean that it is not supported.

9 Format: Pulse
Select Option “F” (for details on how to configure the 7794 to process Pulse formats see section 5.6.3.3 – Pulse Alarm format on page 20)

9.1 Pulse format settings

The table below shows the different pulse formats supported and the corresponding values of the different parameters for each of these formats.

<table>
<thead>
<tr>
<th>Pulse Format</th>
<th>HSD</th>
<th>HSF</th>
<th>CF</th>
<th>IDT</th>
<th>IRT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ademco LS (10 pps) (4+2)</td>
<td>0.8</td>
<td>1.4</td>
<td>1.9</td>
<td>0.9</td>
<td>3</td>
</tr>
<tr>
<td>Ademco LS (10 pps) (3+1)</td>
<td>0.8</td>
<td>1.4</td>
<td>1.9</td>
<td>0.9</td>
<td>5</td>
</tr>
<tr>
<td>Ademco LS (10 pps) (4+1)</td>
<td>0.8</td>
<td>1.4</td>
<td>1.9</td>
<td>0.9</td>
<td>5</td>
</tr>
<tr>
<td>Ademco LS Double Round (3+1 Expanded)</td>
<td>0.8</td>
<td>2.3</td>
<td>1.9</td>
<td>1.7</td>
<td>5</td>
</tr>
</tbody>
</table>
### 9.2 Settings for non-supported formats

Some high speed formats will not work since the 7794 supports only 10 pps and 20pps formats. However, most alarm panels will “gear down” and lower pulse speed after trying and failing to send data to the 7794.

The settings below in Table 1 are recommended for common high speed formats when the low speed fallback is implemented. The 7794 will successfully interpret the data sent by the AP over the phone dialer interface when speed is reduced.

**NOTE:** These settings are only for the “fail safe” speed. These settings are not for the actual 33 or 40 pps that are not supported by the 7794.

### 9.3 Notes on pulse formats

#### 9.3.1 Number of digits on Pulse format

Pulse format has no selection for the number of digits since the number is determined when the 7794 interprets the pulse train.

- If 6 digits are received, it translates into 4+2
- If 5 digits are received, it translates into 4+1
- If 4 digits are received, it translates into 3+1
9.3.2 Double round
Double round sends the same message twice and is automatically detected. This is a method used by some pulse protocols to allow a receiver, the 7794 in this case, to validate the data received.

9.3.3 Translation of 3+1 and 4+1 to 4+2
1234 56 arrives at Multi Net as: 1234 56
1234 5 arrives at Multi Net as: 1234 05
123 5 arrives at Multi Net as: 0123 05

9.3.4 Expanded format
We do not recommend using expanded format due to how the messages will reach Multi Net.

When the AP is programmed for Expanded format (not to be confused with double round), it sends 2 trains of pulses (4 total, because of the double round), and the 7794 sends the 2 messages received. This has to be handled carefully with the automation software because the two messages will appear as having two “different” accounts. An expanded format configuration will produce a total of 4 pulse trains.

1st: 5879 6 (4+1) → 6879 06 (4+2)
2nd: 6666 3 (4+1) → 6666 03 (4+2)

For instance, with the expanded format, it would send the following two messages, and each one would produce a message with automation software:

```
1234 6 1234 6 → 1234 06 ACCT 1234 RF 5555 RL=14
6666 8 6666 8 → 6666 08 ACCT 6666 RF 5555 RL=14
```

10 Testing
Perform the following tests listed below to confirm the 7794 is properly installed and functional.

10.1 Installation Checks
Some of the tests to be performed at the installation site require a response from a Central Station person.

- Trigger alarm conditions and confirm that the proper message is received at the Central Station.
- Cause fault conditions and confirm that the proper message is received at the Central Station.
11 Maintenance, Warranty and Repair

Once installed and normal operation is confirmed, there is typically little maintenance required.

11.1 Troubleshooting

Problems on the circuit board usually require returning the defective unit to AES for service.

11.2 Parts List

- The 7794 IntelliPro includes the following items:
  - 7794 IntelliPro
  - AES RJ11 cable P/N 13-0395
  - Hex standoffs, (1 1/4 in.) AES P/N 09-2015

11.3 Contact Information

AES Corporation
285 Newbury Street
Peabody, Massachusetts 01960 USA
Website: [http://www.aes-intellinet.com](http://www.aes-intellinet.com)
AES corporate Phone: (800) 237-6387 (800) AES-NETS
USA (978) 535-7310
Fax: USA (978) 535-7313
Email: Check Website for latest email addresses

12 Revision History

<table>
<thead>
<tr>
<th>Revision</th>
<th>Date</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.3E</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Sept. 23, 2014</td>
<td>Instructions for use as primary communicator.</td>
</tr>
</tbody>
</table>
13 Warranty and Service Procedure

OWNER WARRANTY - AES CORPORATION
LIMITED PRODUCT WARRANTY AND TECHNOLOGY LICENSE

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AES Corporation (“AES”) warrants to the original purchaser that each AES Subscriber Product will be free from defects in material and workmanship for three (3) years from date of purchase and all other products purchased from AES including central station receivers and accessories will be warranted for one (1) year from the date of purchase. At no cost to the original purchaser for parts or labor, AES will repair or replace any AES Product or any, part or parts thereof which are judged defective under the terms of this Warranty.

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Ship items freight-prepaid to:
Repair Services, RMA#___________
AES Corporation,
285 Newbury Street
Peabody, MA 01960 USA
(Contact AES for Return Material Authorization number)